

BSNL Tariff Booklet

(As on 30th June 2009)

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A LANDLINE AND WLL TARIFF PLANS

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A.01 LANDLINE/WLL TARIFF PLANS FOR URBAN AREA

Particulars	Sulabh	General	One India	Economy	Special	Special Plus	Super	Premium
1. Security Deposit (Refundable)	Local + STD: Rs. 500, Local + STD + ISD: Rs. 2000, Rs.500/- for Sulabh with outgoing only on ITC (Existing BSNL landline customers are exempted)							
2. Installation Charges#	Rs.500							
3. Fixed Monthly Charges (Rs.)								
(a) Less than 30000 lines	75	120	180	300	425	975	1450	2450
(b) >30000 lines	99	180	180	300	425	975	1450	2450
4. Free Calls allowances (In MCU per month)	Nil	50	50	225	400	1000	1500	3000
5. Unit Call Charges (Rs.) (Except for free calls)	Rs.1.20	Rs.1.00 (<300 calls) Rs.1.20 (>300 calls)	Rs.1.00	Rs.1.20	Rs.1.10	Rs.1.00	Rs.0.90	Rs.0.80
6. CLIP Charges	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil
7. Call Forwarding (Permitted within the BSNL Network & within the License Service Area, LSA)	If "A" originates a call to "B" and "B" forwards the call to "C" then charges will be Charges for "A" : Normal call charges between "A" & "B" Charges for "B" : Normal call charges between "B" & "C" as per plan. No fixed charge is payable for call forwarding. Charge for "C" : Nil							

PULSE RATE IN SECONDS PER MCU (w.e.f 1st March, 2009)

Particular	BSNL Network		Other Network	
	Fixed/WLL (except 10 digit numbers)	Cellular / WLL (10 digit numbers)	Fixed/WLL (except 10 digit numbers)	Cellular / WLL (10 digit numbers)
Local & Intra Circle Calls				
Local	180	120	180	60
0 -50 Km	180	120	180	60
> 50 Km	120	120	120	60
Inter Circle Calls (STD Calls outside Circle)				
0 -50 Km	120	60	120	60
> 50 Km	120	60	120	60

ISD PULSE RATE (w.e.f 16.01.2009)

Name of Country	Pulse in second	Rs. per minute*
USA, Canada, UK, Srilanka	10	7.20
Europe (Other than UK), Singapore, Thailand, Malaysia, Indonesia, Hong Kong, Kuwait, Bahrain, UAE, Bangladesh, Bhutan, Maldives, Nepal & Pakistan	7.5	9.60
Rest of the world including Oman and Qatar	6	12.00

Note: (i) * Per Minute rates are based on Rs. 1.20 per pulse. The amount will be charged as per unit call charge in respective plan.

(ii) ISD calls rates are applicable to all calls originated from fixed, cellular, WLL services of BSNL as well as to Trunk calls and PCOs

PSTN ACCESS CHARGES FOR DIAL UP INTERNET

Time	Pulse Rate in second	Unit charge	Charges per Hour (In Rs.)
Peak hours: 07:30 to 22:30			
For One India Plan	375 Sec	As per plan	Rs.9.60 (Based on unit call rate of Rs.1.00)
For Other Plan	450 Sec	As per plan	Rs.9.60 (Based on unit call rate of Rs.1.20)
Off-Peak Hours: 22:30 to 7:30			
For One India Plan	750 Sec	As per plan	Rs.4.80 (Based on unit call rate of Rs.1.00)
For Other Plan	900 Sec	As per plan	Rs.4.80 (Based on unit call rate of Rs.1.20)

All Sunday (24 Hrs) and 3 national holiday will be Off-Peak Hours

Note:

- All plans of Landline & WLL service have option of Annual Payment. Fixed Monthly Charges of 10 months will be charged against 12 months in this option when payment is made at a time in advance. This option is valid for plans issued by Corporate Office only.
- BSNL offers free insurance coverage of Rs.50000/- per connection for its landline/FWT/WLL & Mobile postpaid subscribers in case of Accidental death & Permanent total disability due to accident. Only distinctively identifiable individuals/PCO Operators will be benefited.
- Internet facility on FWT can be availed @ Rs.250/- per month with unlimited download/upload limit.
- Annual & Biennial Fixed Charge Plan 1200/Plan 1800 & Plan 2160 respectively are also available in Landline/FWT/WLL with option of lump-sum payment of fixed charges on annual/biennial basis.

Safe Custody Plan for Landline services

Customers, who do not intend to use their landline connection for more than three months period and want to ensure that their line is not misused in their absence, can avail the Safe Custody Plan at very nominal charges:

- ✚ The safe custody charges will be Rs. 50/- per month for urban areas and Rs. 30/- per month for Rural areas. The charges will be paid in advance.
- ✚ The phone connection will be disabled for the period of safe custody.
- ✚ Telephone number will be retained and will be restored after the period of safe custody on the request of customer.
- ✚ The minimum period of safe custody will be three months.
- ✚ The charges will be applicable w.e.f. 5-5-09

A.02 LANDLINE/WLL TARIFF PLANS FOR RURAL AREAS

Particulars	Sulabh *	General	Economy (Old)	One India	Economy (New)	Special (New)	Special (Old)	Special Plus	Super	Premium
1. Security Deposit# (Refundable)	Local: Rs. 250, Local+STD: Rs. 500, Local+STD+ISD: Rs. 2000, Rs.500/- for Sulabh with outgoing only on ITC (Existing BSNL bfone customers are exempted)									
2. Installation Charges#	Rs.200									
3. Fixed Monthly Charges (Rs.)										
(a) Less than 1000 lines	75	50	150	180	300	425	650	975	1450	2450
(b) >1000 to < 30000 lines	75	110	150	180	300	425	650	975	1450	2450
(c) >30000 lines	99	150	150	180	300	425	650	975	1450	2450
4. Free Calls allowances (In MCU per month)	Nil	75	150	50	225	400	700	1000	1500	3000
5. Unit Call Charges (After free calls) (Rs.)	1.20	0.80 (<300 calls) Rs. 1.20 (>300 calls)	1.20	1.00	1.20	1.10	1.10	1.00	0.90	0.80
6. Clip Charges	Nil	Nil	Nil		Nil	Nil	Nil	Nil	Nil	Nil

PULSE RATE IN SECONDS PER MCU (w.e.f 1st March, 2009)

Particular	BSNL Network		Other Network	
	Fixed/WLL (except 10 digit numbers)	Cellular / WLL (10 digit numbers)	Fixed/WLL (except 10 digit numbers)	Cellular / WLL (10 digit numbers)
Local & Intra Circle Calls				
Local	180	120	180	60
0 -50 Km	180	120	180	60
> 50 Km	120	120	120	60
Inter Circle Calls (STD Calls outside Circle)				
0 -50 Km	120	60	120	60
> 50 Km	120	60	120	60

ISD PULSE RATE (w.e.f 16.01.2009)

Name of Country	Pulse in second	Rs. per minute*
USA, Canada, UK, Srilanka	10	7.20
Europe (Other than UK), Singapore, Thailand, Malaysia, Indonesia, Hong Kong, Kuwait, Bahrain, UAE, Bangladesh, Bhutan, Maldives, Nepal & Pakistan	7.5	9.60
Rest of the world including Oman and Qatar	6	12.00

Note: (i) * Per Minute rates are based on Rs. 1.20 per pulse. The amount will be charged as per unit call charge in respective plan.

(ii) ISD calls rates are applicable to all calls originated from fixed, cellular, WLL services of BSNL as well as to Trunk calls and PCOs

PSTN ACCESS CHARGES FOR DIAL UP INTERNET

Time	Pulse Rate in second	Unit charge	Charges per hour in Rs.
Peak hours: 07:30 to 22:30			
For One India Plan	375 Sec	As per plan	Rs.9.60 (Based on unit call rate of Rs.1.00)
For Other Plan	450 Sec	As per plan	Rs.9.60 (Based on unit call rate of Rs.1.20)
Off-Peak Hours: 22:30 to 7:30			
For One India Plan	750 Sec	As per plan	Rs.4.80 (Based on unit call rate of Rs.1.00)
For Other Plan	900 Sec	As per plan	Rs.4.80 (Based on unit call rate of Rs.1.20)
All Sunday (24 Hrs) and 3 national holiday will be Off-Peak Hours			

FWT INTERNET USAGE CHARGES WITH SPEED OF 144 Kbps

Item	Charges/Pulse
Internet Access Pulse	60 Seconds
Charges per minute (Composite charges inclusive of internet access and ISP charges)	Rs.0.30 per minute
Speed	Upto 144 Kbps

Note:

- All plans of Landline & WLL service have option of annual payment. Fixed monthly charges of 10 months will be charged against 12 months in this option when payment is made at a time in advance. This option is valid for plans issued by Corporate Office only.
- BSNL offers free insurance coverage of Rs.50000/- per connection for its landline/FWT/WLL & Mobile postpaid subscribers in case of Accidental death & Permanent total disability due to accident. Only distinctively identifiable individuals/PCO Operators will be benefited.
- Internet facility on FWT can be avail @ Rs.250/- per month with unlimited download/upload limit.
- Annual Fixed Charge Plan 600/Plan 1000 is also available in Landline/FWT/WLL with option of payment of lump-sum fixed charges on annual basis.

Safe Custody Plan for Landline services

Customers, who do not intend to use their landline connection for more than three months period and want to ensure that their line is not misused in their absence, can avail the Safe Custody Plan at very nominal charges:

- ✦ The safe custody charges will be Rs. 50/- per month for urban areas and Rs. 30/- per month for Rural areas. The charges will be paid in advance.
- ✦ The phone connection will be disabled for the period of safe custody.
- ✦ Telephone number will be retained and will be restored after the period of safe custody on the request of customer.
- ✦ The minimum period of safe custody will be three months.
- ✦ The charges will be applicable w.e.f. 5-5-09

A.03 LANDLINE/WLL ANNUAL/BIENNIAL FIXED CHARGES PLANS

(With effect from 1st May 2008)

Particular	Rural		Urban		
	Plan 600	Plan 1000	Plan 1200	Plan 2160	Plan 1800
Lump-sum fixed charges (non - refundable)	Rs. 600	Rs. 1000	Rs. 1200	2160	Rs. 1800
Monthly charges	Nil	Nil	Nil	Nil	Nil
Free calls per month (MCU)	30	30	50	50	50
Total Free Calls in MCU during the validity of plan	360	360	600	1200	600
Unit rate per MCU	0.80	1.00	1.00	1.00	1.00
Validity	12 months	12 months	12 months	24 months	12 months
Pulses	As per General Plan	As per One India Plan	As per General Plan	As per General Plan	As per One India Plan

Note:-

- (i) Service tax extra as applicable.
- (ii) Installation charges, security deposit & all other terms & condition will be applicable as per existing instructions.
- (iii) Free calls will be allowed on monthly basis e.g. under Rural One India Plan, free calls of 360 MCU may be provided to the customer on monthly basis i.e. 30 MCU free calls per month and bills will be issued as per the billing schedule.
- (iv) One month before the date of expiry, message will be sent to the customer through IVRS/telephone requesting him to renew the validity.
- (v) After expiry of validity period, if customer do not renew or not given the written consent for any plan, the connection will be disconnected immediately.
- (vi) Existing customers will also take the above plans by making lump-sum payment. The switch over to new plans will be applicable from 1st of next month.
- (vii) Under Annual/Biennial Plans in case surrender of the connection / change of plan prior to the hire period of one / two year, the charges shall be adjusted on pro-rata basis taking the annual / biennial fixed charges divided by 12/24. In addition, one month charges, i.e., annual / biennial fixed charges divided by 10/18 as early termination charge shall also be charged after adjusting outstanding dues from the balance amount.

ZERO/REDUCED MONTHLY FIXED CHARGES UNDER LANDLINE SERVICES IN RURAL AREAS WITH EXCHANGE CAPACITY LESS THAN 1000:

A. Security deposit and installation charges:

Particular	Installation Charges	Security Deposit	
		Local	Local/STD
Charges	Rs.200	Rs.250	Rs.500

Note: The security deposit and installation charges may be recovered upto 4 installments equally if so desired by the customer.

B. Fixed monthly charges and call charges:

Particular	Option-I	Option-II
Lump-sum charges (non-refundable)	Rs.250/-	Nil
Fixed monthly charges for one year from the date of installation	Nil	Rs.20/-
Fixed monthly charges for 2 nd year	Nil	Rs.20/-
Free Calls in MCU	Nil	20
Validity	24 months	-
Unit rate inclusive of service tax	Rs.1.00/-	Rs.1.00/-

C. Pulse Rate: As per existing rate.

Note:

1. For ISD facility, an additional security deposit of Rs.1000/- may be collected at the time of installation or at the time of request for provision of ISD facility.
2. The connections should be provided by the best possible utilization of available resources in terms of Lines & Wires, drop wire, subscribers instruments and other items. No additional expenditure should be incurred for laying cables etc. for providing these connections.
3. The existing customers can opt to shift under this plan and vice versa.
4. The above scheme is launched on promotional basis for 90 days w.e.f 01/08/2008.

OPTIONAL PLANS UNDER LANDLINE/WLL FOR RURAL & URBAN AREAS

Particulars	Rural Gramin-75 (For Rural)	Plan-120 (For Urban)
For Exchange Capacity	>999 & <30000 lines	*For all areas
Fixed monthly charges in Rs.	75	120
Free calls in MCU/Month	75	50
Pulse Rate	As per General Plan	As per General Plan
Unit Rate in Rs.		
Upto 300 MCU/Month	1.00	1.20
> 300 MCU/Month	1.20	1.20

1. *The new optional Plan 120 is basically meant for the subscribers, who are paying fixed monthly charges more than Rs.120/-.
2. The above plans are optional only.

A.04 SPECIAL SCHEMES ON LANDLINE/FWT/WLL

1. **Free Insurance Coverage to Landline/FWT/WLL & Postpaid Mobile customers:**

BSNL offers free insurance coverage for its subscribers in case of:

- (i) Accidental death
- (ii) Permanent total disability due to accident. (Permanent Total Disability means Loss of sight of both eyes, Physical separation of or loss of ability to use both hands or both feet, Physical separation of or loss of ability to use one hand and one foot, Loss of sight of one eye and physical separation of or loss or ability to use either one hand or one foot).

Scheme Applicable For:

- (i) The insurance coverage scheme will be applicable for the subscribers of landline including WLL & postpaid Cellular services.
- (ii) This scheme will not be applicable for subscribers under Government, PSU, Corporate customers, NGOs, PCOs etc. Only distinctively identifiable individuals shall be benefited.

Insurance Coverage Amount:

Capital sum insured per connection: Rs.50000.

If a customer has four connections i.e. two landlines, one WLL & one postpaid mobile or vice versa, then total insurance coverage of that customer will be Rs.2.00 Lakhs instead of Rs.50000/-

Period of Insurance:

The period of insurance will be initially for one year from 14th January, 2009 (starting from midnight of 13th January, 2009).

Claim Procedure:

All claims will be settled centrally directly by
M/s Cholamandalam MS General Insurance Company Limited,
Plot No. 6, Near Metro Pillar No. 81, Pusa Road, New Delhi-110005.
Phone No. 011-39813100, Fax 011-39813110,
Toll free Number-1800-200-5544 (From BSNL/MTNL lines only)

2. **Rent Free Landline Connection Scheme:**

One landline (bfone) connection would be offered free of cost (No rental but usage charges will be there) to the CICs/Corporate/General Customer of bfone having average monthly bill of Rs.500 and more (average of last six months).

Important Features:

1. Fixed Monthly Rental: Nil
2. Free Calls: Nil
3. Call Charges: Rs.1.20 per MCU
4. The connection will be provided to the individual or organization in the same premises where bfone is working.
5. Initially connection will be provided without STD.
6. For STD facility subscriber has to give request with applicable security deposit.

3. **New Telephone connections to govt. department without security deposit:**

New telephone connections (bfone) except temporary connection may be provided without security deposit (ARD) to the State government departments, Central government departments, Central PSUs, Local/Municipal bodies etc. No refund/adjustment of existing ARD/Security deposit is permitted under any circumstances.

Special package for fixed line phone used for Swiping Credit /Debit card authorization

Security Deposit		As applicable	As applicable
Installation Charges		Rs. 500	Rs. 500
Fixed Monthly Charges		Rs. 1050/- p.m.	Rs. 450/- p.m.
Free calls		Nil	Nil
(i) Local Calls	(a) Fixed to Fixed	20 paise per 30 sec. pulse	50 paise per 60 sec. pulse
	(b) Fixed to Cell	As per existing tariff	As per existing tariff
(ii) 95/STD/ISD CALLS		As per existing tariff	As per existing tariff

A.05 FIXED LANDLINE PREPAID (FLPP) SERVICES

TARIFF FOR PREPAID (FLPP SERVICE) OVER POSTPAID LANDLINE

This service can be offered on any landline in any post-paid plans subject to technical feasibility. The service shall get activated as soon as the customer activates the account with the help of Retail Account Card for the service. The tariff over post-paid service is as under

Retail Prepaid + Postpaid Account Card Profiles

S.No.	Particulars	Retail Prepaid
1.	One time activation charge	Rs.100/-
2.	Service Tax + Education Cess @ 10.30 %	Rs.10.30
3.	Sale Value of Card	Rs.110.00
4.	Talk Value	Rs.90
5.	Validity of Account Card	60 days
6.	Unit Rate	Rs.1.20

Recharge Coupons

S.No.	Card Value (In Rs)	100	200	500
1.	Talk Value	120	240	600
2.	Service Tax + Education Cess @ 10.30 %	10.30	20.60	51.50
3.	Sale Value including service tax (In Rs.)	110	221	552
4.	Validity (Days)	90	120	150
5.	Grace Period (Days)	7	7	7
6.	MCU Rate (In Rs.)	1.20	1.20	1.20

Call Tariff

Calls from FLPP over PostPaid Landline	Pulse (Seconds)			
	BSNL Network		Other Network	
	Fixed Line /WLL (except 10 digit nos.)	Cellular/WLL (10 digit nos.)	Fixed Line /WLL (except 10 digit nos.)	Cellular/WLL (10 digit nos.)
Local & Intra Circle Calls				
Local & Intra Up to 50 Kms	180	120	180	60
Intra Circle Calls > 50 Kms	120	120	120	60
Inter Circle Calls				
0-50 Kms	120	60	120	60
>50 Kms	120	60	120	60

A.06 ISDN PRI AND BRI SERVICES

TARIFF PLAN FOR ISDN PRI SERVICE

Particulars	General Plan	Economy	Special Plan	Super Plan	Mega Plan	Super Mega Plan
Registration	Nil	Nil	Nil	Nil	Nil	Nil
Initial Deposit	Rs. 10000	Rs. 15000	Rs.15000	Rs.15000	Rs.15000	Rs.15000
Fixed Monthly Charges	Rs.1750 p.m* & Rs.1000 on each additional Km or part**	Rs.1750	Rs.1750	Rs.1750	Rs.1750	Rs.1750
Plan Charges	-----	Rs.8250	Rs.18250	Rs.43250	Rs.88250	Rs.298250
Free Calls (MCU)	Nil	7500	18000	44000	90000	325000
Call charges (After free calls)	Rs. 1.10	Rs. 1.10	Rs. 1.00	Rs. 0.85	Rs. 0.80	Rs. 0.70

Note:

- (i) *Subject to Technical feasibility on existing media/ copper media
- (ii) ** Only if additional equipment or resources utilized for providing ISDN PRI connection after 3 Km
- (iii) Above plans are w.e.f 11/06/2008.

Optional "ONE INDIA" Plan for ISDN PRI Customers:

S.No.	Particulars	Amount in Rupees
1	Fixed Monthly Charges	10000/-
2	Free Calls	Nil
3	Unit Rate	1.00
4	Pulses	As per existing One India Plan of bfone

NOTE:

- (i) All other terms and conditions shall remain unchanged.
- (ii) This offer is effective from 01/08/2007.

Free Modem to CICs in Super Mega & Mega Plan ISDN PRI service options:

Particulars	Minimum Commitment Period
Super Mega Plan	One Year
Mega Plan	Two Year

NOTE: In case customers wants to switchover from Mega Plan to Super Mega Plan, the commitment of 2 years in Mega Plan may be cancelled and new commitment of one year for Super Mega Plan may be commenced from the date such conversion is allowed.

Other Terms & Conditions:

1. All above plans are not applicable for DID EPABX (BSNL Franchisee) scheme, Licensed Telecom Service Providers and only incoming PRI subscribers
2. Lower rental of Rs.1750/- per month can be offered to VAS service providers on the condition that the service provider takes all resources from BSNL and pays minimum revenue of Rs.12 lakh per month.
3. The above charges shall be on non-graded basis.
4. Migration of one plan to another plan will be permissible without any additional charges.

