

Sales & Marketing-Consumer Mobility
Bharat Sanchar Bhawan, New Delhi-1
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भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

NO. 9-11/2010-SCM-CM/112

Dated: 11th Sep, 2015

To,
The Chief General Managers,
All Telecom Circles/Districts
BSNL

Subject: - Extension of name correction facility to circle users in SancharSoft.

Requests are being received by ITPC from circles for correction of CAFs of working numbers. Currently, SancharSoft team is making corrections in the electronic CAF on requests from circles based on the data in the physical CAF of the customers as available with the circle. It has been decided by the competent authority that the facility of name correction may be extended to circle admin/SSA marketing users of SancharSoft also.

However, it is requested to make the necessary correction only after verifying the bonafied data of the customer as available in the physical CAF available with the circles.

(Upendra Bakolia)
Addl.GM(S&M)-CM

Copy to: - i) Director-CM,BSNL Board, for kind information please.
ii) CGM(ITPC), Pune, For kind information and n/a please.
iii) Sr. GM(Dev), ITPC, Hyderabad, For kind information and n/a please.