

Core Network Operations Cell
Bharat Sanchar Nigam Limited
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भारत संचार निगम लिमिटेड

BHARAT SANCHAR NIGAM LIMITED

No. 8-1/2013-MPLS

Dated 06.07.2015

To

The Chief General Manager
Telecom Circles

Subject : Prompt repair of MLLN Modems and other MLLN equipments from M/s ITI .

In continuation of this office letter of even no dated 18.06.2015 on the subject mentioned above, it is once again reiterated that a comprehensive AMC agreement with M/s ITI exists for repair of MLLN modems and other MLLN equipments for all the 5 Nos. of POs placed from 2003 to 2013 as per details in Annexure-I

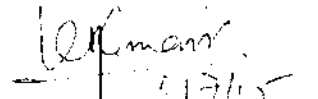
Many Circles have been intimating that due to faulty modems and other MLLN equipments, there are pendency in commissioning of new leased circuits as well as restoration of faulty leased circuits of our esteemed enterprise customers. This trend must be reversed and faulty MLLN equipments are required to be got repaired promptly within a turnaround time of 21 days. Status of AMC of various POs is enclosed at Annexure II to VI from which it is clear that AMC arrangement / warranty exists for all the MLLN equipments ordered in various POs

The cases of delayed / abnormally delayed repairs by M/s ITI Ltd may be intimated promptly so that action can be taken against them

It is therefore requested that those Circles who are reporting about faulty MLLN equipments must examine the matter in detail and take actions for prompt restoration of leased circuit faults and commissioning of new leased circuits due to faulty MLLN modems / equipments

PO wise details of the equipments received and commissioned and balance stock in hand may kindly be intimated to this office within a period of 10 days.

Encl Annex-I & Annex-VI


(K.D. Lakhmani)
GM (CNO)

Copy to

- 1 OSD (Ent) BSNL CO New Delhi
- 2 Shri Jolly George Chief Manager (Commercial), M/s ITI Ltd, Palakkad (Kerala) Mob 09446516521. He may kindly make sure that MLLN modems / equipments are repaired within TAT of 21 days failing which penal action other than penalty could be initiated against them

ANNEX-I

M L L N



List of 8100 Equipment's – PO wise

#	2003 PO	2005 PO	2007 PO	2009 PO	2013 PO	Total
DXC	74	26	173		47	320
VMUX	1610	752	5153	992	1600	10107
NTU / Modem	36771	17946	88835		21400	164952

Ann - II / 2003

MLLN EqPT

2003 Details



Description

Remarks

Equipment Value in INR

₹ 109 crores

Third Party Value in INR

₹ 22 crores

Size of the network

VMUX = 1610

DXC = 74

NTU = 36771

Date of Deployment completion

23-08-2005

Years of Warranty as per the tender

2 years + 5 years AMC

Completion of warranty Date / AMC date

22-08-2007

22-08-2012

Current Status

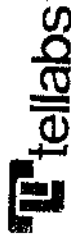
New AMC in Progress since
01 Jan 2014

Q&A

MLLN E&T

Annex-II/2005

2005 Details

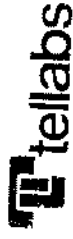


Description	Remarks
Equipment Value in INR	₹ 50 crores
Third Party Value in INR	₹ 0.96 crores
Size of the network	VMUX = 752 DXC = 26 NTU = 17946
Date of Deployment completion	30-08-2006
Years of Warranty as per the tender	2 years + 5 years AMC
Completion of warranty Date / AMC	29-08-2008 29-08-2013
Current Status	New AMC in Progress since Jan 2014


QUT

MLLN COPT

Annex-IV / 2007

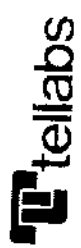
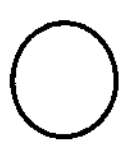


2007 Details

Description	Remarks
Equipment Value in INR	₹ 219 crores
Third Party Value in INR	₹ 8.3 crores
Size of the network	VMUX = 5153 DXC = 173 NTU = 88835
Date of Deployment completion	30-06-2008
Years of Warranty as per the tender	2 years + 5 years AMC
Completion of warranty Date / AMC date	29-06-2010 29-6-2015
Current Status	AMC getting expired by June 2015 but vendor has agreed to repair facility cards as AMC extension is in progress. 

MLLN E&PT

Ann - V / 2009



2009 Details

Equipment Value in INR	₹ 25.6 crores
Third Party Value in INR	-
Size of the network	VMUX = 992 DXC = 0 NTU = 0
Date of Deployment completion	Still under warranty
Years of Warranty as per the tender	2 years
Completion of warranty Date	Still under warranty
Current Status	Under warranty

Annex-VI / 2013



MLLN EORT

2013 Details

Equipment Value in INR ₹ 74.7 crores
 Third Party Value in INR ₹ 2.7 crores
 Size of the network VMUX = 1600
 DXC = 47
 NTU = 21400

Date of Deployment completion
 Years of Warranty as per the tender 2 years

Completion of warranty Date

Current Status Under Warranty