TARIFF PLAN FOR ISDN BRI SERVICE (w.e.f 01/05/06)

Particulars	General Plan	Economy Plan	Special Plan	Super Plan
Registration	Nil	Nil	Nil	Nil
Initial Deposit (ARD)	Rs. 3000	Rs. 3000	Rs. 3000	Rs. 3000
Fixed Monthly Charges	360	360	360	360
Plan Charges	Nil	590	1140	2640
Monthly free calls	0	700	1250	3000
Unit call charges beyond free calls	1.10	1.00	0.90	0.85

Note: The above tariff shall not be applicable to ISDN PRIs taken only for incoming calls and to licensed telecom service providers

Minimum Hiring period of regular ISDN BRA/PRA connection

Type of connection installed	Before 1/4/1999	Before 1/4/99 to 30/06/2005	After 01/07/2005
ISDN BRA	1 Year	Nil	3 Months
ISDN PRA	1 Year	Nil	3 Months

B. MOBILE TARIFF PLANS
B.01 MOBILE TARIFF PLANS - POSTPAID

Particulars	Plan-99	Plan-198	Plan-225	Plan-325	Plan-425	Plan-525	Plan-725	Plan 999
1. Initial One Time payment								
1.1 Registration Amount in Rs. @	500	500	500	500	500	500	500	500
1.2 Activation Charges in Rs. ©	100	100	100	100	100	100	100	100
2. Security Deposit in Rs. µ								
2.1 Local	500	500	500	500	500	500	500	500
2.2 Local +STD	1000	1000	1000	1000	1000	1000	1000	1000
2.3 Local +STD+ISD	2000	2000	2000	2000	2000	2000	2000	2000
2.4 Local+ STD+ ISD+ International Roaming	5000	5000	5000	5000	5000	5000	5000	5000
3. Fixed Monthly Charges in Rs.	99	198	225	325	425	525	725	999
4. Freebies offered per month								
4.1 Free Calls worth Rs.	Nil	Nil	125	150	175	300	Nil	999
4.2 Free SMS worth Rs.	Nil	Nil	30	40	Nil	40	Nil	Nil
4.3 Free Calls - Local in Min *	50	50	Nil	Nil	Nil	Nil	Un-limited	Nil
4.4 Free Calls STD in Min *	Nil	Nil	Nil	Nil	Nil	Nil	725	Nil
4.5 Free I/C Calls while Roaming in BSNL Network in Min	Nil	Nil	Nil	Nil	Nil	300	Nil	Nil
4.6 Free SMS in Nos. per Month								
4.6.1 Own Network	100	1500	Nil	Nil	Nil	Nil	Nil	Nil
4.6.2 Other Network	Nil	500	Nil	Nil	Nil	Nil	Nil	Nil
4.7 Free GPRS Usage in MB per Month	Nil	Nil	Nil	5	20	50	Un-limited	Un-limited
5. Pulse rate (in seconds)	60	60	60	15	60	15	60	15
6. Call charges in Rs./ Min								
6.1 Intra Circle Calls								
6.1.1 To GSM (OWN)	1.00	1.00	0.60	0.50	0.50	0.40	0.00	0.60
6.1.2 To GSM/CDMA-10 Digit (OTHERS)	1.00	1.00	0.60	0.50	0.50	0.40	0.40	0.60
6.1.3 To FIXED/WLL (OWN)	1.00	1.00	0.60	0.50	0.50	0.40	0.00	0.60
6.1.4 To FIXED/WLL (OTHERS)	1.00	1.00	0.60	0.50	0.50	0.40	0.40	0.60
6.1.5 Reduced call charges \$	0.20	0.20	0.20	0.20	0.20	0.20	0.00	0.20
6.1.6 Night Calling (Own Network) ^	NA	NA	50%	50%	NA	Free	Free	Free
6.2 Inter Circle Calls								
6.2.1 To GSM (OWN)	1.20	1.20	1.00	0.80	0.50	0.60	0.40	1.00
6.2.2 To GSM/CDMA-10 Digit (OTHERS)	1.40	1.40	1.00	1.00	0.50	0.80	1.00	1.00
6.2.3 To FIXED/WLL(OWN)	1.20	1.20	1.00	0.80	0.50	0.60	0.40	1.00
6.2.4 To FIXED/WLL (OTHERS)	1.40	1.40	1.00	1.00	0.50	0.80	1.00	1.00
6.2.5 Reduced call charges \$	0.60	0.60	0.60	0.60	NA	NA	0.00	0.60
6.2.6 Night Calling (Own Network) ^	NA	NA	50%	50%	NA	50%	Free	Free
6.3 ISD Calls (Rs./Min)								
6.3.1. USA, Canada, UK, Srilanka	7.20	7.20	7.20	7.20	7.20	7.20	6.00	7.20
6.3.2. Bangladesh, Bhutan, Maldives, Pakistan and Nepal	9.00	9.00	9.00	9.00	9.00	9.00	9.00	9.00
6.3.3. Europe [other than UK], Singapore, Thailand, Malaysia, Indonesia, Hong Kong, Kuwait, Bahrain, UAE	9.60	9.60	9.60	9.60	9.60	9.60	8.00	9.60
6.3.4. Rest of the world	12.00	12.00	12.00	12.00	12.00	12.00	10.00	12.00
6.3.5 Pulse rate (sec)	60	60	60	60	60	60	60	60
6.4 Call Charges while roaming (Rs./Min)								
6.4.1 O/G -Local-in BSNL NETWORK	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00
6.4.2 O/G -Local-in OTHER NETWORK	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00
6.4.3 O/G -STD-in BSNL NETWORK	1.50	1.50	1.50	1.50	1.00	1.00	1.00	1.50
6.4.4 O/G -STD-in OTHER NETWORK	1.50	1.50	1.50	1.50	1.00	1.00	1.00	1.50
6.4.5 I/C- in BSNL NETWORK	1.00	1.00	1.00	1.00	0.50	0.50	0.50	1.00
6.4.6 I/C- in OTHER NETWORK	1.00	1.00	1.00	1.00	0.50	0.50	0.50	1.00

Particulars	Plan-99	Plan-198	Plan-225	Plan-325	Plan-425	Plan-525	Plan-725	Plan 999
7. SMS Charges in Rs./SMS (max 160 character)								
7.1 P2P SMS Charges while in Home LSA (Rs./SMS)								
7.1.1 Local	0.50	0.10	0.40	0.40	0.50	0.40	# 0.00/ 0.40	0.50
7.1.2 National	1.00	0.20	0.80	0.80	0.50	0.80	0.40	0.50
7.1.3 International	5.00	5.00	5.00	5.00	5.00	5.00	5.00	5.00
7.2 P2P SMS Charges while Roaming (Rs./SMS)								
7.2.1 Local/National	1.00	0.80	0.80	0.80	0.80	0.80	0.80	0.80
7.2.2 International	5.00	5.00	5.00	5.00	5.00	5.00	5.00	5.00
7.3 Plain Non-P2P SMS	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00
7.4 Premium Non-P2P SMS	As determined by content provider							
7.5.SMS Delivery Report (Rs.)	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10
8. International Roaming								
8.1 Out-bound roamers								
8.1.1 Fixed Monthly Charges in Rs.	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00
8.1.2 Usage charges	As per Note at ♦							

Note:

(i) One India plan 299 has been merged with plan 225. Free Roaming plan 550 has been merged with plan 525. As such, subscribers of plan 299 and plan 550 will be migrated by default to plan 225 and plan 525 respectively.

ii) Further, if the customer wants to migrate to any other plan, migration may be allowed on the basis of his/her option.

iii) Tariff under plan 490 has been rationalized and fixed monthly charge has been reduced from Rs.490 to Rs.425.

iv) The free GPRS usage under plan 325, 425, 525, 725 & 999 will be provided free with in Home LSA. The GPRS usage will be charged @ Rs 0.05/10KB while in roaming.

Terms & Conditions:

@ Registration charge is applicable when connection is not available on demand. It is a non-interest bearing charge and adjustable in the first bill.

© 200 free SMS within LSA will be allowed to all new activations to be utilised within first two months @ 100 SMS per month.

μ Security deposit:

a) It is non-interest bearing & refundable upon surrender subject to clearance of all dues.

b) No security deposit is required for Local/STD facility from the following categories.

i) BSNL employees ii) Existing BSNL subscribers upon request with conditions as per Sub note-1 iii) Employees of Central/State Government and Central PSUs iv) Bank employees who give ECS mandate from their own bank Central/ State Government & Central PSU's iv) Corporate Customers taking minimum 5 connections in corporate name.

Sub Note-1

(a) Fill up a mandate form to allow existing deposit of PSTN phone towards outstanding of the cellular phone.

(b) Telephone to be applied in the same name as PSTN.

(c) Category of mobile connection will remain same as of PSTN (Local/STD).

* Free calls are allowed in Own Network from home LSA only.

\$ Reduced call charges facility can be availed on two selected BSNL numbers

i) Option I: Two **Intra circle** numbers- One Fixed/WLL number is mandatory.

ii) Option II. One Inter circle & One Intra circle number – Fixed/WLL number is mandatory for Inter circle call.

^ Night speak facility in Own Network @ 50% of the normal call charges applicable in the respective plan:

i) Available during 2300 Hrs to 0700 Hrs.

ii) Not applicable to reduced call charge facility between two selected BSNL numbers.

iii) Applicable only in Home LSA.

Own network / Other network

NA-Not Applicable, O/G- Outgoing, I/C-Incoming

♦ **Outgoing or Incoming call charges & SMS charges in international Roaming –**

Outgoing calls/SMS will be charged as per charges levied by foreign operator (inclusive of all taxes) + surcharge of 10% on such amount.

Incoming calls: (a) In case foreign operator levy charges – Actual amount charged by foreign operator (inclusive of all taxes) + surcharge @ 10% on such amount + ILD charges applicable in HPLMN and

(b) In case foreign operators do not levy any charges for incoming calls, then Rs.40/- per minute + actual ILD charges applicable in HPLMN

Incoming SMS: (a) In case foreign operators levy charges- Actual amount charged by foreign operator (inclusive of all taxes) + surcharge @ 10% on such amount

(b) In case foreign operators do not levy any charges - Free

ii. **Add-on plan** in the form of rent free plan 99 may be allowed to BSNL's loyal customers having connections under high end plans with FMC of Rs.525 & above and have completed 6 months in BSNL with the following terms and conditions:-

Security deposit-	NIL
Activation Charges-	Rs.100
Fixed Monthly Charges	NIL
Call between main and add-on number-	Free
Free call/SMSs	NIL
Reduced rate calls (Local/STD)	Not allowed
All other charges	As per plan 99

Note:- The disconnection of the main number will automatically disconnect the Add-on number. An under taking from the subscriber of main connection may be obtained for payment of all dues of the Add-on number.

iii. **Optional SMS pack** is offered under all post paid plans.

➤ Monthly Fixed Charges Rs.25

➤ Rate per P2P SMS (Any Network)

(i) Local @ Rs.0.05, (ii) National @ Rs.0.40

Note: This facility of reduced rate will not be available on these festive occasions i.e. New Year (31st Dec & 1st Jan), Valentine day, Diwali & Christmas Day.

iv. **Activation charges of Rs.100 may be waived-off for corporate customers** taking minimum 5 connections at a time with a minimum commitment of 6 months.

v. **Reconnection charges** for connections already **surrendered/disconnected within past 6 months may be waived off** subject to clearing of all previous dues.

vi. **Annual Payment Option for all postpaid plans will be available with two months FMC discount** when payment is made at a time in advance.

vii. Service tax as applicable will be extra.

B.02 POSTPAID MOBILE OPTIONAL SERVICES

(GPRS/MMS/WAP/UMS/VOICE MAIL/Vanity No./Call Forwarding /Call Waiting/Missed Called Alert Facility etc.)

Particulars	Rate		
A. GPRS & MMS Service	Applicable with any plan		
a. GPRS Service	Option-I	Option-II	Option-III
i) Activation Charge	Nil	Nil	Nil
ii) Fixed Monthly Charges (Rs)	49	199	Nil
iii) Free Usage in MB	5 MB	Unlimited	Nil
iv) Download charges beyond free usage (Rs. /10 KB)	0.03	NA	0.05
v) Usage charges on roaming (Rs. Per Kb)	0.05	0.05	0.05
b. MMS Service			
i) Free MMS	0	0	0
ii) Rate P2P/MMS in Rs	3	3	3
iii) M2P (Downloader to pay)	As per rate fixed by content provider		
B. Call Conference/Month in Rs.	100		
C. Detailed Bill/Itemized	Nil		
D. Cheque Bounce per occasion in Rs.	100		
E. Number Change per occasion in Rs.	100		
F. Malicious Call Tracing	NA		
G. Safe Custody (Each Occasion) (Rs.)	50 plus normal rental as per plan		
H. Reconnection Fee on each occasion in Rs.	100		
I. Late Payment Fee	2 % per month on overdue amount subject to minimum Rs.20/-		
J. CLIP	Free		
K. CLIR	NA		
L. Call Waiting/Call Hold	Free		
M. Call Forwarding (Only within LSA) in Rs.	Normal Call Charges as per plan		
N. SIM Replacement Charges in Rs. On each occasion	112 (Including Service Tax)		
O. Replacement of defective SIM on BSNL Fault	Nil		
P. WAP Service (Note 1)			
Activation Charges	100		
Fixed Monthly Charges	Nil		
Access Charges (Per Minute) in Rs.	2		
Q. Unified Messaging Service (w.e.f 16-04-2007)			
Particulars	Voice Mail	Fax + Email + Text To Voice	
(i) Monthly Access Charges	Free	Rs.75/-	
(ii) Recording	Free	Free	
(iii) Retrieval			
(a) From within the same circle	From Mobile: Applicable outgoing airtime charges only		
	From PSTN: Applicable PSTN charges upto the national level-1 tax		
(b) From outside the home circle	From mobile/PSTN: Applicable tariff upto the national level-2 tax		
R. Charge for Vanity/Choice Number	As per Auction Procedure		
S. Missed Called Alert Facility To activate this facility just divert calls to 17010 by using handset setting menu. Missed calls are displayed whenever handset is switched on or you re-enter coverage area.	Free		

Note:

- Where the customer accesses the WAP from other than HPLMN, the applicable STD charges as applicable under roaming shall apply. The provision of WAP enabled instrument is by the subscribers.
- Late fee may be billed upto 60 days from the date of bill against which disconnection has taken place due to nonpayment. In respect of permanent closure no late fee is to be charged in case sufficient deposit is available and can be adjusted against the outstanding dues.

B.03 MOBILE TARIFF PLANS - PREPAID

1. Initial Charges on taking the connection

	General			Sara Anant	Super One India	Student Power Plan
	Option-I	Option-II	Option-III			
a. MRP of SIM in Rs (inclusive of service tax @10.30%)	66	66	66	66	66	66
b. Free talk value with SIM in Rs	0	0	0	0	0	0
c. First recharge with activation Voucher of Rs.	121	221	321	199	299	120
Service tax + edu cess @10.30%	12.46	22.76	33.06	20.50	30.80	12.36
Processing fee in Rs.	91	171	261	189	249	70
MRP of activation voucher in Rs	133	244	354	219	330	132
MRP of Starter Pack in Rs	199	300	420	285	396	198
Talk value in Rs.	30	50	60	10	50	50
Validity in days	90	180	365	180	30	30
Approx minute of usage	33	56	67	16	81	56

2. Call Charges

A. Intra circle calls (Rs./Min)					
		General (Options-I,II & III)	Sara Anant	Super One India	Student Power Plan
Pulse rate (Second)		60	60	60	60
(i) To GSM/Fixed/WLL	Own Network	0.90	1.00	0.50	0.90
	Other Network	0.90	1.00	0.80	0.90
(ii) To Fixed/WLL	Own Network	0.90	1.00	0.50	0.90
	Other Network	0.90	1.00	0.80	0.90
(iii) Reduced call charges to any two BSNL numbers		0.20	0.50	0.20	0.20
B. Inter Circle Calls(Rs./Min)					
		General (Options-I,II & III)	Sara Anant	Super One India	Student Power Plan
Pulse rate (Second)		60	60	60	60
To GSM /WLL /Fixed line	Own Network	1.20	1.50	1.00	1.20
	Other Network	1.50	1.50	1.00	1.50
Reduced call charges to any one BSNL Fixed/WLL number (note)		0.60	1.00	0.60	0.60
C. International Calls (ISD) (Rs./Min)					
		General (Options-I,II & III)	Sara Anant	Super One India	Student Power Plan
Pulse rate (Second)		60	60	60	60
(i) USA, CANADA, UK & Sri Lanka		7.20	7.20	7.20	7.20
(ii) Nepal		9.00	9.00	9.00	9.00
(iii) Europe (Other than UK), Singapore, Thailand, Malaysia, Indonesia, Hongkong, Kuwait, Bahrain, UAE		9.60	9.60	9.60	9.60
(iv) Bangladesh, Bhutan, Maldives and Pakistan		9.00	9.00	9.00	9.00
(v) Oman, Qatar & Rest of the world		12.00	12.00	12.00	12.00
D. National Roaming Charges (Rs./Min)					
		General (Options-I,II & III)	Sara Anant	Super One India	Student Power Plan
Pulse rate (Second)		60	60	60	60
Roaming subscription (waived off w.e.f. 15 feb 2007)		0	0	0	0
Outgoing calls within visited LSA (Local)		1.00	1.00	1.00	1.00
Outgoing calls beyond visited LSA (STD)		1.50	1.50	1.50	1.50
Incoming calls		1.00	1.00	1.00	1.00
ISD Calls		As mentioned above in point C			

B.03 MOBILE TARIFF PLANS - PREPAID

3. SMS Charges (Rs. per SMS)

	General (Options-I,II & III)	Saral Anant	Super One India	Student Power Plan
Local	0.80	1.00	0.60	free
National	1.20	1.50	1.00	1.00
International	5.00	5.00	5.00	3.00
Delivery Report	0.10	0.10	0.10	0.10
Missed call alerts	Free	Free	Free	Free
SMS while Roaming (National)	1.00	2.00	1.00	1.00
Incoming SMS	Free	Free	Free	Free
Non - P2P SMS (from home LSA/while Roaming)	2.00	2.00	2.00	2.00
Premium non - P2P SMS	As determined by the content provider			

4. GPRS Service

	General (Options-I,II & III)	Saral Anant	Super One India	Student Power Plan
Activation charges	0.00	0.00	0.00	0.00
Monthly subscription	0.00	0.00	0.00	0.00
Volume based usage charges per 10 KB in Rs.(Home Location)	0.05	0.05	0.05	0.05
Usage charges per 10 KB in Rs.(while Roaming)	0.05	0.05	0.05	0.05

5. MMS Service

	General (Options-I,II & III)	Saral Anant	Super One India	Student Power Plan
Local/National P2P (Rate per MMS in Rs.) (Home LSA/while Roaming)	3.00	5.00	3.00	3.00
International (Rate per MMS in Rs.) (Home LSA/while Roaming)	8.00	8.00	8.00	8.00
M2P (Downloader to pay) (Home LSA/while Roaming)	As determined by the content provider			

6. Miscellaneous

	General (Options-I,II & III)	Saral Anant	Super One India	Student Power Plan
Concessional Night calling	NA	NA	NA	0.30 (from 11:PM to 7:00AM)
Voice mail facility	Recording	Free		
	Retrieval	O/G Charges		
CLIP	Free			
Call forwarding (Only within same LSA) in Rs.	Normal call charges			

B.03 MOBILE TARIFF PLANS - PREPAID

Recharge Coupons and Validity Vouchers:

Card Value (Rs)	50	70	100	150	200	250	299	300	350	500	1000	2000	2500	3000	5000
Processing fee	25	40	70	100	70	190	249	0	280	0	100	0	0	0	0
Service tax + Edu Cess @10.30%	5.15	7.2	10.3	15.45	20.6	25.75	30.8	30.9	36.05	51.5	103	206	257.50	309	515
Sale Value (Rs)	55	77	110	165	221	276	330	331	386	552	1103	2206	2758	3309	5515
Talk value (Rs)	25	30	30	50	130	60	50	300	70	500	900	2400	2500	3000	6700
Validity (days)	10	15	30	90	30	180	30	30	365	50	120	180	300	365	450
Grace period GP I (days)	15	15	15	15	15	15	15	15	15	15	15	15	15	15	15
Additional Grace Period GP II after GP I for SIM only (days)	165	165	165	165	165	165	165	165	165	165	165	165	165	165	165
Incoming Calls are now allowed in additional grace period GP II w.e.f 16.03.2009 After 180 th day Sim will be deactivated. Recharge coupons with validity more than 90 days are available in Assam, J&k, NE. Financial implication as per TRAI guidelines : Traffic pattern has been taken as per TRAI guideline: C2C Local - 59%, C2F Local - 20%, C2C STD - 14%, C2F STD - 7%															
Appro. minutes of use available on each recharge coupon*	28	33	33	56	144	67	56	333	78	556	1000	2667	2778	3333	7444

Top Up Recharge Coupons:

Card Value (Rs)	10	20	50	100	200	500
Processing fee	2	2	0	0	0	0
Service tax + Edu Cess @10.30%	1.03	2.06	5.15	10.30	20.60	51.50
Sale Value (Rs)	11	22	55	110	221	552
Talk value (Rs)	8	18	50	100	200	500
Approx Minutes of Usages	9	20	56	111	222	556
Validity (days)	0	0	0	0	0	0

NOTE

- A. Validity starts from the date of latest recharge.
- B. **In case of Anant, the Life Time Validity means the License Period of the Operator.** The License Period for Cellular Services of BSNL is 20 years w. e. f. 29.02.2000. However, the License is understood to be renewable further on its expiry.
- C. During the grace period, no O/G calls shall be allowed except emergency (toll free) & IVR calls. However I/C should be free during grace period.
- D. The unutilized balance amount of the previous card can be carried forward in case of renewal within the grace period, other wise it shall lapse.
- E. The SIM number can be re-activated with additional period of 165 days even beyond the grace period of 15 days for all Card values. However, in such case, the credit balance will lapse but the subscriber will not have to pay activation charges.
- F. Free talk value on initiating the SIM is given to all subscribers. This value carries the validity of 7 days and usual grace of 7 days each and additional grace period of 60 days.
- G. **An optional facility at reduced STD rate on calls made to one BSNL Fixed/WLL number @Rs. 0.60/Min (Rs. 1.00 for Saral Anant) has been introduced. A customer can either choose two BSNL (Fixed/WLL/Cellular) numbers for intra circle calls @ Rs. 0.20/Min (Rs. 0.50 for Saral Anant) or choose one BSNL Fixed/WLL/Cellular number for intra circle call and one BSNL Fixed/WLL number for inter circle call any where in India.**
- H. With Flexi Top up and C-Top up, customers have freedom to choose any denomination, any time and at any where. The top up denomination ranges from as low as Rs. 10 up to Rs. 10,000. Basic price of these top-ups = MRP- Service Tax.
 Minimum recharge to through existing top up cards of Rs.200/- under new I Anant & Rs.50/- under old Anant plan is required every six months for extension of validity period, failing which the SIM card will be permanently deactivated.

