

NWO-CM Cell

BSNL Corporate Office

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भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)

BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

BSNL 3G))) BSNL LIVE
Faster than your thoughts 2010

No. Mob-32/Genl/2012(Pt.)/45

Dated : 30 May, 2016

To,

1. Chief General Manager
All Telecom Circles/ Metro Districts
2. GM (Nodal Center) Pune/ Trichy/Kolkata/Chandigarh

Sub : Launching of 'Free to Home' Service - Call Forwarding to Landline Numbers Scheme w.e.f. 30.05.2016

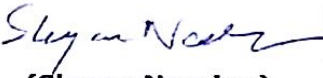
Reference is invited towards this office letter of even number dated 23.03.2016 vide which it was instructed to test and keep the network readiness for launch of Call Forwarding to BSNL Landline numbers within and outside LSA, as per the test cases mentioned therein. Now it has been decided by the competent authority to launch 'Free to Home' service w.e.f 30.05.2016. The 'Free to Home' service involves following type of call forwarding cases from BSNL Mobile to BSNL Landline numbers:

- (i) Allowing call forwarding from both Postpaid and Prepaid BSNL Mobile Numbers of an LSA to any BSNL Landline numbers within that LSA on free of cost basis i.e. no charges be levied on the Mobile number originating the forwarding leg.
- (ii) Allowing call forwarding from both Postpaid and Prepaid BSNL Mobile Numbers to any BSNL Landline numbers outside LSA on chargeable basis. The charges to be levied on the Mobile number originating the forwarding leg would be same as per its existing subscribed plan.
- (iii) The said Call Forwarding by BSNL Mobile number to home LSA BSNL Landline number should work even in the scenario when the said Mobile number is in National roaming to other than home LSA.
- (iv) While, implementing, all scenarios, while in roaming etc be also checked to ensure that no undesired call forwarding cases (except for the intended ones at (i) (ii) & (iii) above) occurs.

2. The service has been announced by Hon'ble Minister of Communications & IT. It is imperative that all circles and Nodal Centre should ensure that the service is implemented in a seamless fashion.

3. This be treated as MOST URGENT.

This issues with approval of Director (CM), BSNL Board.


(Shyam Narayan)
Sr.GM (NWO-CM)

Copy to :

- (i) CMD BSNL –for kind information please.
- (ii) All Directors BSNL Management Committee – for kind information please.
- (iii) All GMs of CM Vertical – for kind information and necessary action please.