B.03 MOBILE TARIFF PLANS - PREPAID**Special Tariff Vouchers (STV) under prepaid mobile services**

Special Tariffs	MRP in Rs.	Validity in Days
Local call- Own Network @ Rs.0.40/Min & Other Network @ Rs.0.60/Min	70.00	20
Local call- Own Network @ Rs.0.49/Min & Other Network @ Rs.0.70/Min	49.00	25
Local call- Own Network @ Rs.0.30/Min	60.00	20
Local call- Own Network @ Rs.0.10/Min	130.00	25
STD call- Any Network @ Rs.1.00	35.00	30
Own Network call - Local @ Rs.0.30/Min and STD Rs.0.60/Min	95.00	20
Night Calling Own Network- Local @ Rs.0.20/Min and STD @ Rs.0.50/Min (11.00 PM to 07.00AM)	65.00	20
Local call- Own Network Unlimited free	300.00	30
Local & National SMS @ Rs.0.10/SMS	30.00	25
Night Local SMS- Unlimited free (11.00 PM to 07.00AM)	20.00	30
300 Local & National SMS Free	50.00	30
GPRS Pack- 5 MB free & usage while in home LSA @ Rs.0.03/10KB	59.00	30
GPRS Pack- Unlimited usage free while in home LSA	230.00	30

Note:

- i) Service tax @ 10.30% is included in MRP.
- ii) This facility of reduced rate will not be available on **5 black-out days** i.e. New year eve 31st Dec, New year day 1st Jan, Valentine day, Diwali & Christmas Day.
- iii) Free talk value available with all the above STVs is Nil.
- iv) The above STVs will be applicable to all prepaid plans offered by corporate office except Anant plans.
- v) In case field units feel the above tariff is not competitive considering local tariff of competitors, they may offer matching tariff after obtaining approval of Empowered Committee on Tariff (ECT) at Corporate Office.
- vi) This tariff is offered as a promotional measure for period of 90 days from the date of effect.
- vii) The above tariff is applicable with effect from 10-06-2009.

B.04 TARIFF FOR 3G MOBILE SERVICE

1. Initial SIM Charges for both postpaid and prepaid service:

Particulars	Amount
Cost of SIM (Inclusive of Service Tax) in Rs.	300*
Talk Value in Rs.	NIL
Initial Validity in days	7
Migration from 2-G to 3-G	Migration from 2G to 3G is allowed subject to technical feasibility
Applicable to	Voice & Data plan

* Activation fee, i.e., Cost of SIM of Rs.300 (incl of S.T) is waived off for a period of 60 days from the date of launch of the service for all new 3G customers. No commission is admissible for these free SIMs when connection is provided from BSNL CSCs.

Note:

- i) After the migration to 3G prepaid, the tariff applicable shall be as per Super-350 Plan (para 2.2.1) till he migrates to higher plans
- ii) Migration from 2G Post Paid to 3G Post Paid can be done with a charge of Rs110.(Excluding Service tax). The amount can be charged in the bill
- iii) Activation of Video Calling facility to 2G customers is to be done immediately on their migration to 3G.

2. Voice Plans: Prepaid

Voice Prepaid: Activation Vouchers (for choosing a particular plan)

Particulars	Super 350	Super 650	Super 1350
Activation Voucher (Inclusive of Service Tax) in Rs.	350	650	1350
Talk value in Rs.	270	530	1200
Validity in Days	30	45	90
Call Charges in Rs./Min			
Local- On-net	0.40	0.35	0.30
Local - Off-net	0.70	0.65	0.60
Local-Video calls	2.00	2.00	1.50
STD - On-net	1.00	1.00	1.00
STD- Off-net	1.00	1.00	1.00
STD - Video calls	3.00	2.50	2.00
P2P SMS (Rs./SMS)			
SMS - Local	0.50	0.25	0.10
SMS - National	1.00	1.00	1.00
SMS- International	5.00	5.00	5.00
Data usage in Rs./MB	3.00	2.50	2.00

3. Recharge Vouchers: (Inclusive of Service Tax) - for subsequent recharges

MRP of RCV in Rs.	500	700	1100	1600	3000
Talk Value in Rs.	400	600	950	1450	2800
Validity in days	30	45	60	90	180

4. Special Value Vouchers (SVV) with 30 days validity ⊗ Inclusive of Service Tax)

Particulars	Price in Rs.	Local (Rs./Min)		STD (Rs./Min)		Rs./SMS	
		On Net	Off Net	On Net	Off Net	Local	National
Late Night SVV (From 11PM to 7AM)	39	0.10	0.40	0.50	1.00	As per the Plan	
SMS SVV	29	As per the Plan				0.10	0.50
SVV - Local	40	0.20	0.40	As per the Plan			
SVV - STD	49	As per the Plan		0.50	0.75	As per the Plan	
SVV - STD + Local	69	0.20	0.40	0.50	0.75	As per the Plan	

The above special tariff will be applicable in Home PLMN only.

The Special Value Voucher (SVV) is applicable only to 3G plans.

Voice Plans: Postpaid

Particular	Full value 500	Full value 800	Full value 1000	Talk More
Fixed Monthly Charges in Rs.	500	800	1000	2500
Free local minutes (On-net)	900	1200	1600	3500
Free STD minutes (On-net)	NIL	NIL	NIL	500
Free Video Local calls in Min	30	50	75	150
Free Local SMS	150	200	300	1000
Free data worth Rs.*	60	150	300	500
Pulse (Sec)	60	60	60	60
Call Charges in Rs./Min				
Local- On-net	0.30	0.20	0.10	0.10
Local- Off-net	0.60	0.50	0.40	0.30
Local - Video calls	2.00	2.00	1.50	1.00
STD - On-net	1.00	1.00	0.50	0.40
STD - Off-net	1.00	1.00	1.00	0.50
STD - Video calls	3.00	2.50	2.00	2.00
P2P SMS (Rs./SMS)				
SMS - Local	0.40	0.30	0.10	0.05
SMS - National	1.00	1.00	1.00	0.40
SMS - International	5.00	5.00	5.00	5.00
Data Rate (Rs/MB)	3.00	2.50	2.00	2.00

Service Tax as applicable extra

* Free data do not include MMS.

Roaming Charges*: (Both for Postpaid and Prepaid)

Particulars	Local		STD	
	On-net	Off-net	On-net	Off-net
Voice - Outgoing (Rs/Min)	1.00	1.00	1.50	1.50
Video Call - Outgoing (Rs/Min)	2.00	3.00	3.00	4.00
SMS- (Rs./SMS)	1.00	1.00	1.00	1.00
Voice Call - Incoming (Rs/Min)	1.00			
Video call - Incoming (Rs/Min)	2.00			
Data Charges Rs / MB	3.00			
International SMS	5.00			

*Shall be applicable uniformly to all voice as well as data plans.

3G DATA PLANS

Trial Pack :(Inclusive of Service Tax)

Trial Pack - 50 MB	Rs 60	15 days Validity*
Trial Pack - 100 MB	Rs 120	15 days Validity*

Data charges for trial pack customers after use of 50 / 100MB or 15 days expiry shall be as per his base plan.

*This will increase the validity of Main and dedicated accounts both.

Data Plans: Prepaid

Plans >>	MBV 250	MBV 400	MBV 650	MBV 1000	MBV 1700	MBV 3001
Plan Price in Rs. (Service Tax Extra)	250	400	650	1000	1700	3001
Free data usage in GB	0.30	1.00	2.00	5.00	10	Unlimited
Validity (Days)*	30	30	30	30	30	30
Data Charges in Rs./MB**	2.00	2.00	2.00	2.00	2.00	-

* This will increase the validity of Main and dedicated accounts both.

** Data charges beyond free usage shall be deducted from the available balance in his main account.

Data Top Ups : (Inclusive of Service Tax)

Price of Top-up	Validity in days	Free Data Usage
Rs 120	NIL	100 MB
Rs 225	NIL	300 MB
Rs 260	NIL	500 MB
Rs 330	NIL	1GB

Data Plans: Postpaid*

Plans >>>>	MB 250	MB 400	MB 650	MB 1000	MB 1700	MB 3000
Fixed Monthly Charges (Rs)#	250	400	650	1000	1700	3000
Free data usage per month in GB	0.3	1	2	5	10	Unlimited
Data Charges beyond free limit (Rs./MB)	2.00	2.00	2.00	2.00	2.00	-

*Unutilized balance of data usage in Post-Paid plans shall not be carried forward to next month.

Service Tax as applicable extra.

Top Up Validity Options: (Valid for Voice /Data Prepaid plans)

Price of Top-up in Rs. (Service Tax Extra)	30	50	90
Talk Value in Rs.	0	0	0
Validity in days	7	15	30

Optional- Concessional tariff for night (11.00 PM to 07.00 AM) usage for Pre-Paid & Post-Paid services

Monthly charges in Rs. (Service Tax Extra)	Rs.28/- *
Data usage charges during night hours	Rs.1/MB #
Applicable to	All voice/data plans

* shall be deducted from the main account. # Applicable in Home PLMN only

B.04 3G MOBILE & DATA SERVICES –PROMOTIONAL OFFER

1. Following **incentives** are offered to customers of 3G Services as promotional offer:
 - a) Migration charges of Rs.151/- for existing BSNL 2G customers are waived off.
 - b) Activation fee, i.e., Cost of SIM of Rs.300 (incl of S.T) is waived off **for a period of 60 days from the date of launch of the service for all new 3G customers.** No commission is admissible for these free SIMs when connection is provided from BSNL CSCs.
 - c) In case of migration or new 3G connections sold by franchisees, the commission as prescribed, shall be payable only after first activation or with sale of activation vouchers (Min. value Rs. 350/- for prepaid).
 - d) Free data usage for a period of two months will be provided to all new customers on purchase of a 3G Data Card. The customer can choose any Data Plan for the free usage provided he/she gives commitment of continuing on the same plan for a minimum of two more months after the free period.
2. All other terms and conditions will remain the same.
4. **The above promotional tariff is effective from 01.07.09.**

C. MOBILE VAS SERVICES

C.01 BSNL MOBILE PRBT SERVICE “BSNL TUNES”

BSNL Tunes is the Personalized Ringback Tone service of BSNL which allows Subscribers to activate personalized **Ring Back Tunes** of their own choice. Once activated, the selected song/music will be set as Ring Back Tune for callers. What's more a user can select a special song for his loved one or any other person. The subscription charges are Rs. 20 per month. This is a recurring charge and will be deducted from your bill every month till you are a BSNL Tune subscriber. User can subscribe this service by dialing 56700 and follow the IVR instructions. The call charge for dialing 56700 is Rs. 4 per minute. The premium RBT cost is Rs. 12 and a non-premium RBT costs Rs 9. The validity of a BSNL Tune is 30 days. This is a recurring charge and will be charged every 30 days for each content available on your profile. So if you have 2 ringback tone in your profile you will be charged 2xContent charges every 30 days. Subscribers can call 94000-24365 for any assistance or issues.

Ringback tones are neither downloaded nor installed on your handset. All Ringback tones reside on Ringback Tone application server and play from there when someone calls you. So your handset make, model or memory has no bearing the ringback tone you select.

Other Features of BSNL Tune Service:

1. Subscriber can register & access BSNL tunes through IVRS (Dialing 56700), through SMS Command (by sending SMS at 56700) or through web (by log on to <http://bsnltunes.bsnlumw.com>).
2. You can gift any RBT to your friend, but your friend will be able to access the RBT if he is also a BSNL Tune subscriber. The cost of gifting the RBT will be charged from your account. However renewal of the gifted RBT will be charged from your friend's account.
3. You can set your own sounds or greeting as your ringback tone. For enabling this feature you have to call 56700 and follow the instruction available. A user is able to record one greeting and set that as his Ringback Tone.
4. You can copy a RBT, but the copied RBT should be of a BSNL's subscribers. A registered user will get an option "To copy RBT from another subscriber, press 5", by selecting this options he can copy any RBT. You can copy RBT of a subscriber who had called you at least one. You cannot copy any personal greeting.
5. The BSNL Tune comes with a unique user friendly features which allows you to schedule your RBT. The selected RBT will play during the scheduled period. To schedule your RBT you have to log on to <http://bsnltunes.bsnlumw.com> and then enter your MSISDN Number and password. Click on to my album button and select the schedule option under this. The selected tune will play during the defined period.
6. User can select more than one RBT which can be played randomly or sequentially or may play according to schedule set by the user.
7. A user can set default ringback tune for all the callers or set special tone for any person or group.
8. You can also change/delete your BSNL Tunes through the BSNL Tune web page.

Procedure to activate BSNL Tune

1. Through IVRS

- (i) Subscriber needs to dial 56700 from the BSNL network.
- (ii) Subscriber will listen the welcome message.
- (iii) Subscriber needs to select the language, in which he wants to continue.
- (iv) Select the Category from which subscriber need to download the RBT.
- (v) Need to download a song by selecting option '2'. For confirmation of RBT select option '1'. Subscriber may disconnect the call.
- (vi) Activation process may take 4-24 hrs. Once activated subscriber is notified through SMS.

2. Through Web:

- (i) Go to website <http://bsnltunes.bsnlumw.com>
- (ii) Click on link 'New User Registration'
- (iii) Enter your mobile number click on 'Submit'. This will display the list of RBT.
- (iv) On the web page, there are two buttons for each RBT. One is for play the RBT/song & another one to purchase it. If you want to play/preview to any RBT, just click on the PLAY button & if you want to activate/buy any RBT, click on BUY button. A pop up window will open after that. In this pop up window you will get the whole information regarding the RBT tune like validity of content, name of the song & subscription charges. At the same time you will get a 6-digit confirmation number on your mobile. Enter 6 digit numbers on that pop up screen to activate/purchase that RBT.
- (v) You will receive a SMS for registering and activation of selected song as RBT along with the assigned password.

C.01 BSNL MOBILE PRBT SERVICE “BSNL TUNES”

Procedure to activate BSNL Tune

3. Through SMS:

- (i) RBT can also be activated by sending a SMS: SUB RBT ID Code to 56700

Note: RBT ID Code can be obtained from BSNL Tune webpage.
For more help send SMS: HELP at 56700

Different SMS Command

Service	Description	KeyWord
Subscription	Subscription to PRBT service with content download	SUB[space] <RBT_ID>
Download RBT	RBT Content download into users Album	RBT[space]<RBT_ID>
List Category	Listing of PRBT categories for browsing	LISTCATS
Song Listing	Listing of RBT songs in category	LIST[space]<Category Id>
Recommended RBT Listing	List RBT in Recommended categories	RECOM
List RBT in User's Album	List of RBT available in users album	LISTALBUM
Manage Group: i) Group Retrieval ii) CLI Retrieval iii) Add CLI iv) Remove CLI	Manage Group: i) List of group available in users profile ii) List mobile no. associated with a group iii) Add member to a group iv) Remove member from a group.	Manage Group: i) SHOWGROUP ii) LISTGROUP [space] <Group_ID> iii) ADD [space] <GROUP_ID> [space]<Caller's Number> iv) REMOVE [space]<GROUP_ID> [space]<Caller's Number>
Assign RBT i)Assign default ii)Assign CLI	Assign RBT i) Assign Default RBT for all callers ii) Assigning RBT to a particular caller	Assign RBT i) DEF[space]<RBT_ID> ii) CLI [space] <RBT_ID>[space] <Caller's Number>
Song Search	Song Search in content database.	SEARCH[space]<Song Name>
Help	Help information	HELP
Unsubscribe	Unsubscribe from the RBT Service	UNSUB

Procedure to de-activate BSNL Tune

1. Through IVRS

- (i) Subscriber needs to dial 56700 from the BSNL network.
- (ii) Subscriber will listen the welcome message.
- (iii) Subscriber needs to select the language, in which he wants to continue.
- (iv) Select the option '4' for entering to your profile.
- (v) Select the option '4' for unsubscribe the service.

2. Through Web:

- (i) Go to website <http://bsnltunes.bsnlumw.com>
- (ii) At User Login enter your mobile number & password.
- (iii) Now click on to 'My Album'.
- (iv) Now click on to 'Profiles'.
- (vi) Now click on 'Un-Subscribe' to unsubscribe the service.

3. Through SMS:

- (i) To unsubscribe the particular ringback tone through SMS send a SMS, UNSUB[space] <RBT_ID> to 56700
- (i) To unsubscribe the service through SMS send a SMS, UNSUB ALL to 56700

Tariff for PRBT (Personalized Ring Back Tone) services under cellular services of BSNL

S.No.	Particulars	Charges
1	Monthly Fixed Charges (Rs.)	20.00
2	Access Charges (Rs.)	
	(a) Airtime Charges per Min for IVR access on short code "56700"	4.00
	(b) Charges per SMS for SMS access on short code "56700"	2.00
	(c) Charges for WAP access on BSNL wap portal (wap.cellone.in)	As per wap portal
	(d) Charges for Web access on http://bsnltunes.bsnlumw.com	As per charges applicable from time to time
3	Content Charges per RBT download excluding access charges using (IVRS/SMS/Wap Site/Website)	
	(a) Premium RBT in Rs.	12.00
	(b) Non Premium RBT in Rs.	9.00
4	Validity of RBT in days	30 days

C.02 UNIFIED MESSAGING SERVICE ON MOBILE

The UMS (UNIFIED MESSAGING SERVICE) system can be categorized as per the below mentioned functionality:

☐ **Voice Mail Service (VMS)** ☐ **FAX Message** ☐ **E-Mail** ☐ **E-Mail to Speech (ETS)**

1. **Voice-Mail:** Using this feature, the voice messages can be sent/received to/by other subscribers having this facility.

The incoming voice message from the mailbox can be accessed as per following procedure:

- (i) Subscriber will define conditional divert in his handset to voice-mailbox number 17000.
- (ii) Whenever a voicemail is received in voice-mailbox, the subscriber will receive an SMS on his/her cell phone.
- (iii) To retrieve messages from the voice-mailbox, dial 17000 from your mobile phone and may press '*' to skip the introduction part and follow the voice menus thereafter.

The voice mailbox can be accessed on landline also as per below mentioned procedure:

a. In order to retrieve messages from your voice-mailbox by using landline phone, dial 9426017000 (which is the common access no.) followed by '#', then your own mobile no. and again '#'. The system will prompt you for your password which is 1234 by default. Enter your password and follow the voice menus thereafter.

2. **FAX Message:** This feature will enable the subscriber to sent/receive fax message. The fax can be sent/received to/by the subscriber either through BSNL UMN account or using fax machine. The below mentioned procedure is to be adopted while sending or receiving the fax message on fax machine:

- (i) In order to deposit a FAX message, dial 9426017000 from a FAX machine followed by a '#' and the mobile no. of the person who is the intended recipient of the FAX. A part of the voice menu says "to add a FAX, press 3". Press 3 on your FAX machine and after the system prompts you to, press "START" on your FAX machine.
- (ii) In order to retrieve a FAX message from your voice-mailbox, dial 9426017000 from a FAX machine. Then press '#' followed by your own mobile no. and '#'. The system prompts you for your password, which is 1234 by default. On entering the password, the system tells you that you have so many new messages out of which so many are Voice/FAX/E-Mail messages. When you play a FAX message, first, system will announce the sender's phone number and the time when the sender had deposited that Fax Message. Then the system will announce many option like to backup, to keep or to delete etc, You simply bypass these request by pressing '#', then the system prompts you to press " START " on your FAX machine.

3. **E-mail:** This feature will enable the subscriber to send/receive E-mail messages. The subscriber has to get BSNL UMN account for this feature. The below mentioned procedure is to be adopted for sending/receiving the email.

- (i) Dial 1403 from WAP Mobile to connect to internet-login to the relevant site. Based on your location go to appropriate website i.e. in north www.bsnlumn.com, south www.bsnlums.com, east www.bsnlume.com and in west www.bsnlumw.com.
- (ii) Logon to your BSNL UMN/S/E/W E-mail Account (using your mobile no. as the user login and 1234 as the password which is a default password).
- (iii) **To receive e-mail** from WAP cell phone, go to inbox then to email and then "view details" and choose "body".
- (iv) **To send email** from your UMN/S/E/W account, use the E-mail options as provided under the Compose Menu.

4. **E-mail to speech (ETS):** This feature will enable the subscriber to listen the Email on the mobile phone .In order to listen E-mail messages from your voice mailbox, dial the No. 17000 from your mobile phone and press * to skip the introduction part. The system prompt will say ' To listen E-mail message, Press Option '4', thereafter, follow the voice menus. The attachments along with Email cannot be listened from your voice mailbox.

Tariff for Unified Messaging Service (UMS)

(w.e.f 16-04-2007)

Particulars	Voice Mail	Fax + Email + Text To Voice
(i) Monthly Access Charges	Free	Rs.100/-
(ii) Recording	Free	Free
(iii) Retrieval		
(a) From within the same circle	From Mobile: Applicable outgoing airtime charges only From PSTN: Applicable PSTN charges upto the national level-1 tax	
(b) From outside the home circle	From mobile/PSTN: Applicable tariff upto the national level-2 tax	

NOTE:

- 1. **For Subscribing these services send SMS with keyword "UMS SUB" at 53733**
- 2. **For Unsubscribing these services send SMS with keyword "UMS UNSUB"at 53733**

C.03 VPN/FRIENDS & FAMILY TALK PLANS FOR MOBILE

(1) VPN Tariff for Corporate & Non-Corporate Customers:

VPN Size	Fixed Monthly VPN Charges in Rs. per connection per month							
	Plan 99	Plan 198	Plan 225	Plan 325	Plan 425	Plan 525	Plan 725	Plan 999
3-25	100	100	75	50	50	0	0	0
26-999	75	75	50	25	50	0	0	0
> 999	50	50	25	0	25	-25	-25	-25
Call Charges within VPN (Rs. per minute)	Free							
Call Charges outside VPN (Rs. per minute)	As per respective plan							
Other Terms and conditions	As per respective plan							

NOTE:

1. Call Charges within VPN (Rs. per minute): Free
2. Call Charges outside VPN (Rs. per minute): As per respective plan
3. The VPN/CUG facility is available in the same Licensed Service Area (LSA) only.
4. Minimum number of connection for the VPN/CUG facility is 3. No restriction on the mix of plan for forming VPN/CUG group.
5. Individual Customer with 3 connections (3 different postpaid numbers) in the personal name can be considered in non-corporate VPN.
6. 3 connections applied in 3 different names can be considered for non-corporate VPN. Under non-corporate VPN individual billing is applicable. However, with mutual consent of all members, if one person undertakes to pay for all group members then combined billing in one account can also be allowed.
7. Existing VPN/CUG groups may be charged as per new tariff plans.
8. Service Tax & Educational Cess as applicable will be extra.

(2) Zonal VPN/CUG Tariff for Corporate & Non-Corporate Customers:

VPN Size	Fixed Monthly VPN Charges in Rs. per connection per month	
	Plan-325	Plan-525
3-25	175	100
26-999	150	75
> 999	125	50
Call Charges within VPN (Rs. per minute)	Free	
Call Charges within VPN (Rs. per minute)	As per respective plan	
Other Terms and conditions	As per respective plan	

NOTE: The above VPN/CUG facility is available only within respective zone.

(3) “Friends & Family Talk” scheme under Postpaid Plan-325 & Plan-525

Friends & Family Talk Plan	Within LSA		Beyond LSA	
	Plan-325	Plan-525	Plan-325	Plan-525
Fixed Monthly Charge per F&F number (Rs.)	49	24	99	49
Call charges from cell to cell (F & F number)	50% of the normal call charges in the respective plan		50% of the normal call charges in the respective plan	
Call charges from cell to Fixed, FWT, WLL (LM) services of BSNL (F & F number)	50% of the normal call charges in the respective plan		50% of the normal call charges in the respective plan	
Call charges from cell to others	As per plan	As per plan	As per plan	As per plan
Pulse rate	As per plan	As per plan	As per plan	As per plan

C.04 TARIFF OF GPRS/WAP/MMS SERVICE ON MOBILE

1. Tariff for MMS and GPRS Services:

The tariff for MMS and GPRS Services, under postpaid and prepaid services with effect from the date of launching of the services are as detailed below:

GPRS	Post-paid			Pre-paid	International In-Roamers (w.e.f 01.03.08)
	Option - I	Option-II	Option-III (w.e.f 01.07.07)		
(i) Activation charges	0	0	0	0	0
(ii) Fixed Monthly Charge (Rs.)	49/-	199/-	Nil	Nil	Nil
(iii) Free usage	5 MB	Unlimited	Nil	Nil	Nil
(iv) Download charges (Rs. /kb in Rs.) Beyond free usage	0.01	0	0.02	0.02	0.25
(v) Usage charges on Roaming/kb in Rs.	0.02	0.02	0.02	0.02	NOTE: 1. Service Tax & Education Cess @ 12.36 % is extra 2. Applicable to international in-roamers
MMS					
A. Free MMS					
(i) Plan 525	0	0	0	0	
(ii) Plan 325	0	0	0	0	
B. Rate P2P/MMS (Calling party or sender to pay) (Rs. per MMS)	Rs.3/- per MMS	Rs.3/- per MMS	Rs.3/- per MMS	Rs.3/- per MMS	
(ii) M2P (Down loader to pay)	As per rate fixed by the content provider				
(iii) International MMS	Rs.7.00			Rs.8.00	

Note:

- (i) For giving MMS to the subscriber, GPRS is a mandatory requirement.
- (ii) When subscribers opt for GPRS, WAP is to be given over GPRS.
- (iii) GPRS tariff includes WAP over GPRS.
- (iv) While roaming the tariff as in HPLMN will be applicable.
- (v) Charges for MMS sent to any email id, any web id, any application etc. is as applicable for P2P MMS.
- (vi) For provisioning of GPRS/MMS facility send SMS “GPRS49” for Plan 49, “GPRS 199” for Plan 199 and “GPRSPRE”for Prepaid to 53733.
- (vii) For de-provisioning of GPRS/MMS facilities for both postpaid and prepaid send SMS GPRSD to 53733.

2. Additional tariff for M2P (Downloader to pay) under MMS Services:

Additional new service through WAP portal of BSNL (wap.cellone.in) under its portfolio on Cellone Galaxy & Cellone Safari is introduced whose tariff is as under

S.No.	Services	Charges
1	SMS Tone	Rs.5.00 per download
2	Silver Themes	Rs.25.00 per download
3	Videotone	Rs.20.00
4	Spiritual Aps	Rs.50.00
5	Comics	Rs.5.00 per comic strip
6	Sudoku	(1) @ Rs.10/- each for the application (along with free puzzle) (2) @ Rs.10/- each for subsequent download of puzzle
7	M.Crick	@ Rs.75/- for downloading of application. Once application is downloaded it will be valid for particular cricket series
8	Premium	It includes games such as Bike racing, Maria Sharapova and Dukati etc @ Rs.99/- per download
9	Super Premium	It includes games such as Batman, Spiderman etc @ Rs.150/- per download
10	Platinum Pack	Rs.50/- for 7 pieces of content offered on Cellone Galaxy (Wallpaper, animations, polytones & combination of wallpaper/animation & polytones)
11	Gold Pack	Rs.30/- for 5 pieces of content offered on Cellone Galaxy (Wallpaper, animations, polytones & combination of wallpaper/animation & polytones)
12	Silver Pack	Rs.20/- for 3 pieces of content offered on Cellone Galaxy (Wallpaper, animations, polytones & combination of wallpaper/animation & polytones)

3. Tariff for BSNL’s Cellone Wap-portal, <http://wap.cellone.in>

Following tariff for browsing/accessing Cellone’s wap-portal (wap.cellone.in) by both postpaid and prepaid cellular subscribers of BSNL under GPRS service through its own menu

S.No.	Particulars	Charge in Rs.
1	Activation Charges	Nil
2	Fixed Monthly Chargel	Nil
3	Usage/Browsing/Accessing Charges	Nil
4	Download charges	As per content provider tariff

C.05 MOBILE INSTANT MESSAGING SERVICE

1. Prerequisites:

- GPRS subscription.
- GPRS enabled IM compatible handset.
- Set Default APN in the handset to wapwest.cellone.in

2. IM Client Download Instructions:

- SMS “IM” to 57070.
- Connect to the URL that has been sent in the response.
- Enter nickname of your choice and click on “subscribe”.
- Your login ID and password will be sent to you as SMS.
- The appropriate J2ME client for your device starts downloading automatically.
- Install the application

3. IM –Usage Instructions:

- Invoke the application.
- Specify the “username” and “password” and click options & “login”.
- Select the access point to allow the client to login to the IMPS server.
- You are ready to chat!

4. Help:

- Users can retrieve their password by sending a SMS “forgot” to 57070.
- To unsubscribe SMS “unsub” to 57070.
- To change password SMS “change <old password> <new password> (password length 4 char).
- User can know the IM supported handsets list in the link provided at subscription page.

5. IMPS Server Enables:

- Users to send/receive instant messages.
- Recipients can be 1 or more users, group of users.
- Offline messages –stored in server for configurable period.
- Messages made available, when recipient logs in, next

6. Charging:

GPRS Plan	IM message content	Size(KB)	Rate/KB	GPRS Bearer Charge
Prepaid	Hey buddy h r u? Where we can meet 2day? Shal v go 4 a movie tonight?	0.068	2 Paise	2 Paise
Postpaid Plan 49	Hey buddy h r u? Where we can meet 2day? Shal v go 4 a movie tonight?	0.068	1 Paise	1 Paise
Postpaid Plan 199	Hey buddy h r u? Where we can meet 2day? Shal v go 4 a movie tonight?	FREE	FREE	FREE

7. Presence –Describes User Availability Status:

- Users can control this presence information and to whom this is shown
- Presence updates via polling

8. Contact/buddy List:

- Users are able to manage contact/buddy lists.
- All standard functions –add, delete, modify, search.
- Multiple buddy lists, e.g. friends, colleagues.
- Blacklist operation supported.
- Buddy invitation –send, notification, accept, reject operations.
- Buddy details can be obtained with authorization

9. Key IMPS Benefits:

- Increase data revenues.
- Ensure a richer customer experience

C.06 FLEET TRACKING MANAGEMENT SYSTEM

An innovative on-line tracking system powered by BSNL to manage fleets comprising of trucks, car carriers, trailers, tankers, containers or vehicles moving hazardous and specialty explosive chemicals etc. The eTrack vehicle tracking system uses vehicle-mounted microprocessor-controlled device, which sends periodic messages from the vehicle to a network command center through SMS/GPRS. The received data is authenticated and forwarded to an application server, which provides tracking information through an Internet. Customers are provided a user name and password to access the fleet information on line. The user also has options to receive tracking information via e-mail, fax or SMS besides the facility of calling the customer support team on a toll-free telephone line.

Features of eTrack System

- No driver intervention.
- Automatic Real time system.
- Vehicle information available 24 X 7
- Secured internet access anywhere in the world.
- BSNL Toll free number 1800 425 1425
- Information through fax and emails
- Mobile Query SMS
- Widest Coverage on National highways through 20000+ BSNL towers spanning across 5000+ cities/town
- Transparency and trust at your doorstep with MIS reports for better fleet management

eTrack Benefits

- Idle time reduction through better monitoring
- Reduction in turn-around time between trips
- Reduction in communication costs
- Reduction in in-transit inventory
- Knowledge of current location and route traveled
- Estimation of arrival time
- Ensuring safety of vehicle/driver/consignment
- Better customer service
- Low cost of ownership

eTrack Product Variants

- **Economic Locator**
 1. GSM based tracking device for long distance (e.g. Inter-city) tracking.
 2. Optional Features
 - (i) Voice Communication with restricted outgoing calls
 - (ii) Vehicle and cargo parameters monitoring
- **Precision Locator**
 1. GSM+GPS based tracking application requiring accuracy of positioning (e.g. Intra-city)
 2. Optional Features
 - (i) Voice Communication with restricted outgoing calls
 - (ii) Vehicle and cargo parameters monitoring
- **Intrinsically Safe Locator**
For use in combustible environments and hazardous goods transportation

C.06 FLEET TRACKING MANAGEMENT SYSTEM**Tariff for SMS based Fleet Tracking Management Service (w.e.f 01/11/2006):**

Particular	Plan 199	Plan 349	Plan 499	Plan GPRS
Fixed Monthly Charges	Rs. 49/-	Nil	Nil	Rs.199 per connection
Plan Charges	Rs.150/-	Rs.349/-	Rs.499/-	Nil
Minimum commitment	Nil	Nil	Nil	Minimum 50 connections
Free SMS per month	180 SMS	750 SMS	2000 SMS	Nil
Charge per SMS beyond free SMS	Rs.0.70 per SMS	Rs.0.25 per SMS	Rs.0.25 per SMS	As per Plan 140 Local Rs.0.60 National Rs.1.00
Security Deposit	Nil	Nil	Nil	Nil
Registration Charges	Nil	Nil	Nil	Nil
Activation Charges	Nil	Nil	Nil	Nil
Query based SMS	Rs.1.40 per Query*	Rs.1.00 per Query*	Rs.1.00 per Query*	N.A
Voice/Data charges, if required	Call Charges as per Plan 225**			Call Charges as per Plan 140
Free GPRS	N.A	N.A	N.A	3 MB
Additional GPRS charges	N.A	N.A	N.A	Rs.0.05 per KB

NOTE:

- (i) * The charges for SMS generated for query based application will be equivalent to 2 SMS charges @ Rs.1.00 because whenever a query is placed there are 2 SMSs exchanged between SMSC and device on vehicle i.e., on SMS from SMSC to device and vice versa. Both the SMSs @ 50 paise each are to be charged to the SIM in the device on vehicle.
- (ii) ** National roaming allowed on applicable tariff.
- (iii) Taxes as applicable
- (iv) BSNL has allotted a separate access code (8787) for this application.
- (v) The above additional tariff plans for Fleet Tracking Management Service will come into effect from 1-11-2006

C.07 LOCATION BASED SERVICE (LBS)

Services Under LBS:

1. **Resource Tracking & Management Service (RTMS):** RTMS is real-time tracking, management and communication with field employees and fleet drivers of a company equipped with mobile phones and in-vehicle units. Very useful for transport, logistics and corporate employee work force management. This service can be used over Web/SMS.
2. **People Finder Service (PFS):** This is for mobile users to locate, monitor and communicate with their buddies. It enables users to add location dimension and content to their personal communication
 - Mobile users create buddy list and groups.
 - Locate, monitor and communicate among friends, family and employees.
 - Send SMS and MMS messages to buddies in a simple manner.
 This service can be used over Web/WAP/SMS.
3. **Advertisement:** This is a location based SMS promotions and advertisement Service. This service broadcasts advertisement as SMS messages to subscribers within a defined geographical region. The service is free-of-charge for subscriber to use.
4. **Chatting:** Chatting provides an "SMS chat" service to the subscribers who would like to communicate or meet based on their current location. They can specify the distance (Km) and Duration (Hour) within which they want to find their buddy to chat. It enables to meet with people of the same interests. The subscriber provides personal profile information (gender, interests, nickname, etc.). The Chatting service can be accessed through SMS, WAP and WEB.

For More Details & Procedures Login to Website: www.cellone.in

Tariff For LBS

1. Resource Tracking and Management Services (RTMS):

A. Fixed Monthly Charge	
Number Of Vehicles /Assets in a group	Fixed Monthly Charge (Rs.)
1	60
2 to 10	400
11 to 25	1000
26 to 50	2000
51 to 100	4000
101 to 250	8000
251 to 500	16000
501 to 1000	32000
> 1000	50000
B. Charge per location query	
	Rs. 0.10
C. Charge per PUSH SMS to vehicle from web portal	
	Rs. 0.30
D. Charge per location / Status query by PULL SMS from SMS service user	
	Rs. 0.30

2. People Finder Service (PFS):

A. Fixed Monthly Charge	
	Nil
B. Usage charge for request through all access mode	
(i) Find buddy in MAP	Rs. 1.00
(ii) Find nearest buddy of a group in MAP	Rs. 1.00
(iii) Find location of buddy	Rs. 0.50
(iv) Find location of nearest buddy of a group	Rs. 0.50
(v) Send SMS to a buddy	Rs. 0.50
(vi) Get notification about arrival of buddy within a range	Rs. 1.00
(vii) Find buddies of a group within a range	Rs. 0.50

NOTE: All access mode means: access through WAP/GPRS/Edge etc.

3. Advertisement:

A. Fixed Monthly Charge	Rs. 300
B. Free SMS	600
C. Charge for PUSH SMS (on monthly basis)	
1. Upto 9999 SMS	Rs. 0.50
2. From 10000 to 24999 SMS	Rs. 0.40
3. Beyond 25000 SMS	Rs. 0.30

4. Dating/Chatting Services:

A. Fixed Monthly Charge	NIL
B. Premium SMS	Rs. 1.00 per SMS

NOTE: For the first three months from the date of commercial launch there will be no monthly rental for RTMS, PFS & Advertisement services.

LBS service will start soon in West Zone

C.08 VARIOUS VALUE ADDED SERVICES SHORT CODES/ACCESS CODES

Various value-added services available to the mobile & PSTN subscribers of BSNL are categorized as SMS based value added service (SIM based & Short Code based), Voice based value added service & GPRS/MMS.

(i) SMS based value added service (For mobile subscribers):

- (a) Various SIM based VAS are available on BSNL's SIM Toolkit (STK) Menu with the name "CELLONE". This is purely menu driven and the subscribers need not type any keyword or to send it to any short code.

Tariff Applicable to SIM based services

- Each SMS request will cost the subscribers at Rs. 0.80 in case of postpaid and Re.1/- in case of prepaid, whereas the Ringtone download will cost Rs. 5 plus the cost of SMS.

- (b) Various Short Code based value added services can also be availed by sending relevant keywords to these short codes

S.No.	Short Code	Run By	S.No.	Short Code	Run By
1	52272	Ananda Offset	36	56006	WiFi Networks
2	52424	AajTak (Living Media)	37	56060	Universal Power
3.	52525	SONY Entertainment TV	38	56070	Valuefirst Messaging
4	52580	Three P Consultants	39	56161	Air2web
5.	52622	CNBC	40	56199	Geneva Software
6	52626	NEI Technologies P. Ltd.	41	56263	IMI Software
7	52727	TeleDNA Communication	42	56300	Cellebrum.com
8.	52742	CRICINFO	43	56363	NAZARA
9	52919	INDIGO RADIO	44	56365	Mobile 365 (India)
10	53366	ONYX Mobile	45	56388	NDTV
11.	53434	Webduniya.com	46	56505	Onmobile Asia Pacific
12	53456	Netxcell Ltd.	47	56636	ADCC Research
13.	53636	Active Media	48	55677	Cellnext
14	53776	ESPN Software	49	56699	SantaBanta.Com
15	53939	RailTel Corpn	50	55767	ACL Wireless
16	54242	Hindustan Times	51	56776	Malayalam Manorama
17	54321	Sakal Papers Ltd.	52	56882	MTV Networks
18.	54545	SIFY	53	56969	Rajasthan Patrika
19.	54555	Tech Shastra	54.	57007	Mauj (People Interactive)
20	54646	Hungama Mobile	55	57070	Overseas Marketing
21	56565	Indiacom Limited	56	57272	Dainik Jagran
22.	54959	Nut4Nuts	57	57333	Rediff
23	54999	Tanla Soln	58	57575	Agrani (ZEE TV)
24	55050	Bharat Matrimony	59	57722	Astute Systems
25	55179	Remoba Technologies	60	57777	Dialnet
26	55252	Voice Gate Technologies	61	57788	Albion Informatics
27	55420	Virtualmobile	62	57827	Star India
28.	55435	India Games	63	57886	Phoneytunes (ITIDA CAD)
29	55454	Adlabs	64	58080	Pyro Networks
30	55511	AMTRON	65	58243	Yahoo Web Services
31	55550	Nokia India	66	58558	Mobile2win
32.	55666	Livewire Telecom	67	58786	Voicegate Technologies
33.	55627	Inter Solutions	68	58888	Indiatimes
34.	55678	F-Technologies	69	59090	SAHARA
35	58580	Sun TV	70		

Tariff Applicable to SIM based services

- Each SMS Short code request will cost the subscribers at Re. 0.80 in case of postpaid and Re. 1/- in case of prepaid.
- The plain services are charged @ Re 0.80(postpaid) & Re 1/- (prepaid).
- The down load cost [which will be in addition to the SMS request cost, which is Re 0.80 (postpaid)/ Re 1.00 (prepaid)] of the Premium services varies depending upon the content provider/ short code.
- The down load cost in respect of the Ring tone varies from Rs 7/- to Rs 9/-
- The down load cost in respect of Picture Messages & Logos varies from Rs 2/- to Rs 3/-.
- The down load cost in respect of Premium Text based services like the Railway enquiry related services varies from Rs 2/- to Rs 3/-
- For seeing the detailed catalogue mentioning the available content & the applicable prices please refer to the respective content providers/web site/advertisements released from time to time in Newspapers & Magazines by these content providers.

(ii) GPRS/MMS based value added service (For mobile subscribers):

The Cellular Mobile subscribers of BSNL who have the GPRS subscription, now have access and download the rich content like Polyphonic ring tones, True tones, Real tones, MP3 tones, SMS tones, Themes, Color wallpapers, Java Games, etc through the website (www.cellone.in) as well as the WAP site (wap.cellone.in). The detailed catalogue of the content can be seen either at the above website or the WAP site. These services are under the name CELLONE GALAXY & CELLONE SAFARI on BSNL's WAP Portal.

C.09 VARIOUS VALUE ADDED SERVICES SHORT CODES/ ACCESS CODES

(iii) **Voice based value added service (For PSTN & Mobile subscribers):** Various voice based Value Added Services are also available to the BSNL subscribers. The details of these services are as below:

Access code	Services available (may vary from time to time)	Call Charges
GSM 1250-5	Astrology, Cricket, News, Ringtones, Stock update, etc	Rs.3.60 per minute
GSM & PSTN 12555/1255-5XX 1255511: Krishna Song 1255565: Iskon Krishna 1255566: Bolywood Hungama 1255577: Information on played match	Jokes, News, Sports, Results, Quiz, Ringtones, etc	For GSM: Rs.5.00 per minute For PSTN: SDCA in which IVR is installed: 30 Sec pulse Other SDCA but within the same circle: Either 30 sec pulse rate or applicable 95/STD pulse rate whichever is less
PSTN 12501YZ 1250100: Cricket/Football Score 1250110: Gujarati Jokes 1250137: Dialogues 1250103,1250104, 1250113, 1250123, 1250140, 1250141, 1250146, 1250147, 1250148,1250151,1250160: Songs 1250166: Hindi News 1250114: Astrology 1250131: Conference 1251142: LIC 1250145,1250165: Shayari 1250178: Gazal 1250199: Bhakti Sangeet 1250196: Physical Test 1250112: IQ Quiz	News, Jokes, Results, Opinion polls, contests, etc	SDCA in which IVR is installed: 60 Sec pulse Other SDCA but within the same circle: Either 60 sec pulse rate or applicable 95/STD pulse rate whichever is less
PSTN 125800 (Gujarati) 125900 (Hindi)	News-On-Phone (PSTN)	SDCA in which IVR is installed: 60 Sec pulse Other SDCA but within the same circle: 60 Sec pulse Inter Circle calls i.e. calls originating from circle other than in which IVR is installed: 30 Sec pulse rate
GSM 125800 (Gujarati) 125900 (Hindi)	News-On-Phone (GSM)	For Landline: SDCA in which IVR is installed: 1.20 per minute Other SDCA but within the same circle: 1.20 per minute Inter Circle calls i.e calls originating from circle other than in which IVR is installed: 2.40 per minute
GSM 127827	Star TV	Rs.5.00 per minute

(iv) **Voice based value added service for PSTN subscribers through UAN:** Various voice based Value Added Services are also available to the BSNL subscribers through UAN. The details of these services are as below:

- (a) Dialnet Communications : 1905-180-3777 for Filmy Stock Exchange
- (b) Computer Telephony : 1869-424-5678 for Cloromint Contest
- (c) Times Internet Ltd. : 1869-424-8888 for Indiatimes World Contest, Astrology, Jokes, Cricket, Bollywood Movie review

C.10 BIDDING PROCEDURE FOR AUCTION OF VANITY/CHOICE MOBILE NUMBERS

- a) All the Vanity / other available numbers, which have been released by the Circle, shall be uploaded on Circle website. Customers can bid for vanity numbers or any other spare numbers of their liking available for auction;
- b) A new SMS short Code will be introduced by BSNL for this auction. All circles will use the short code 56666;
- c) All the auctions will be opened for seven days from 10.00 hrs on starting date to 10.00 hrs on last day;
- d) Existing BSNL mobile customers can bid for vanity/ choice mobile number for changing his/ her existing number. Existing BSNL customer can also bid for taking a new connection in his/her name or his / her family member or other know persons. Allotment of vanity number on such new connection shall be subject to submission of Customer Application form (CAF), prescribed verification procedure, Security Deposit/ Activation charges and all the payments towards bidding will be due on bidding mobile customer;
- e) Each bidder shall have to get registered for auction through SMS (charged @Rs.1.50), for which charges of Rs.50 per vanity number shall be levied. For prepaid subscribers, these registration SMS charges of Rs.50 per vanity/VIP/Choice number shall be deducted online from the available talk value of prepaid number. For post paid bidders, this amount shall be debited in subscriber's monthly bill. The registration charges of Rs.50 shall be adjusted in the bid amount for those successful bidders who ultimately purchase the number, irrespective of the bid value;
- f) The bidding shall be allowed in multiples of Rs.100 above the minimum reserve price;
- g) If a duly registered bidder realizes that he/she has sent a bid of wrong value then he/she can contact Call Centre and inform the details to be charged @Rs.50 per SMS;
- h) To register for a Vanity/ Choice number, send following SMS (charged @Rs.50/SMS) to 56666 –
REGVAN<SPACE>10 DIGIT MOBILE NUMBER
e.g. to register bid for mobile no. 94640 00001 - REGVAN 9464000001
A confirmation will be sent to customer with the reserve price of that number or highest bid already received on that number;
- i) Any customer can bid for more than one Vanity/choice number by registering separately for each number as mentioned above. E.g. if a subscriber wants to bid for 9429000000 and 9429100000 then he should get registered for both these numbers separately and for both these registrations, he shall be charged Rs.1.50 + Rs.50 each separately;
- j) To bid for a vanity/choice number, send the following SMS (charged @Rs.1.50/SMS) to 56666;
CHOICE<SPACE>10 DIGIT MOBILE NUMBER<SPACE>AMOUNT
e.g. if bidding Rs.10,000 for mobile no. 94640 00001 then your SMS bid shall be as below:
CHOICE 9464000001 10000
- k) Customer shall receive a SMS intimating about the highest bid already received for this number. If your bid is highest than it shall be confirmed in the back SMS;
- l) During the process of bidding, as and when any bidder exceeds customer's bid, which was intimated as the highest, then intimation shall be given to customer through SMS;
- m) To know the highest bid already available for Vanity/Choice number, send following SMS (Charged @Rs.1.50/SMS) to 56666
CHOICE<SPACE>MOBILE NUMBER
e.g. to know the highest bid already available for your choice number 9464000001 send following SMS to 56666:
CHOICE 9464000001
No registration shall be required for knowing the highest bid for a particular vanity/choice number. This SMS will be charged @Rs.1.50;
- n) The cancellation of bid shall not be possible by SMS of subscriber. The cancellation of the bid can be done by contacting the BSNL Call Centre. An amount of Rs.50 shall be charged for withdrawing a bid. The registration for bidding of that vanity/choice number in such cases shall also be cancelled
- o) Bid below the minimum reserve price shall not be accepted;
- p) Bid shall be acceptable in multiples of Rs.100 only. E.g. if the current bid for you choice number is Rs.1500, then you can bid any amount above Rs.1500 in multiple of Rs.100 i.e. 1600, 1700 etc;
- q) At the end of auction, top three (H1, H2, H3) bidders shall be informed by BSNL about their status and request them to provide Name, Address and details of the ID (to ensure that number is allotted to selected customer only). These details shall be used to contact the selected bidder. Therefore, it is necessary that bidders are always available on the mobile number;
- r) If the highest (H1) bidder fails to deposit the bid amount with BSNL Nodal officer within five working days of intimation, the number shall be offered to second highest H2 bidder at his/her second highest bid price;
- s) If the second highest(H2) bidder also fails to deposit the bid amount with BSNL Nodal officer within five working days of intimation, the number shall be offered to third highest H3 bidder at his/her third highest bid price;
- t) In case, a bidder when intimated to deposit the bid amount, fails to deposit the amount, then his/her BSNL cellular number shall be debarred from all future auctions of Vanity/Choice numbers;
- u) **Applicable taxes shall be extra;**
- v) Selected bidder can have his/her choice number under any existing cellular plans, postpaid or prepaid, of BSNL. However, the normal SIM/Activation charges, Security (in case of Postpaid plan) etc shall be charged extra on actual basis;
- w) Amount paid, for the vanity/choice number taken in auction, is non-refundable;
- x) Entire bid amount shall have to be paid in single installment before obtaining the vanity /choice number;
- y) BSNL reserves the right to cancel allocation of any vanity/choice number at any time without assigning any reason;
- z) Furthermore, minor changes required in the above guidelines can be effected in various Circles with the approval of concerned CGM. The Circles may also decide post bidding procedure.

D. CDMA 2000 1X and Mobile Services

D.01 POSTPAID CDMA WLL SERVICE (FULL MOBILITY)

S.No.	Particular	Plan 99	Plan 299	Plan 325	Plan 525
1	Initial One time payment in Rs.				
(i)	Registration Charges	500	500	500	500
(ii)	Activation Charges	100	100	100	100
2	Security Deposit in Rs.				
(i)	Local	500	500	500	500
(ii)	Local + STD	1000	1000	1000	1000
(iii)	Local + STD + ISD	2000	2000	2000	2000
3	Fixed monthly charges in Rs.	99	299	325	525
4	Free Usage				
(i)	Free calls worth Rs./month	Nil	100	125	300
(ii)	Free SMS within own network	100	Nil	Nil	Nil
(iii)	Free SMS worth Rs./month	Nil	Nil	40	40
5	Call Charges/min. in Rs.				
(i)	Pulse rate (For Intra/Inter & ISD Calls) in Sec	60	60	60	60
(ii)	Intra Circle Calls (Rs. /Min.)				
(a)	To GSM (Own)	1.00	0.40	0.50	0.40
(b)	To Fixed/WLL (Own)	1.00	0.60	0.50	0.50
(c)	To GSM (Other)	1.00	0.60	0.80	0.40
(d)	To Fixed/WLL (Other)	1.00	0.60	0.80	0.80
(iii)	Inter Circle Calls (Rs./Min)				
(a)	To GSM/Fixed/WLL (Own)	1.20	1.00	1.00	1.00
(b)	To GSM/Fixed/WLL (Own)	1.40	1.00	1.20	1.00
(iv)	ISD Calls (Rs./Min)				
(a)	USA, Canada, UK, Srilanka	7.20	7.20	7.20	7.20
(b)	Europe (other than UK), Sigapore, Thailand, Malaysia, Indonesia and Hong Kong, Kuwait, Bahrain, UAE, Oman & Qatar	9.60	9.60	9.60	9.60
(c)	Rest of world	12.00	12.00	12.00	12.00
6	SMS Charges (Rs./SMS)				
(i)	P2P				
(a)	Local	0.50	0.40	0.40	0.40
(b)	National	1.00	0.80	0.80	0.80
(c)	International	5.00	5.00	5.00	5.00
(ii)	Non-P2P				
(a)	Plain	2.00	2.00	2.00	2.00
(b)	Premium	As determine by content provider			
7	Packet Data Service (GPRS)				
(i)	Activation Charges	-	Nil	Nil	Nil
(ii)	Monthly Charges	-	Nil	Nil	Nil
(iii)	Free Usage/Month	-	Nil	Nil	Nil
(iv)	Volume based usage charges per KB beyond free usage in Rs.	-	0.02	0.02	0.02
8	Roaming Call Charges (Rs./Min.)				
(i)	Fixed Monthly Charge	Nil	Nil	Nil	Nil
(ii)	O/G within visited LSA	1.00	1.00	1.00	1.00
(iii)	O/G outside visted LSA	1.50	1.50	1.50	1.50
(iv)	Incoming call charges	1.00	1.00	1.00	1.00
(v)	O/G SMS	1.00	0.80	0.80	0.80

The above tariff will be applicable to CDMA Full mobility only.

Note:

- (i) Roaming charges is applicable only when mobility on WLL is allowed outside the circle.
- (ii) Annual payment option will be available with two months FMC discount when payment is made at a time in advance. This scheme is offered as a promotional measure upto 13th October 2008.
- (iii) Registration charge is applicable when connection is not available on demand, it is non interest bearing and adjustable in the first bill.
- (iv) Service tax as applicable will be extra.
- (v) The above tariff will be applicable w.e.f. 16/07/2008.

D.02 PREPAID CDMA WLL SERVICES

1. Cost of Handset and Initial One Time Charges:

Particular	General Plan	Plan-1	Plan-2	Plan-3
Sale Price of Handset* (A)	--	1450	1600	2100
Activation Charges along with SIM in Rs.	200	200	200	200
Service Tax @ 10.3 % (Rs.)	20.60	20.60	20.60	20.60
Sale Price of SIM (Rs.) (B)	221	221	221	221
Total initial amount payable* (A + B) in Rs.	221	1671	1821	2321
Talk time in Rs.	150	150	150	150
Additional talk time in Rs. (Note b)	--	750	750	750
Total Free talk time in Rs.	150	900	900	900
Validity	30 Days	90 Days	90 Days	90 Days

*Sale Tax as applicable on the sale price of handset will be extra.

Type-1: WLL TML with Voice, SMS and Data facility and with internal battery and charger.

Type-2: WLL TML with Voice, SMS and with PPA and internal battery and charger.

Type-3: WLL TML with Voice, SMS and with PPA and 12 V SMPS unit.

Note:

- (a) The above Tariff will be applicable to CDMA Limited Mobility/Full mobility.
- (b) The free talk time of Rs.750/- in Plan 1, 2 & 3 may be implemented on promotional basis for a period for a period of 90 days from the date of launching of the service. After expiry of promotional period of 90 days, free talk time and validity will be applicable as per General Plan.
- (c) The unutilized balance amount can be carried forward in case of renewal within the grace period, otherwise it shall be lapsed.
- (d) Every customer would need to recharge with minimum recharge voucher of Rs.111/- if he has to continue with the service after the completion of initial validity of 30/90 days as applicable.
- (e) In case subscriber uses his own handset, the activation charges under general plan may be applied.

2. Call Charges:

S.No.	Particular	Charges (Rs.)
1	Call Charges (Rs./Min)	
(i)	Intra Circle Calls	
(a)	To GSM/Fixed/WLL (Own)	0.60
(b)	To GSM/Fixed/WLL (Other)	0.90
(ii)	Inter Circle Calls (STD)	
(a)	To GSM/Fixed/WLL (Own)	1.20
(b)	To GSM/Fixed/WLL (Other)	1.20
(iii)	ISD Calls Charges (Rs./Minute)	
(a)	USA, Canada, UK, Srilanka	7.20
(b)	Europe (other than UK), Sigapore, Thailand, Malaysia, Indonesia and Hong Kong, Kuwait, Bahrain, UAE, Oman & Qatar	9.60
(c)	Rest of World	12.00
2	SMS Charges (Rs./SMS)	
(i)	Local	0.60
(ii)	National	1.00
(iii)	International	5.00
3	Roaming Charges (Note: Applicable only when mobility on WLL is allowed outside the circle)	
(i)	National	
(a)	Rental/Subscription	Nil
(b)	Incoming Call Charges (Rs. Per Min.)	1.00
(c)	Outgoing Calls within visited circle (Rs. Per Min.)	1.00
(d)	Outgoing Calls beyond visited circle (Rs. Per Min.)	1.50
(ii)	International	Not Available
4	Packet Data Service	
(i)	Activation Charges	Nil
(ii)	Monthly Charges	Nil
(iii)	Volume based usage charges per 10 KB in Rs.	0.05

3. Tariff for Recharge Coupons:

Card Value in Rs.	S.Tax + Cess @10.30 % in Rs.	MRP in Rs.	Processing Fee in Rs.	Talk Value in Rs.	Validity in days
49	5.05	54	0	49	0
99	10.62	109	69	30	30
199	20.05	220	69	130	30
299	30.08	330	0	299	30
499	51.4	550	0	499	50
999	102.9	1102	99	900	120

Note: 1. Grace period for carried forward of unutilized talk value in 7 days.

2. Additional grace period is 30 days for SIM beyond grace period of 7 days for recharge.

4. **Prepaid PCO Working on CDMA WLL:** The tariff and recharge vouchers applicable to prepaid PCO working on CDMA will be same as prescribed for GSM PCO

5. Other Terms & Conditions:

- (i) During the grace period, no outgoing calls shall be allowed except emergency (Toll Free) calls.
- (ii) The unutilized balance amount of previous card can be carried forward in case of renewal within the grace period, otherwise it shall be lapsed.
- (iii) The above tariff will be applicable with effect from 01.09.08.

D.03 FWT CDMA 2000 1X TECHNOLOGY BASED SERVICES

1. Tariff for Internet Access Charges with speed of 144Kbps:

Item	Charges/Pulse
Internet Access Pulse	60 Seconds
Charges per minute (Composite charges inclusive of Internet Access and ISP charges)	Rs.0.30 per minute
Promotional offer for unlimited internet access in urban & rural areas for one year (Valid Upto 31/07/2009)	Rs.250/- per month

2. Tariff for SMS and MMS services:

Item	SMS charges to GSM/CDMA (in Rs.)	MMS charges to GSM/CDMA (in Rs.)
P2P		
Within Service Area (Intra Circle)	0.40	3.00
Outside Service Area (Inter Circle)	0.80	5.00
International	5.00	8.00
Delivery Report	0.10	-
Plain non P2P	1.50	5.00
M2P	As per the rates of the Content Provider	

3. Tariffs for UMS/VMS Services:

Item	Class E Voice Mail +Email with 2MB space	Class D Voice Mail	Class C Voice Mail+ Fax	Class B Classic Mail Box (VM+Fax+ EMail)	Class A Corporate Mail Box (VM+Fax+Email to Voice Mail)
Monthly Access Charges (in Rs.)	25	Free	25	50	100
Recording	Free	Free	Free	Free	Free
Retrieval per 60 Second	1MCU	1MCU	1MCU	1MCU	1MCU

4. Tariff for voice calls:

As per the opted plan for Voice call.

Note: UMS/VMS & MMS Service are presently not available.

E. LOCAL/STD/ISD PCOs/VPTs

E.01 LOCAL/STD/ISD PCOs/VPT INCLUDING CCB TYPE PCOs

1. Minimum Guarantee and Security Deposit:

Particulars	Local PCOs incl. CCB Type PCO		Local VPTs without 95 facility		Local VPTs with 95 facility/STD VPTs	STD/ISD* PCOs	
	Rural	Urban	Rural	Urban	Rural	Rural	Urban
Minimum Guarantee**	100	100	0	0	0	100	300
Security Deposit*							
Handicapped	0	0	0	0	250	0	0
Other than Handicapped	600	1000	0	0	250	600	1000

* For ISD facility, additional security deposit of Rs.2000 may be taken for urban areas PCOs.

** Minimum guarantee is inclusive of service tax but exclusive of commission viz. net billing

2. Pulse Rate

(i) Local / STD Pulse Rate for all type of PCOs: (w.e.f. 01.05.2009)

	Particulars	Unit Rate (inclusive of service tax)	From Landline / WLL / FLPP PCOs				From GSM / CDMA PCOs (Full Mobility)
			BSNL Network		Other Network		All Networks
			Wireline / WLL*	Cellular/ CDMA	Wireline/ WLL*	Cellular/ CDMA	All Calls
1.	Local & Intra Circle Calls :						
a)	Local & Intra Circle upto 50 kms	Re.1.00	90	60	90	60	
b)	Intra Circle > 50 kms	Re.1.00	60		60		60
2.	Inter Circle Calls	Re.1.00	60				60

*WLL numbers are less than 10 digit number (without STD code)

(ii) ISD Call Charges (Unit Rate of Rs.1.00 inclusive of Service Tax):

Country Category	Pulse (Sec)	Rs./Min. inclusive of Service Tax
USA, Canada, UK, Sri Lanka	6	10
Europe (Other than UK), Singapore, Thailand, Malaysia, Indonesia and Hong Kong, Kuwait, Bahrain, UAE,	5	12
Rest of World (Including Oman and Qatar)	4	15

Note:(a) All type of PCOs means Local PCOs including CCB/Handicapped PCO, local VPTs with 95 facility, STD/ISD & STD VPTs.

(b) All Local PCOs shall have STD facility.

3. Commission Structure:

(i) For All type of Postpaid Landline PCOs including fixed PCOs provided on WLL & VPTs (except Local VPT without 95 facility):

Billed MCU per month	MRP per MCU	Defined Rate	ST & Cess applicable on defined rate (10.3%)	Net billed to PCO Operator per MCU inclusive of ST & Cess	Discount per MCU	Return on Investment for PCO Operator (%)
C1	C2	C3	C4=C3*10.3%	C5=C3+C4	C6	C7=C6/C5
<=400	1.00	0.635	0.065	0.700	0.300	42.86 %
> 400 & <= 800	1.00	0.617	0.063	0.680	0.320	47.06 %
> 800 & <= 1200	1.00	0.589	0.061	0.650	0.350	53.85 %
> 1200 & <= 1500	1.00	0.571	0.059	0.630	0.370	58.73 %
> 1500 & <= 2500	1.00	0.558	0.057	0.615	0.385	62.60 %
> 2500	1.00	0.544	0.056	0.600	0.400	66.67 %

Note: 1. MRP is defined as: Maximum limit of the price allowed to be charged to public by the PCO operator.

2. Defined rate is: Basic price charged to PCO operators (excluding S.T & Cess).

(ii) For Local VPT without 95 facility:

There is no change in discount structure of local VPT without 95 facility since no service tax is leviable on local calls made from Local VPT without 95 facility. However billing shall be done in respect of Local VPT Operators without 95 facility on the basis of revised billing policy i.e. Bills shall be issued to VPT Operators @ 50 paise per MCU after allowing discount instead of Rs.1.00 per MCU.

4. Loyalty Bonus: Loyalty bonus discontinued w.e.f. 01/06/2008

5. Service charge for franchised STD/ISD PCOs & STD VPTs: Since the tariff is also applicable to CCB type PCOs, the levy of service charge is not mandatory.

6. Identification of PCOs: There is no necessity of separate identification for local PT after extending STD facility. As such in the new arrangement there will be only three type of PCOs 1) Local VPT without 95 facility 2) PCOs without ISD facility 3) PCOs with ISD facility

7. Billing Schedule:

S.No.	Type of PCOs	Billing Schedule
1	PCO with ISD facility (Rural as well as Urban)	Fortnightly*
2	PCO including VPTs without ISD facility in Urban Area	Fortnightly*
3	PCO including VPTs without ISD facility in Rural Area (i) with call revenue per fortnight more than Rs.1000/- (ii) with call revenue per fortnight less than Rs.1000/-	Fortnightly Monthly
4	VPTs without 95 facility	Monthly

* Weekly bills for PCOs mentioned at S.No. 1 & 2 above may be issued by the local authority where call revenue (per month) exceeds Rs.5000/-

E.02 FIXED LANDLINE PREPAID (FLPP) PCO

1. FLPP Local/STD/ISD PCO Call Charges:

Type of Call	Unit Rate (Incl. S.T)	Pulse (Seconds)			
		BSNL Network		Other Network	
		Fixed Line /WLL	Cellular	Fixed Line	Cellular/WLL
Local & Intra Circle Calls					
Local & Intra Up to 50 Kms	Rs.1.00	90	60	60	60
Intra Circle Calls > 50 Kms	Rs.1.00	60	60	60	60
Inter Circle Calls					
0-50 Kms	Rs.1.00	30	30	30	30
>50 Kms	Rs.1.00	30	30	30	30
ISD Calls					
Name of countries					Pulse (Seconds)
(a) USA, Canada, UK, Srilanka					6
(b) Europe (other than UK), Singapore, Indonesia, Hongkong, Kuwait, Bahrain, UAE, Oman & Qatar					5
(c) Rest of World					4

2. Account card, Recharge Coupons Value, Validity and Net Sale Price (w.e.f 15/12/2007):

Card Value	Account Card	Recharge Coupons								Validity Coupon
		300	500	1000	3500	5000	10000	3000	9000	
Card Value (Rs.)	300	300	500	1000	3500	5000	10000	3000	9000	150
Validity (In Days)	7	15	30	45	45	45	60	45	100	20
Talk Value (Rs.)	200	300	500	1000	3500	5000	10000	3000	9000	Nil
Ser. Tax (10.30%) (Rs.)	28	28	47	93	327	467	934	280	840	14
% of Comm.	N.A	32	33.5	36	38	40	42.5	36.5	38	Nil
Comm. Amount (Rs.)	N.A	87	152	327	1206	1813	3853	993	3100	Nil
Net Sale Price* (Rs.)	300	213	348	673	2294	3187	6147	2007	5900	150
MCU Rate (ST Included)	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00

* Net Sale price of all recharge coupons is inclusive of service Tax & Education Cess and Higher education cess.

- Commission will be paid upfront i.e. net amount after deducting commission will be charged at the time of sale of the recharge coupon.
- These PCO cards will be sold from the BSNL Customer Center only.
- Uniform Grace period of 7 days is allowed for all value of cards. However no additional grace period is allowed. No outgoing call is allowed during the grace period. The unutilized balance amount in the previous card can be carried forward in case of renewal within the grace period, thereafter it shall lapse.
- The Service charges as applicable in the present regime of Post paid STD PCO shall continue.
- The Security Deposit already given by the PCO holder should be refunded after three months of migration to Prepaid PCO. The refund may be in terms of cash after 3 months of migration to take care of accounting issue.
- The Top Up cards in Pre-Paid PCOs (FLPP PCO) are not permissible.
- The shelf life for account card will be of 5 years and of recharge coupons will be of 3 years.
- All the prevailing instructions/guidelines issued by corporate office for post paid STD PCOs/Local PCOs will be applicable for universal PCOs (FLPP account) also.

E.03 GSM & CDMA PREPAID PCO WITH STD/ISD FACILITY

1.1 Activation Voucher

Particular	GSM PCO/CDMA PCO/VPTs with STD/ ISD facility
Activation Charges in Rs.	181.32
Service Tax & Cess @ 10.3% in Rs.	18.68
Sale Price of SIM in Rs.	200
Talk Value in Rs.	50
Validity (in days)	7

1.2 Tariff for GSM PCO & CDMA PCO/VPTs

	GSM PCO/CDMA PCO/VPTS		GSM PCO/CDMA CCB PCO/VPT	
	Pulse in sec.	Rs. per minute	Pulse in sec.	Rs. per minute
All Intra Circle Calls	60	1.00	60	1.00
All Inter Circle Calls	60	1.00	60	1.00
ISD calls (Charge per minute)				
a) USA, Canada, UK, Sri Lanka	60	8.00	8	7.50
b) Europe [other than UK], Singapore, Thailand, Malaysia, Indonesia and Hong Kong, Kuwait, Bahrain, UAE,	60	12.00	5	12.00
c) Rest of the world	60	15.00	4	15.00

1.3 Recharge Vouchers for GSM PCO & CDMA PCO/VPTs: -

Sale Price (Incl. of ST & Cess) in Rs.	Discounted value of recharge coupons (excl. S. Tax) in Rs.	ST & Cess (10.30%) in Rs.	Talk Value (incl. of ST & Cess) in Rs.	Validity (Days)	Return on Investment for PCO Operator
1	2	3 = 2 * 10.30%	4	5	6 = (4-1)/1
210	190.39	19.61	300	15	42.86%
345	312.78	32.22	500	30	44.93%
660	598.37	61.63	1000	45	51.52%
1920	1740.71	179.29	3000	45	56.25%
3050	2765.19	284.81	5000	45	63.93%
5800	5258.39	541.61	10000	60	72.41%
5670	5140.53	529.47	9000	100	58.73%

1.4 Validity Vouchers for GSM PCO & CDMA PCO/VPTs

Base Price	Talk Value	Validity in days	S. T @ 10.30%	Discount	Net Sale Price / Card Value in Rs.
135.99	Nil	30	14.01	Nil	150.00
362.65	Nil	90	37.35	Nil	400.00

1.5 Terms and Conditions

- i) The GSM PCO holder has to arrange for the Fixed Cellular Terminal (FCT) inclusive of bill printing mechanism or GSM Terminal at his own cost.
- ii) The sale price of IFWT for CDMA PCOs/VPTs will be Rs. 3600/- for Type-1 PCO and Rs. 3000/- for Type-2 PCO with free calls worth Rs. 1800/- & Rs 1500/- respectively.
- iii) SIM and Recharge vouchers will be sold from the BSNL Customer Care Centre and authorized dealer i.e. Franchisee/BA/DSA.
- iv) The validity vouchers should be sold through electronic media only viz. C-Topup, E-Pin etc.
- v) Uniform Grace period of 15 days is allowed for all value of cards. No additional grace period is allowed. No outgoing call is allowed during the grace period. The unutilized balance amount in the previous card can be carried forward in case of renewal within the grace period, otherwise it shall lapse.
- vi) The GSM PCO & CDMA PCO/VPTs can be allowed to any person as per the existing terms and conditions for Landline PCOs.
- vii) No security deposit in the form of cash/Bank guarantee etc. is required to be taken in the case of Prepaid PCOs.
- viii) No service charge is allowed for intra circle calls. However for inter circle calls, considering stiff competition, the charging of service charge is not mandatory.
- ix) The GSM based PCO holder will be allowed to move anywhere within the Licensed Service area. However, roaming facility should be barred.
- x) It may be made mandatory for such PCO holder to ensure BSNL branding prominently at the site. In case, such PCOs are installed in mobile Vans, the Van must have BSNL branding on both sides and top of the Van.
- xi) The above tariff will be applicable with effect from 1st May 2009.

E.04 CDMA PREPAID VPTS

A. CDMA prepaid VPT with STD facility:

1.1 Activation Vouchers for CDMA Prepaid VPTs with STD/ISD Facility

Particular	Activation voucher for new CDMA VPTs
Activation Charges including cost of SIM (in Rs.)	113.33
Service Tax & Cess @ 10.3% (in Rs.)	11.67
MRP of activation voucher (in Rs.)	125
Talk Value in Rs.	50
Validity (in days)	Life time*

* To continue with lifetime validity benefit, recharge with minimum Rs.200 in every 180 days will be required.

1.2 Tariff for CDMA VPTs with STD/ISD Facility

	CDMA VPTs		CDMA CCB VPTs	
	Pulse in sec.	Rs. per minute	Pulse in sec.	Rs. per minute
Call Charges(Inclusive of S. Tax)				
All Intra Circle Calls	60	1.00	60	1.00
All Inter Circle Calls	60	1.00	60	1.00
ISD calls (Charge per minute)				
a) USA, Canada, UK, Sri Lanka	60	8.00	8	7.50
b) Europe [other than UK], Singapore, Thailand, Malaysia, Indonesia and Hong Kong, Kuwait, Bahrain, UAE,	60	12.00	5	12.00
c) Rest of the world	60	15.00	4	15.00

1.3 Recharge/Top Up Vouchers for CDMA Prepaid VPTs with STD/ISD Facility

Card/ Talk Time (Rs.)	Discounted value of recharge coupons (excl. S. Tax) in Rs.	ST & Cess (10.30%) in Rs.	MRP (Incl. of ST & Cess) in Rs.	Validity (Days)	Return on Investment for VPTs Operator
101	62.56	6.44	69	0	46.38%
201	120.58	12.42	133	180	51.13%
501	291.02	29.98	321	180	56.07%
1001	563.01	57.99	621	180	61.19%
2001	1088.85	112.15	1201	180	66.61%

E.04 CDMA PREPAID VPTS

B. CDMA prepaid VPT without STD facility:

1.1 Activation Voucher for CDMA Prepaid VPTs

Particular	VPTs without STD Facility
Activation Charges including cost of SIM in Rs.	100
Service Tax & Cess in Rs.	Not Applicable
MRP of Activation voucher in Rs.	100
Talk Value in Rs.	100
Validity in days	Lifetime*

* To continue with lifetime benefit, recharge with minimum Rs.100 in every 180 days will be required.

1.2 Top Up Vouchers for CDMA Prepaid VPT without STD facility

Sale Price in Rs.	ST & Cess	Talk Value in Rs.	Validity (Days)	Return on Investment for VPTs Operator
100	Nil	200	180	100.00%
250	Nil	500	180	100.00%
500	Nil	1000	180	100.00%

1.3 Tariff for CDMA Prepaid VPT without STD facility

Particular	Unit rate	Service Tax	Local & Intra Circle calls upto 50 kms to Wire line/WLL (except 9 level) and Cellular/WLL (9 level) calls within LSA		Intra Circle Calls beyond 50 KMs to Wireline/WLL
			Own Network	Other Network	All Network
Local VPT without STD facility	Re 1.00	N.A.	90	60	N.A

N.A. = Not Available

1.4 Terms and Conditions

- i) SIM and Recharge vouchers will be sold from the BSNL Customer Care Centre and authorized dealer i.e. Franchisee/BA/DSA
- ii) The lifetime validity is upto the current license period of Feb-2020 or upto renewed license period.
- iii) Uniform Grace period of 15 days is allowed for all value of cards. No additional grace period is allowed. No outgoing call is allowed during the grace period. The unutilized balance amount in the previous card can be carried forward in case of renewal within the grace period, otherwise it shall lapse..
- iv) The CDMA VPTs can be allowed to any person as per the existing terms and conditions for Landline PCOs/VPTs.
- v) No security deposit in the form of cash/Bank guarantee etc. is required to be taken in the case of Prepaid CDMA VPTs.
- vi) No service charge is allowed for intra circle calls. However for inter circle calls, considering stiff competition, the charging of service charge is not mandatory.
- vii) The above tariff will be applicable with effect from 16-6-2009

C. SALE PRICE of IFWT for CDMA VPTs:

Particular	Type – 1 (PCO)	Type – 2 (PCO)
Sale Price* of FWT with voice, SMS, Packet Data, G3 FAX, 12V SMPS Unit + PPA with facility to connect PCO machine	Rs.3600	
Sale Price* of FWT with voice, SMS, Packet Data, G3 FAX + PPA with facility to connect PCO machine		Rs.3000
Free calls in Rs.	Nil	Nil

*Sale tax as applicable on the sale price of Handset will be extra.

E.05 CONVERSION OF CDMA POSTPAID PCO/VPT TO CDMA PREPAID PCO/VPT

A. Conversion voucher of CDMA Postpaid VPT to CDMA Prepaid VPT: - For conversion of CDMA post-paid VPT to CDMA Prepaid VPT, a conversion voucher may be used for the existing VPT holder as under: -

Particular	Conversion Voucher for existing CDMA Post-paid VPT with STD facility	Conversion Voucher for existing CDMA Post-paid VPT without STD facility
Conversion Charges (in Rs.)	45.33	30
Service Tax & Cess @ 10.3% in Rs.	4.67	NA
Sale Price of SIM in Rs.	50.00	30
Talk Value in Rs.	65	60
Validity (in days)	Life time*	Life time*

* To continue with lifetime validity benefit, recharge with minimum Rs.200/100 (as applicable for VPT with STD facility & VPT without STD facility respectively) in every 180 days will be required.

B. Conversion voucher of CDMA Postpaid PCO to CDMA Prepaid PCO : - For conversion of CDMA post-paid PCO to CDMA Prepaid PCO, a conversion voucher may be used for the existing PCO holder as under: -

Particular	Conversion Voucher for CDMA Post-paid PCOs
Conversion Charges (in Rs.)	68.00
Service Tax & Cess @ 10.3% in Rs.	7.00
Sale Price of voucher in Rs.	75
Talk Value in Rs.	100
Validity (in days)	10 days

- The lifetime validity is upto the current license period of Feb-2020 or upto renewed license period.
- The above tariff will be applicable with effect from 16th June 2009.

E.06 TARIFF OF VPTS PROVIDED ON GSM FWP

1.1 Activation Vouchers for GSM FWP VPTs

Particular	Activation voucher for new GSM FWP VPTs
Activation Charges including cost of SIM (in Rs.)	113.33
Service Tax & Cess @ 10.3% (in Rs.)	11.67
MRP of activation voucher (in Rs.)	125
Talk Value in Rs.	50
Validity (in days)	Life time*

* To continue with lifetime validity benefit, recharge with minimum Rs.200 in every 180 days will be required.

1.2 Tariff for GSM FWP VPTs with STD/ISD Facility

Call Charges(Inclusive of S. Tax)	Pulse in sec.	Rs. per minute
All Intra Circle Calls	60	1.00
All Inter Circle Calls	60	1.00
ISD calls (Charge per minute)		
a) USA, Canada, UK, Sri Lanka	60	8.00
b) Europe [other than UK], Singapore, Thailand, Malaysia, Indonesia and Hong Kong, Kuwait, Bahrain, UAE,	60	12.00
c) Rest of the world	60	15.00

1.3 Recharge/Top Up Vouchers

Card/ Talk Time (Rs.)	Discounted value of recharge coupons (excl. S. Tax) in Rs.	ST & Cess (10.30%) in Rs.	MRP (Incl. of ST & Cess) in Rs.	Validity (Days)	Return on Investment for VPTs Operator
101	62.56	6.44	69	0	46.38%
201	120.58	12.42	133	180	51.13%
501	291.02	29.98	321	180	56.07%
1001	563.01	57.99	621	180	61.19%
2001	1088.85	112.15	1201	180	66.61%

1.4 Other Terms and Conditions

- i) Uniform Grace period of 15 days is allowed for all value of cards. No additional grace period is allowed. No outgoing call is allowed during the grace period. The unutilized balance amount in the previous card can be carried forward in case of renewal within the grace period, otherwise it shall lapse.
- ii) **The lifetime validity is upto the current license period of Feb-2020 or upto renewed license period.**
- iii) The GSM FWP VPTs can be allowed to any person as per the existing terms and conditions for Landline VPTs.
- iv) No security deposit in the form of cash/Bank guarantee etc. is required to be taken in the case of Prepaid GSM FWP VPTs.
- v) No service charge is allowed for intra circle calls. Moreover, for inter circle calls, considering stiff competition, the charging of service charge is not mandatory.

1.5 Sale price of GSM FWP provided as VPTs

- i) GSM FWP instrument as VPT (New connection) will be provided free of Cost only in those areas where front loaded subsidy is available.
- ii) In case of conversion of existing landline/WLL VPTs into GSM FWP VPTs, the sale price of GSM FWP will be charged from the VPT Operator from the beneficiary.

1.6 The above tariff will be applicable with effect from 1st June 2009.

F. Broadband Services

F.01 BROADBAND TARIFF PLANS

INITIAL AND OTHER CHARGES:

Installation Charges 1. Modem on fixed monthly Charge basis 2. Modem on one time purchase basis	Rs 250 (In case of modem from BSNL) Nil
Modem Charges 1. Modem Sale Price (One time) OR 2. Alternate to Purchase of Modem (a) Fixed Monthly Charge (FMC) upto 24 months (b) FMC after 24 months (b) Security Deposit (Refundable)	Rs. 1000 (Type-I), Rs. 1600 (Type-II), Rs. 1000 (Type-III), Rs. 1600 (Type-IV) Rs. 50 (Type-I), Rs. 80 (Type-II), Rs. 50 (Type-III), Rs. 80 (Type-IV) Rs. 25 (Type-I), Rs. 40 (Type-II), Rs. 25 (Type-III), Rs. 40 (Type-IV) Rs 500
Shifting Charges	Nil (Withdrawn w.e.f. 15/07/05)
Change of Plan	Nil (Withdrawn w.e.f. 09/06/05)

DATAONE - HOME PLANS:

Particulars	Tariff (INR)						
	Home 125	Start Up 250	Flexi 350	Home 500	Home 1000	Home 1800	Home 3300
Bandwidth	256 Kbps/ Upto 2Mbps	256 Kbps/ Upto 2Mbps	256 Kbps/ Kbps	256 Kbps/ Upto 2Mbps	384 Kbps/ Upto 2Mbps	512 Kbps/ Upto 2Mbps	2 Mbps
Fixed Monthly Charges (FMC) (Rs)	125	250	350	500	1000	1800	3300
Discounted Annual Payment Option to Customers (Rs)	1250	2500	NA	5000	10000	18000	33000
Download/Upload Limit (GB) per month	150 MB	1.0 GB	1.8 GB	2.5 GB	5 GB	10 GB	20 GB
Additional Usage Charges/MB beyond free download/upload limit (Rs)	0.90	0.90	0.80	0.80	0.80	0.70	0.70
Free E-mail IDs/Space (Per E-mail ID)	1/5 MB	1/5 MB	1/5 MB	1/5 MB	1/5 MB	1/5 MB	2/5 MB
Maximum usage charges for BB incl. of FMC (Rs.)	NA	NA	1500	NA	NA	NA	NA
Security Deposit	Nil	Nil	Nil	Nil	1 Month FMC	1 Month FMC	1 Month FMC
Night Unlimited (02:00-08:00Hrs)	No	No	No	Yes	Yes	Yes	Yes
Minimum Hire Period	1 Month	1 Month	1 Month	1 Month	1 Month	1 Month	1Month

DATAONE - BUSINESS PLANS:

Particulars	Tariff (INR)					
	Start Up Plan-250	Business 700	Business 1200	Business 3000	Business 5000	Business 9000
Bandwidth	256 Kbps/ Upto 2Mbps	256 Kbps/ Upto 2 mbps	256 Kbps/ Upto 2 mbps	512 Kbps/ Upto 2 mbps	1 Mbps/ Upto 2 mbps	2 Mbps
Single /Multi User-(SU/MU)	SU	SU	SU	MU	MU	MU
Fixed Monthly Charges (Rs)	250	700	1200	3000	5000	9000
Annual Payment Option to Customers (Rs)	2500	7000	12000	30000	50000	90000
Download/ Upload Limit (GB) per month	1.0 GB	4 GB	8 GB	20 GB	35 GB	75 GB
Additional Usage Charges/MB beyond free download/upload limit (Rs)	0.90	0.80	0.80	0.50	0.50	0.50
Free E-mail IDs/Space (Per E-mail ID)	1/5 MB	1 / 5 MB	1 / 5 MB	2 / 5 MB	2 / 5 MB	4 / 5 MB
Static IP Address (On Request)	N.A	N.A	N.A	One	One	One
Web Hosting Space (On Request)	N.A	N.A	N.A	N.A	5 MB	5 MB
Domain Name (On Request)	N.A	N.A	N.A	N.A	One	One
Security Deposit	Nil	1 month rental	1 month rental	1 month rental	1 month rental	Rs.5000
Minimum Hire period	1 Months	1 Month	1 Month	1 Month	1 Month	1 Month

CONDITION FOR PROVIDING HOME & BUSINESS PLANS:

1. Start Up Plan-250 can be offered to both Home & Business users.
2. Either plan can be offered to subscribers having telephones in individual names working at homes/residences used for personal purpose.
3. Subscribers having telephones in the name of company, firms, shops, educational institutes or any other commercial entity can be given Business Plans. They are not eligible for Home Plans.
4. Telephones working in individual names at commercial/business/office premises are not entitled for Home Plans. Start Up Plan-250 can be provided at such places.
5. Home plan can be taken on Bfones in name of Government/company but actually working at residences of their employees. An undertaking shall have to be given by the customer in this regard.
6. Home plan connections to CAs/Doctors/Engineers/Architects are allowed at their work places.

F.01 BROADBAND TARIFF PLANS

TARIFF FOR BROADBAND HOME & BUSINESS COMBO PLANS:

Particulars	Tariff (INR)				
	Home Combo 199	Home Combo 299	Home 500 C	Home 500 C +	Business Combo 1000 C
Bandwidth (wherever technically feasible)	256 Kbps	256 Kbps	256 Kbps/Up to 2 Mbps	256 Kbps/Up to 2 Mbps	256 Kbps/Up to 2 Mbps
Monthly Charges (Rs.)	199	299	500	600	1000
Annual Payment Option (Rs.)	NA	NA	5000	6000	10000
SU/MU	SU	SU	SU	SU	SU
Download/Upload Limit (GB)	250GB	1 GB	1.5 GB	2.5 GB	6 GB
Additional usage charges/MB beyond free download/upload limit (Rs.)	0.90	0.90	0.80	0.80	0.80
Free Email IDs/Space (Per Email ID)	1/5 MB	1/5 MB	1/5 MB	1/5 MB	1/5 MB
Fixed Monthly Charges for telephone (Rs.)	Nil	Nil	Nil	Nil	Nil
Free Calls	Nil	Nil	175	50	175
Call charges beyond free call limits	Rs.1.20	Rs.1.00	As per One India	As per One India	As per One India
Security Deposit	Nil	Nil	Nil	Nil	One Month
Night Unlimited (02:00 – 08:00)	NA	NA	Available	Available	Not Available
Minimum Hire Period	One Month	One Month	One Months	One Months	One Month

DATAONE – UNLIMITED HOME & BUSINESS PLANS:

Tariff	Home Plans				Business Plans							
	UL 750 Plus	UL 750	UL 1350 Plus	UL 1350	UL 3300 Plus	UL 3300	UL 6000 Plus	UL 6000	UL 9000 Plus*	UL 9000*	UL 15000 Plus*	UL 15000*
Bandwidth	256 Kbps		512 Kbps		256 Kbps		512 Kbps		1 Mbps		2 Mbps	
SU/MU	SU	SU	SU	SU	SU	SU	SU	SU	MU	MU	MU	MU
Fixed Monthly Charges (Rs)	750	750	1350	1350	3300	3300	6000	6000	9000	9000	15000	15000
Modem Charges Per Month (Rs)	As Applicable											
Annual Payment Option to Customers (Rs)	7500	7500	13500	13500	33000	33000	60000	60000	90000	90000	150000	150000
Download/ Upload Limit	Unlimited											
Free E-mail IDs/Space	2/5 MB				4 / 5 MB				2/5 MB			
Static IP	No	No	No	No	One	One	One	One	One	One	One	One
Telephone Fixed Monthly Charge (Rs)	Nil	As per the existing Plan	Nil	As per the existing Plan	Nil	As per the existing Plan	Nil	As per the existing Plan	Nil	As per the existing Plan	Nil	As per the existing Plan
Free Calls	Zero		Zero		Zero		Zero		Zero		Zero	
MCU Charges/Pulse	1.00		0.80		0.90		0.90		0.80		0.80	
Minimum Hire Period	One Month											
Security Deposit	One Month Charges											

Other Terms and Conditions:

- Security Deposit for unlimited Broadband Business plans will be equivalent to One Month's Fixed Charges.
- For the new customer opting for Home UL 900 Plus/Business UL 3300 Plus/UL 6000 Plus/UL 9000 Plus/UL 15000 Plus plans will have to pay Security Deposit as applicable for Local/STD/ISD.
- Security Deposit & Fixed Monthly Charges for the Modem will be as per the existing instructions.
- The customer will have choice to select the modem type of his choice subject to availability.
- For the customers, who have either procured the modem or have taken the modem under the committed period plan, the modem rental shall not be applicable.
- For Business Unlimited plans, free modem can be offered to the customer if the customer commits for a period of 12 months and pays the necessary charges in advance.
- No FMC will be charged for all Home and Business Plans of Rs.750/- and above provided, at the time of surrender of connection, the modem is returnable in working condition failing which the sale price will be recovered, if connection has not worked for a minimum period of 12 months.
- One Static IP addresses will be offered free of cost under Business plans Plan 3000/5000/9000/UL3300/UL3300 Plus/UL6000/UL6000 Plus/UL 9000/UL 9000 Plus/UL 15000/UL 15000 Plus.
- One Additional Static IP is offered @ Rs 1500/- per annum to Business 3000/5000/9000/UL3300/UL3300 Plus/UL6000/UL6000 Plus/UL 9000/UL 9000 Plus/UL 15000/UL 15000 Plus.
- *Uplinking will be maximum 768 Kbps under business unlimited plans of bandwidth 1 Mbps & 2 Mbps.
- In case of Annual plan options, if the customer surrenders the connection prior to the hire period of one year, the charges shall be adjusted on pro-rata basis taking the discounted FMC rate. In addition, one month full FMC shall be levied as early termination charge.

F.01 BROADBAND TARIFF PLANS

TARIFF FOR 8 MBPS BUSINESS PLANS:

Particulars	Business 2000	Business 4000	Business 15000
Bandwidth	256 kbps/Upto 8 Mbps	1 Mbps/ Upto 8 Mbps	2 Mbps/ Upto 8 Mbps
Single /Multiuser (SU/MU)	SU	MU	MU
Monthly charges (Rs)	2000	4000	15000
Annual Payment Option (Rs)	20000	40000	150000
Download/ Upload limit	12 GB	27GB	125 GB
Additional usage charges per MB beyond free download/Upload limit (Rs.)	0.70	0.50	0.40
Free E mail IDs /space (per Email ID)	1/5 MB	2/5MB	4/5MB
Static IP address (on request)	NA	One	One
Web hosting space (On request)	NA	5 MB	5MB
Domain name (On request)	NA	One	One
Security deposit (Rs)	One month fixed charges	One month fixed charges	5000
Minimum hire period	One month	One month	One month
Fixed monthly charges for modem	As applicable	Type II modem may be offered free	Type II modem may be offered free

- The type II modem shall be offered free but subject to availability. In case of non availability of type II modem, other type may be offered.
- The plan shall be limited to either uploading or downloading data volumes whichever is reached earlier.

TARIFF FOR DATAONE TEMPORARY CONNECTION FOR SHORT DURATION (w.e.f 01/04/2006):

Particulars	Tariff in Rs.
Bandwidth	Above 256 Kbps
Installation Charges	500
Security deposit for modem	1000
Modem rental	200
Plan charges	Double of the normal rental
Additional usage charges	As per plan applicable

Note: The minimum charges shall be for a period of 15 days.

BROADBAND RURAL PLANS (w.e.f. 03.02.2009):

S. No.	Particulars	Rural USO 99	Rural USO 150
1.	Bandwidth	512 Kbps up to 2 Mbps	512 Kbps up to 2 Mbps
2.	Single /Multiuser (SU/MU)	SU	SU
3.	Broadband Fixed Monthly Charge (FMC) in Rs.	99	150
4.	Download / Upload limit	400 MB	1 GB
5.	Broadband Usage charges /MB beyond free Download / Upload limit in Rs.	0.40	0.40
6.	Registration charges	NIL	NIL
7.	Installation charges	NIL	NIL
8.	Security Deposit	NIL	NIL

MODEM ON OUTRIGHT PURCHASE:

Ports	Modem Type			
	Type-I	Type-II	Type-III	Type-IV
Ethernet	One	One	Four	Four
Wi-Fi	-	One	-	One
USB	One	-	-	-
Charges (Rs)	1000	1600	1000	1600

MODEM ON RENT:

Particulars	Modem Type			
	Type-I	Type-II	Type-III	Type-IV
FMC upto 24 months	Rs. 50 p.m.	Rs. 80 p.m.	Rs. 50 p.m.	Rs. 80 p.m.
FMC after 24 months	Rs. 25 p.m.	Rs. 40 p.m.	Rs. 25 p.m.	Rs. 40 p.m.

F.01 BROADBAND TARIFF PLANS

CONDITION FOR PROVIDING FREE MODEM:

The modem shall be given free for the following plans if the customer commits for the period as shown below and pays the necessary charges in advance. In this case customers will own the modem and not required to return the modem.

Home Plan		Business Plan			
Plan	Committed Period	Plan	Committed Period	Plan	Committed Period
Home 1800	12 months	Business 1200	18 months	Business 5000	6 months
Home 3300	6 months	Business 3000	9 months	Business 9000	3 months

GAMING SERVICE ON BROADBAND:

1. The Gaming Service to broadband customers will be available under the two post paid packages: **A.** Standard package (With Fixed Monthly Charge of Rs.100/-) & **B.** Premium packages (With Fixed Monthly Charge of Rs.200/-)
3. The usage charges for downloading data for gaming purpose will not be charged and will not be counted as volume charged in the Broadband bills of the subscribers.
4. Free trial of 15 days will be offered to subscribers with clear stipulation that subscribers will be billed after 15 days assuming that the subscriber is willing to continue with the service. Otherwise, the subscriber should de-register after 15 days.

OTHER TERMS & CONDITIONS:

1. All the tariff plans mentioned above are in addition to the normal rental/ usage charges of the bfone.
2. In case of free modem option the minimum period of hire will be the commitment period.
3. For all the plans, Dynamic IP addresses only will be given. One Static IP addresses will be offered free of cost under Business plans Plan 3000/5000/9000/UL3300/UL3300 Plus/UL6000/UL6000 Plus.
4. In addition to above one static IP address can also be offered @ Rs.1500/- per annum to all the above business plans, where one static IP address is being, free of cost.
5. Billing for the service will be included in the normal b-fone (landline phone) bill. The billing cycle shall be same as b-fone billing cycle. Monthly rental will be collected in advance and usage charges will be in arrears.
6. In case of requests for the change of plan from the customers, the new plan may be effected from next month following the month in which the request for change of plan has been made/received.
7. Full monthly charges of plan and modem rentals as usages is to be taken under both Home and Business Unlimited plans, when customers joins or leaves in the middle of the month.
8. When a customer is on monthly rent scheme for the modem and decides to opt for outright purchase of modem from BSNL the
Option 1: If the customer wants to continue with existing used modem, 50 % of the amount already paid as monthly rentals should be adjusted in the sale of modem or
Option 2: If the customer wants new modem, full amount is to be taken from the customer as per prevailing price and the old modem is to be retained by the customer in working condition.
9. In case of Annual plan options, if the customer surrenders the connection prior to the hire period of one year, the charges shall be adjusted on pro-rata basis taking the discounted FMC rate. In addition, one month full FMC shall be levied as early termination charge.

F.02 SPECIAL DISCOUNT SCHEMES FOR BROADBAND PLANS

SPECIAL DISCOUNT SCHEMES FOR BROADBAND PLANS

A. Special discount on usage charges to all categories of Broadband plans (Home & Business) beyond the free limit

S.No.	Usage beyond free usage limit	Discount on usage charges
1.	Upto 1 GB	Nil
2.	>1GB to 5 GB	15%
3.	>5GB to 10 GB	30%
4.	>10 GB	40%

Other terms and conditions:-

- i) The above tariff is applicable **w.e.f 01-04-09**.
- ii) The above mentioned discount will be on non-graded basis.
- iii) This discount will not be applicable for unlimited plans.
- iv) All other terms and conditions of Broadband tariff will remain unchanged.

B. Promotional scheme under Broadband Plans for educational institutions / Corporate customers

BSNL offers a discount of 20% on Broadband Fixed Monthly Charges (FMC) to Educational Institutions and Corporate Customers who apply within a period of 90 days from the date of offer i.e. 6-4-2009, as a promotional offer, subject to the following conditions:-

- i) The discount on FMC will be applicable for a period of 12 months.
- ii) The discount will also be offered to all existing customers who give commitment for 12 months.
- iii) In case of surrender within the minimum commitment, the discount provided will be recovered from the customer.
- iv) The commitment period commences from the date of connection taken by new customers / commitment given by the existing customers.
- v) This discount will not be applicable for unlimited plans.
- vi) Discount on usage charges beyond the free usage as indicated above in para A is also applicable to educational institutions and corporate customers as a regular measure.
- vii) All other terms and conditions of Broadband tariff shall remain unchanged.

C. Special Discount scheme for Central Govt. / State Govt./ PSU employees and to Visually Impaired customers of both existing /new.

BSNL offers 20% discount on Broadband Service charges (usage and rental) to Central Govt. / State Govt. / PSU employees and to Visually Impaired customers of both existing /new.

Other terms and conditions :-

- The benefit of discount may be offered with effect from 6-4-2009.
- All other terms and conditions of Broad Band Services will remain same.

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F.03 TARIFF FOR MUSIC ON DEMAND & GAMING HUNGAMA ON BROADBAND SERVICES

BSNL has decided to launch Entertainment Portal having Music on Demand (MoD) and Gaming Hungama services for BSNL Broadband customers. The detail of tariff is as under: -

1. Tariff For On line Music on demand services:

Sl. No.	Packages	Subscription Type	Charges*
1.	Package 1 comprising of 30,000 Music Tracks and 1000 Music videos	Flat rental for unlimited download (Refer Para 4)	Rs.199/- p.m.
2.	Package 2 comprising Music Tracks only	Flat rental for unlimited download (Refer Para 4)	Rs. 149/- p.m

2. Tariff for Games on demand (Gaming Hungama) services:

S.No	Packages	Subscription Type	Charges*
1.	Premium Package (400 downloadable games)	Flat rental for unlimited download	Rs.90/- per month
2.	Casual Package (100 Online Flash Games)_	Flat rental for unlimited download	Rs.49/- per month

*Service Tax charges shall be extra as applicable.

The tariffs shall be regulated, maintained and reviewed by BSNL from time to time.

- Billing:** - Presently the billing of this service shall be Post Paid. The services shall be billed as part of Broadband/Basic Telephony services provided by BSNL.
- Data download:** - The data transaction volumes involved in connection with Music and Gaming content download usage from the Hungama portal shall also be added to the normal Broadband usage of the customer.
- Change of Plan:** - The subscriber may opt for change in the package and any such change will be effective from the first of next month.

F.04 IP TV AND VIDEO ON DEMAND

BSNL has launched Multiplay Services for its Broadband Customers to provide nearly 100 numbers of TV Channels and Video on Demand Services. Initially two services namely **IPTV** and **Video on Demand** have been launched. IPTV service will make available to the customers to watch many TV channels over broadband connectivity which is similar to what is being provided by cable operator and the DTH services providers. The Video on Demand Services (VoD) are basically meant for the customers who would like to watch the movies/shows on their TV/Computer through broadband connectivity. Any Broadband Customer of BSNL can avail these services by purchasing/hiring a Set Top Box.

Various Services which can be availed through 'MultiPlay' are:-

- (i) Telephone (ii) TV (iii) High Speed Internet (iv) Video On Demand

Tariff for IP TV and Video on Demand

1. Initial charges:

(i) OPTION –I (One Time Charges):

S No.	Item	Charges (Rs/month)
1	Installation and Activation Charges (Non-Refundable)	600
2	Set Top Box (STB) (Sale-One Time)(Option –I)	3950**

(ii) OPTION –II (Monthly Charges)

S No.	Item	Charges (Rs/month)
1	Installation and Activation Charges (Non-Refundable)	600
2	SD for STB (Refundable)	1500
3	Fixed Monthly Charges for STB	99#

Note:

Installation charges for bfone and broadband shall be extra as per existing rules

** The franchisee shall directly provide the STB to the customer on one time sale basis.

The fixed monthly charges for STB will be applicable when the customer opts for not purchasing the STB and is ready to pay monthly charges for the use of STB. In this case, he has to pay a refundable SD of Rs. 1500.

(Service and other Taxes will be charged as applicable)

2. IPTV Charges:

S No.	Service	Charges/month (Rs)
1	IPTV-Basic	150#

Service and other Taxes shall be extra

3. Video on Demand Charges:

The movies will be divided in 4 categories. Charges per movie as as follows

S.No.	Category	Charges
1	Normal	Rs.10/-
2	Semi Premium	Rs.25/-
3	Premium	Rs.80/-
4	Hollywood	On actual basis (Decided by content provider)

4. Other conditions:

(i) **How to charge a customer in between the month:** In case of monthly fixed charges, the charging for the first month can be proportionate.

(ii) **Charging of subscribers leaving in the middle of the month :** At the time of registration, it may be made clear to the customer that no rebate would be admissible in case the subscription is withdrawn in the middle of the month

(iii) Deactivation of the Value Pack would lead to only IPTV Service at the rate of IPTV-Basic Plan

(iv) **Service Tax and Entertainment Tax:** The Service Tax and other Taxes shall be as applicable. Entertainment Tax of Rs 45 per month or as applicable in the area shall be chargeable over and above the charges prescribed.

(v) **Discounts:** A discount of 20 % (limited to maximum of of Rs.50/-) on broadband and bfone monthly fixed charges shall be offered to customers taking bfone + broadband + IPTV together.

(vi) The above tariff is applicable w.e.f 01/02/2007.

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F.05. VPN OVER DSL BROADBAND (VPN_oBB) SERVICE

VPN_oBB will be offered as a separate service in line with the services offerings of MPLS VPN i.e. as a low-cost version of MPLS VPN. VPN_oBB Service will be offered in following two versions:

- (a) Low cost Basic Version without fixed IP and on purely best effort basis.
- (b) High cost Premium Version with fixed IP and committed data rate.

Tariff for BroadNet Basic Version:

Particulars	VPN_oBB 256 (Basic 256)	VPN_oBB 512 (Basic 512)
Up and Down BW	256 Kbps	512 Kbps
Fixed Charges per annum	Rs. 50000	Rs. 90000
Monthly Charges	Rs. 5000	Rs. 9000
1. Unlimited usage; 2. Without fixed IP; 3. On purely Best Effort basis.		

Tariff for BroadNet Premium Version:

Particulars	VPN_oBB 256 (Premium 256)	VPN_oBB 512 (Premium 512)
Up and Down BW	256 Kbps	512 Kbps
Fixed Charges per annum	Rs.65000	Rs.110000
Monthly Charges	Rs.6500	Rs.11000
1. Unlimited usage; 2. Without fixed IP; 3. Committed data rate of 25%.		

NOTE:

1. All existing customers to be migrated to Basic version after expiry of present committed period or after completion of at leastt 6 months w.e.f. the date of applicability of new tariff, whichever is later.
2. The above tariff is applicable w.e.f. 1st Feb, 2008 subject to the following:
 - (i) The tariff issued earlier will continue for e-Governance and all projects of Ministry of IT, Government of India.
 - (ii) The VPN_oBB will be launched as a separate service and not as an ADD ON service. However, it would be provided only with BSNL landline.
 - (iii) The discounts, as applicable to MPLS VPN, will also apply to the Premium and Basic VPN_oBB plans.

F.06 WEB HOSTING, WEB MESSAGING & WEB CO-LOCATION SERVICES

Web Hosting Service

BSNL has built up multi-terabyte storage for offering web hosting services to its customer. Web Hosting services are available for all users, ranging from home users who wish to establish their web presence to corporate houses with high-end hosting requirements. The data center is equipped with fast servers on powerful and robust hardware and sizeable amount of internet bandwidth. By hosting their web pages/ web-site on the web servers of BSNL, the customer is assured of superior bandwidth infrastructure ensuring faster connections, high availability, Backup, round the clock monitoring, high level security such as firewall, IDS and Antivirus.

Web hosting services are more advantageous because the physical location of the web server does not reside at the consumer's premises and the customer effectively transfers responsibility for maintaining his website to BSNL. The administrative control of the website remains with the customer, though the website is in the BSNL server.

1. Web Hosting Packages:

(i) Packages/ Plans of Web Hosting (bundled with Messaging Hosting):

Component Name	Plan I	Plan II	Plan III	Plan IV	Plan V	Plan VI
Web Space	50 MB	100 MB	250 MB	500 MB	750 MB	1000 MB
Email Space	300 MB	400 MB	400 MB	600 MB	600 MB	600 MB
Web Space charge/ year in Rs	500	800	2000	5000	7000	9000
Email Space charge/year in Rs	800	1500	2000	5000	5500	6000
Free Data transfer per month	200MB	500MB	1GB	Unlimited	Unlimited	Unlimited
Free Email IDs	10	20	25	40	50	60
Charges for additional 5 email Ids (Min=0,Max=20)/ year in Rs	No	500	500	500	500	500
Charges for every 5 child ftp users (Min=0,Max=4)/ year in Rs	No	500	1000	1500	2000	2000
Charge for additional 50 MB Web space (Min=0, Max=10)/ year in Rs	600	600	600	600	600	600
Charge for additional 50 MB Email space (Min=0, Max=10) / year in Rs	600	600	600	600	600	600
IMAP Charges per year in Rs	No	500	1000	1000	2000	2000
SSL Charges per year in Rs	No	1000	2000	2000	4000	4000
Non-BSNL IP pool (Charges based on number of email IDs)/ year in Rs	No	1000	2000	2000	4000	4000
DB Hosting Charge per year in Rs	0	0	0	0	0	0

NOTE:

- Minimum commitment period is 1 Year and charges will be taken in advance.
- One Domain shall be given.
- Domain hosting charge will be Rs. 500 per year. New domain Registration will be charged as per actual and will be adjusted in next bill.
- Charges in excess of free Data Transfer up to 2 GB: Rs 2000/-.
- Charges in excess of free Data Transfer up to 5 GB: Rs 4000/-.
- Data Transfer over above slabs will be charged in slab of 5 GB Data Transfer.
- Service tax will be extra.
- Special customized plans to suite big corporate can also be offered. (Conditions apply).

(ii) Additional Attributes of the package:

Component Name	Plan I	Plan II	Plan III	Plan IV	Plan V	Plan VI
Platform	Windows/ Unix	Windows/ Unix	Windows/ Unix	Windows/ Unix	Windows/ Unix	Windows/ Unix
DB hosting	N.A	Oracle/SQL	Oracle/SQL	Oracle/SQL	Oracle/SQL	Oracle/SQL
Admin FTP user	1	1	1	1	1	1
HTTP	Yes	Yes	Yes	Yes	Yes	Yes
SMTP/POP	Yes	Yes	Yes	Yes	Yes	Yes
AV	Yes	Yes	Yes	Yes	Yes	Yes
AS	Yes	Yes	Yes	Yes	Yes	Yes
Auto-reply	Yes	Yes	Yes	Yes	Yes	Yes
Mail Forwarding	Yes	Yes	Yes	Yes	Yes	Yes
One Database and One DB user	Yes	Yes	Yes	Yes	Yes	Yes
SMS	No	No	No	No	No	No
WAP	No	No	No	No	No	No
Message data transfer per month	No	No	No	No	No	No

Web Messaging Service

BSNL provides message hosting services for its corporate users to allow them to have full control over their corporate communication. The solution aims to provide custom branding coupled with feature rich, secure and efficient messaging service which can be used by the corporate employees.

Salient features:

- Domain Name Hosting.
- Multiple e-mail ids with flexible mail quota possible.
- Antivirus/ Anti-Spam.
- SMS, WAP facility.
- SMTP, POP, IMAP, SSL.
- Mail Forwarding facility, Mailing List.
- Multiple Message Hosting Plans to choose.
- Round the clock Technical support.

2. Message Hosting Services (Corporate Email solutions):**(i) Packages / Plans of Message Hosting:**

Component Name	Plan I	Plan II	Plan III	Plan IV	Plan V	Plan VI	Plan VII
Email Space	100 MB	250 MB	500 MB	1000 MB	2500 MB	5000 MB	10GB
Email Space Charges/ year in Rs	1000	2500	6000	15000	40000	90000	200000
Max Email IDs	15	30	60	150	300	600	1500
Charges for additional 5 email IDs (Min=0, Max=20)/year in Rs	500	500	500	500	500	500	No
Charge for every additional 50 MB Email space(Min=0, Max=10)/year in Rs	600	600	600	600	600	600	No
IMAP Charges per year in Rs	No	No	1000	1500	3500	7000	15000
Charge per SMS in Rs	No	No	No	No	No	No	No
WAP charge per year in Rs	No	No	No	No	No	No	No
SSL Charges per year in Rs	No	No	2000	3000	7000	14000	30000
Non-BSNL IP pool (Charge per 8 static IPs allowed)/year in Rs	No	No	2000	3000	7000	14000	30000

NOTE:

- Minimum commitment period is 1 Year and charges will be taken in advance.
- One Domain shall be given.
- Domain hosting charge will be Rs. 500 per year. New domain Registration will be charged as per actual and will be adjusted in next bill.
- Service tax will be extra.

(ii) Additional Attributes of the package:

Component Name	Plan I	Plan II	Plan III	Plan IV	Plan V	Plan VI	Plan VII
HTTP	Yes	Yes	Yes	Yes	Yes	Yes	Yes
SMTP/POP	Yes	Yes	Yes	Yes	Yes	Yes	Yes
AV	Yes	Yes	Yes	Yes	Yes	Yes	Yes
AS	Yes	Yes	Yes	Yes	Yes	Yes	Yes
SMS	No	No	No	No	No	No	No
WAP	No	No	No	No	No	No	No
Auto-reply	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Mail Forwarding	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Message data transfer per month	No	No	No	No	No	No	No

Web Co-Location Service

Web Co-location is an easy and cost effective solution to house a company's powerful infrastructure without losing the administrative control on the equipments. Web Co-location eliminates much of the Infrastructure costs as well as the maintenance cost of such equipments apart from avoiding the last mile problems. Web Co-location provides the infrastructure at a nominal value keeping the customer comfortable and focused in maintaining the Applications /Services of the company. Apart from enjoying the bandwidth and facilities, the customer retains control over his equipment, software and operating system. The customer simply leases the physical space and high-grade, tier one network access from BSNL the hosting provider. Companies of all the sectors can co-locate their servers with the service provider's network equipment without bothering for maintenance.

TYPICAL APPLICATIONS:

E-commerce, financial, B2B, email and other data storage and retrieval

3. Web Co-location Tariff:

Component Name	Plan I	Plan II	Plan III	Plan IV	Plan V
Fixed Monthly Charge (in Rs)	4000	5000	7000	12000	20000
Free Data transfer per month	50 GB	100 GB	200 GB	500 GB	1000 GB
Email IDs of BSNL domain	1	1	2	2	5
Addl data transfer charges per GB (Rs.)	100	80	50	40	30

NOTE:

- (i) Services will be over 10 Mbps shared Ethernet.
- (ii) Rack space charges per month per 1U will be Rs 5000.
- (iii) Following discount is applicable for customers opting for multiple racks:
 - (a) 2-4 number of 42U racks : 5%.
 - (b) 5 or more number of 42U racks : 10%.
- (iv) Initial Deposit will include:
 - (a) Registration fee of Rs 2500 (non-refundable).
 - (b) Installation Charges equal to One month tariff (non-refundable).
- (v) Domain hosting charge will be Rs. 500 per year.
- (vi) Charges per month in excess of free Data Transfer per GB: Rs 250/-.
- (vii) Volume based billing will start from 01/01/2007 and till this period, charge from extra data transfer will not be calculated.
- (viii) New domain Registration will be charged as per actual and will be adjusted in next bill.
- (ix) Customers co-locating other network devices such as routers, hubs, load balancers, storage, monitor etc. will be charged as per 1U standard tariff on pro-rata basis cumulatively.

4. The existing customers of Web Hosting and Web Co-location Service will be migrated to appropriate new Plan after intimating the customers & taking their express approval.

5. The above tariffs are applicable for a period of One year initially (w.e.f 01/01/2007).

G. INTERNET SERVICES

G.01 SANCHARNET TARIFF CARD

A. PSTN Dial Up Access Tariff Card:

Package	Hours	Limited Access & 4 MB Email Space		Limited Access & 10 MB Email Space		Unlimited Access & 10 MB Email Space	
		Validity	Charge	Validity	Charge	Validity	Charge
Temporary	25	6 Months	Rs.150	N.A	N.A	N.A	N.A
Regular	50	1 Year	Rs.250	N.A	N.A	N.A	N.A
Executive	100	2 Years	Rs.500	N.A	N.A	N.A	N.A
Silver Pass	200	2 Years	Rs.1000	N.A	N.A	N.A	N.A
Gold Pass	500	2 Years	Rs.2300	1 Year	Rs.2500	N.A	N.A
Corporate	1000	2 Years	Rs.4500	1 Year	Rs.5000	N.A	N.A
Enterprise	Unlimited	N.A	N.A	N.A	N.A	6 Months	Rs.9000

B. ISDN Dial Up (64 kbps) Access Tariff Card:

Package	Hours	Limited Access & 4 MB Email Space		Limited Access & 10 MB Email Space		Unlimited Access & 10 MB Email Space		Fixed IP & Unlimited Access	
		Validity	Charge	Validity	Charge	Validity	Charge	Validity	Charge
Personal	100	2 Years	Rs.1000	N.A	N.A	N.A	N.A	N.A	N.A
Professional	500	2 Years	Rs.4500	1 Year	Rs.5000	N.A	N.A	N.A	N.A
Corporate	1000	2 Years	Rs.8000	1 Year	Rs.9000	N.A	N.A	N.A	N.A
Enterprise	Unlimited	N.A	N.A	N.A	N.A	6 Months	Rs.16000	N.A	N.A
Fixed IP Package	Unlimited	N.A	N.A	N.A	N.A	N.A	N.A	6 Months	Rs.30000

C. ISDN Dial Up (128 kbps) Access Tariff Card:

Package	Hours	Limited Access & 4 MB Email Space		Limited Access & 10 MB Email Space		Unlimited Access & 10 MB Email Space		Fixed IP & Unlimited Access	
		Validity	Charge	Validity	Charge	Validity	Charge	Validity	Charge
Personal	100	2 Years	Rs.2000	N.A	N.A	N.A	N.A	N.A	N.A
Professional	500	2 Years	Rs.9000	1 Year	Rs.10000	N.A	N.A	N.A	N.A
Corporate	1000	2 Years	Rs.16000	1 Year	Rs.18000	N.A	N.A	N.A	N.A
Enterprise	Unlimited	N.A	N.A	N.A	N.A	6 Months	Rs.32000	N.A	N.A
Fixed IP Package	Unlimited	N.A	N.A	N.A	N.A	N.A	N.A	6 Months	Rs.54000

Note:

- (i) Service Tax as applicable shall be extra
- (ii) One User ID and E-mail ID per package except for Corporate Package where it is 2.
- (iii) Simultaneous logins per user ID shall be 2 in case of limited access & one in case of unlimited access scheme.
- (iv) In unlimited access schemes the access is restricted from two specified telephone numbers (CLIP restriction)
- (v) E-mail space per E-mail ID shall be 4 MB or 10 MB
- (vi) Free web space for user ID shall be 1 MB
- (vii) Free access from 11 P.M. to 8 A.M. on weekdays & for full day on Sundays and 3 national holidays.

PSTN CALL CHARGES FOR DIAL UP INTERNET

Time	Pulse Rate in second	Unit charge	Charges per Hour (In Rs.)
Peak hours: 07:30 to 22:30			
For One India Plan	375 Sec	As per plan	Rs.9.60 (Based on unit call rate of Rs.1.00)
For Other Plan	450 Sec	As per plan	Rs.9.60 (Based on unit call rate of Rs.1.20)
Off-Peak Hours: 22:30 to 7:30			
For One India Plan	750 Sec	As per plan	Rs.4.80 (Based on unit call rate of Rs.1.00)
For Other Plan	900 Sec	As per plan	Rs.4.80 (Based on unit call rate of Rs.1.20)
All Sunday (24 Hrs) and 3 national holiday will be Off-Peak Hours			

D. Internet PCOTariff Card: Rs.10/- per 20 minutes or part thereof

G.02 NETONE INTERNET SERVICE (CLI based Internet Service on landline & ISDN line)

NETONE is an account free post-paid Internet dial up access based on CLI. It is inbuilt Internet facility on all landline telephone of urban areas & rural areas. CLI based dial up Internet service “Netone” is also available to ISDN customers. It is Post paid Internet Service in which the customer can access the Internet from any BSNL telephone without having an Internet account. The Internet surfing charge is internet usage charge (10 paise per minute for PSTN) plus internet access local telephone charge for PSTN/ISDN. The Internet usage charges will come separately in the telephone bill.

FEATURES OF NETONE CLI ACCOUNT:

- ➔ BSNL Account Less Internet Access (Calling Line Identification based) - easiest yet most reliable.
- ➔ Use First, Pay Later
- ➔ No paper work, No Form filling, Hassle Free.
- ➔ No need to purchase Internet Account.
- ➔ There is no chance of Account being misused.
- ➔ Free Online Registration.
- ➔ See your full usage report in “My Account”

PROCEDURE FOR INTERNET ACCESS THROUGH NETONE:

- ➔ Dial **172222** from your Computer through a modem connected with your **telephone line**.
- ➔ In case of **ISDN** connection access no. of this service is **172223**.
- ➔ Give username as “STD Code followed by PSTN Number” (Total of 10 digit username)
For Example for telephone no. 26123456 of Chennai (STD code – 044) the Username will be 4426123456
- ➔ Give any Password of your choice.
- ➔ Now you are connected to internet. Follow the same procedure everytime you want to access internet through netone.
- ➔ In case user wishes to avail the “My Account” features for checking his usage details etc. he has to go to registration website – www.netoneahd.bsnl.co.in and register for the service by filling of registration form.
- ➔ For any assistance Dial Telephone no. **1500 or 1957**.

TARIFF FOR CLI BASED ACCOUNT FREE INTERNET FOR DIAL UP THROUGH PSTN/ISDN:

1. Tariff for Internet Usage Charges for PSTN/ISDN:

S.No.	Types of Access	Internet Usage Charges
1	PSTN	Rs.0.10 per minute
2	64 K ISDN	Rs.0.20 per minute
3	128 K ISDN	Rs.0.40 per minute

Note:

- (i) Internet access local calls shall be charged extra as per prevailing tariff of PSTN/ ISDN

Peak Hours		Off Peak Hours	
Period (Hr)	Pulse (Seconds)	Period (Hr)	Pulse (Seconds)
07:30 – 22:30	450	22:30 – 07:30	900

- (ii) You will get your Internet usage charge in your telephone bill.

- (iii) One 5 MB Email Account will be provided free.

2. Optional Paid Services:

S.No.	Optional Paid Services	Annual Charges (Payable in Advance)
1	Charge for additional 5 MB space (Min=0, Max=10)	Rs.50/-
2	Webmail	Free
3	Antispam	Free
4	Antivirus Charge	Rs.100/-
5	SMTP/POP Charge	Rs.100/-
6	SMTP/IMAP Charge	Rs.100/-
7	SMS Charge	N/A
8	WAP Charge	Rs.100/-
9	Mail Forwarding	Rs.50/-
10	Auto Reply Charge	Rs.50/-
	Monthly Credit Limit based on internet usage charges	Rs.1000/-

Note: Optional paid services are minimum commitment charges and will be taken as advance in first bill after subscription.

2. **Monthly Credit Limit based on internet usage charges:** Rs.1000 (Note: Account will be deactivated once credit limit is crossed)

G.03 LANDLINE SCHEME FOR INTERNET

The landline scheme for Internet is a connection used exclusively for dialup internet access. This scheme is for new as well as existing customers.

Tariff Charges:

Plan	Exchange Capacity	Fixed Monthly charges	PSTN access charges	Internet Usages	Accessible levels
Plan 249	Any	Rs. 249	Nil	Payable	172XXX

NOTE:

1. New as well as existing customer of BSNL can take advantage of this scheme.
2. **The scheme is available for both commercial and residential users. However, this scheme should not be extended for Internet Dhabhas, Internet Café or any other organization / Customer for resale to other customers.**
3. Security deposit of Rs.500 shall be taken if no other SD/ARD already available for the customer.
4. No PSTN access charges will be taken under this scheme
5. Internet usage charges will be payable.
6. No telephone instrument will be provided for this connection.
7. No volume or any other discounts will be applicable on the connections provided under this scheme.
8. Conversion of existing second wire line connection under this scheme is permitted
9. No incoming facility is to be given on above plan.

G.04 DIRECT INTERNET ACCESS SYSTEM (DIAS)

SALIENT FEATURES OF DIAS:

- No dial up Internet connection and modem are required.
- High speed Internet surfing with speed of 64/128 kbps for 24 hours.
- The Internet and telephone connection, both on the same telephone line with digital features.
- The telephone conversation is available with high degree of security due to digital features.
- No busy tone for incoming callers due to simultaneous working of phone and Internet.
- In case of power failure, there is no interruption in conversation.
- All telephone facilities like STD, Call transfer, call waiting, 16 KHz metering signal etc. can be availed on this digital telephone.

DIAS IS USEFUL FOR:

- Cyber café who use continuous surfing and frequent telephonic conversation.
- Corporate bodies that require high speed Internet surfing facility with telephone connection.
- Even any individual can avail this facility who requires Internet surfing continuously as well as telephone conversation simultaneously.

TARIFF (w.e.f-1/06/2005):

DIAS	Plan-0	Plan-I	Plan-II	Plan-III
Activation Charges (non refundable)	Rs. 500/-	Rs. 500/-	Rs.500/-	Rs.500/-
Security Deposit	Nil	Nil	Nil	Nil
Fixed Monthly Charges Per user	Rs. 300/-	Rs.500/-	Rs.900/-	Rs. 1500/-
Free Usages per month	0.5 GB	1.0 GB	2.0 GB	Unlimited
Additional Usages charges/Mb	Rs. 1.40	Rs.1.40	Rs.1.40	N.A

This tariff includes Internet usage charges. The subscriber need not pay any additional amount for

- (i) PSTN Dialup Access for Internet
- (ii) Port charges for Internet Leased Line.

G.05 INTERNET SERVICES ON CDMA 2000 1X DATA CARDS

Internet Tariff for BSNL CDMA Data Services on CDMA 2000 1X

BSNL offers Data services on CDMA 2000 1X technology. A customer can avail these services by using BSNL NIC (Network Interface Card) with internet surfing speed upto 144 kbps or by using EVDO Cards with surfing speed upto 2.4 Mbps.

BSNL also offers roaming facility on these cards. The charges of unlimited internet usage through these NIC and EVDO Cards are as under :

S. No.	Particulars	NIC (Unlimited)	EVDO Card (Unlimited)
		Rs./Month*	Rs./Month*
1.	Registration Charges	Nil	Nil
2.	Activation Charges	250.00	500.00
3.	Charges for Cards (PCMCIA Type or USB Type)		
	(1) Internet connect Card Sale Price OR (2) Alternate to Purchase of Modem	2500.00*	3500.00*
	(a) Monthly fixed charges	150.00	200.00
	(b) Security Charges (Refundable)	1000.00	1000.00
4.	Fixed Monthly Charges for Internet	350.00	650.00
5.	Free Internet Usage	Unlimited	Unlimited
6.	Additional Usage Charges	Not applicable	Not applicable
7.	Roaming facility (intra & inter circle)	As per technical feasibility	As per technical feasibility
8.	Fixed Monthly Charges, free calls, unit rate, pulse, etc, for voice calls	As per plan selected by the customer	
9.	SMS Charges & Delivery Charges B. P2P SMS (Max 160 character) a) Local b) National c) International d) Delivery Report B. Non P2P SMS	Rs.0.40 per SMS Rs.0.80 per SMS Rs.5.00 per SMS Rs.0.10 per Delivery Report Rs.1.50 per SMS	
10.	Security Deposit	As applicable for PSTN / WLL	
11.	Minimum Hire Period	Three months	

***All the taxes shall be charged extra as applicable.**

Note:

- (i) Above tariff will be applicable up to 1-07-2009.
- (ii) NIC Cards also support Voice Calls, SMS & PC Fax.
- (iii) EVDO Cards can't support Voice Calls facility.
- (iv) **Promotional Offer** – BSNL has reduced the sale price of PCMCIA type of NIC and EVDO cards to Rs. 1680/- and Rs 2100/- respectively. Offer valid till stocks last or upto 30-9-09 whichever is earlier.

G.06 TARIFF FOR CDMA 2000 IX EVDO ROUTER AND EVDO WI-FI SERVICES

A. Initial Charges:

Sl. No	Particulars	Tariff in Rs.	
		EVDO Router	EVDO Wi-Fi
1.	Activation Charges	300	300
2.	Sale Price	21000*	22500*
3.	Free Internet Usage at the time of purchase	One month	One month

* Sale Tax / VAT Extra.

B. Tariff Plan for Internet Usage through EVDO Router / EVDO Wi-Fi:

Sl. No.	Particulars	Tariff Plans		
		Plan1500	Plan 2000	Plan 6000
1.	Bandwidth(DL/UL)	Upto 2.4 Mbps/ Upto 153.6 Kbps	Upto 2.4 Mbps/ Upto 153.6 Kbps	Upto 2.4 Mbps/ Upto 153.6 Kbps
2.	SU/MU	MU	MU	MU
3.	Fixed Monthly Charges(Rs.)	1500	2000	6000
4.	Discounted annual payment option (Rs.)	15000	20000	60000
5.	Download/upload limit/month	12GB	20GB	Unlimited
6.	Addl. usage charges/MB beyond free download limit in Rs. (On Graded basis)			
	(i) Upto 1 GB	0.60	0.60	NA
	(ii) > 1 GB to 5 GB	0.50	0.50	NA
	(iii) > 5 GB to 20 GB	0.35	0.35	NA
	(iv) > 20 GB	0.25	0.25	NA
7.	Free E-mail IDs/Space	1 / 5 MB	1 / 5 MB	1 / 5 MB
8.	Static IP	No	No	No
9.	Minimum Hire period	One month	One month	One month

Note:

1. Service Tax as applicable from time to time will be charged extra.
2. EVDO Router / Wi-Fi will not be available on rent basis.
3. This tariff will be applicable with effect from 25-5-09.
4. Guidelines for providing EVDO router/EVDO Wi-Fi service will be issued separately by SW Branch.

G.07 WI-FI WIRELESS INTERNET SERVICE

BSNL's Wi-Fi Services is for providing high-speed wireless Internet access to its customers at convenient public locations called Hot Spots. Hot Spots has been categorized into two type

1. Hot Spot Type A: Type-A Hot Spot are applicable for public utility services like Airports, Railway Stations, Universities & their campus etc.
2. Hot Spot Type B: Type-B Hot Spot are applicable for personal type of services like Hotels, private owned institutes/colleges/libraries/universities & their campuses etc.

(1) Tariff for Hot Spots Type-A

(a) Prepaid Services:

Coupon Value in Rs.	Service Tax in Rs. (12.36 %)	Coupon Sale Price	Minutes of usages (in minutes)	Validity	Usages charge per minute in Rs.
100	12.36	112	150 min.	20 days	0.67
250	30.90	281	400 min.	30 days	0.63
500	61.80	562	800 min.	75 days	0.63
1000	123.60	1124	1700 min.	120 days	0.59
2500	309.00	2809	4250 min.	365 days	0.59

(b) Post Paid Services:

Type of Plan	Fixed Monthly Charges (Rs.)	Time based usage charges
Applicable to Netone customer only	Nil	Rs.0.50 per minute (Rs.30 per hour) subject to minimum of Rs.10 will be charged for one time of login (per session)
Unlimited Plan	Rs.1500	Unlimited

Terms and conditions:

- (i) As a trial offer, free usage may be given on each Sunday during first 90 days.
- (ii) Minimum charges per session i.e. Rs.20/- for prepaid and Rs.10/- for post paid is not applicable during first 90 days.

(2) Tariff for Hot Spots Type-B:

(a) Postpaid Service:

- (i) **Fixed Monthly Charges for Wireless Access Point:** Rs.200/- per month per port
- (ii) **Usage Charges:** Rs.0.80/- per minute per session

(b) Prepaid Service on commission basis:

The Hot Spot owners will purchase prepaid coupons in bulk at a discounted price and the cards would be retailed by Hot Spot Owners to end customers for use at their premises at predefined sale price as given below

Coupon Denominations*	Usage Duration	Validity Hours	Commission
Rs.30/-	40 minutes	5 days	30 %
Rs.50/	70 minutes	10 days	32.5 %
Rs.100/	150 minutes	20 days	35 %
Rs.500/	800 minutes	50 days	40 %
Rs.2000/-	3400 minutes	120 days	40 %

- *Service Tax + Education Cess as applicable will be extra
- The Hot Spot owners opting for this model will not be liable to give any bank guarantee or rental for up to three wireless access points. Additional access points will be charged at Rs.200 per month
- The above tariff w.e.f 06/02/09.

G.08 WiMAX WIRELESS INTERNET TARIFFS

Tariff for WiMAX Services:

Particulars	Home		Business			
	HOWI 1000	HO WI 1800	BU WI 4400	BUWI 8000	BUWI 12000	BUWI 20000
Bandwidth	256 Kbps	512 Kbps	256 Kbps	512 Kbps	1024 Kbps	2048 Kbps
Single/ Multi user (SU/MU)	SU	SU	MU	MU	MU	MU
One time Installation Charges (Rs.)*	750	750	750	750	750	750
Fixed Monthly Charges* (Rs.)	1000	1800	4400	8000	12000	20000
Discounted Annual Payment Option (Rs.)*	10000	18000	44000	80000	120000	200000
Free Email IDs/ Space (Per email ID)	2/5 MB	2/5 MB	2/5 MB	2/5 MB	4/5 MB	4/5 MB
DI/UL limit per month	Unlimited					
Security Deposit	One month's Fixed Monthly Charges					

Other terms and conditions:

1. The CPE will be provided directly to the customer by the franchisee and its payment will be received by the franchisee. The price of CPE will be as under (All other Taxes as per actuals):

- (a) CPE – Home User (SU) : Rs. 10000
- (b) CPE – Business User (MU) : Rs. 12000

2. In addition to the above, CPEs will be given free of cost under the Business Plans if:

- (a) The customer commits to subscribe for guaranteed period of three years; or
- (b) The customer agrees to pay in one year's FMC in advance for the 1 Mbps and 2 Mbs Business Plans at the time of registering the service.

3. No free CPEs will be provided under the Home Plans.

G.09 INTERNET LEASE LINE ACCESS TARIFF CARD

(w.e.f. 01/02/2008)

A. Port Charges of Internet Leased Line Service

S.No.	Bandwidth	Tariff in Rs.		
		Non-ISP (1:1)-Annual	Non ISP (1:4)-Annual	ISP (1:1)-Annual
1.	64 Kbps	85000	-----	102000
2.	128 Kbps	150000	-----	180000
3.	256 Kbps	200000	80000	240000
4.	512 Kbps	250000	100000	300000
5.	1 Mbps	425000	170000	510000
6.	2 Mbps	900000	360000	900000
7.	4 Mbps	1650000	660000	1650000
8.	8 Mbps	3275000	1310000	3275000
9.	10 Mbps (Ethernet)	4000000	1600000	4000000
10.	34 Mbps	12500000	5000000	12500000
11.	45 Mbps	18000000	72000000	18000000
12.	100 Mbps (Ethernet)	25000000	10000000	25000000
13.	155 Mbps	32500000	13000000	32500000
Local Lead Charges		Included	Included	As per Para C (4) below

B. Discount applicable on the above tariff:

- Loyalty discount** from second year may be allowed @ 10% per annum.
- Discount for educational institutions:** For educational institutions, a discount of 20 % will be offered on bandwidth of less than 2 Mbps and 40 % on bandwidth of 2 Mbps or more.

C. Other Terms and Conditions:

- Initial Charges (One time charges)** : Rs. 1000/-
- Security Deposit** : Nil
- The above charges also include local lead charges if local lead is provided on existing media within the local telephone system area. If customer is not in the local telephone system area, 50% discount on local lead charges will be applicable for bandwidth of 2 Mbps & above.
- For ISPs, the local lead charges will not be applicable for ISPs for bandwidths of 8 Mbps & above within the local telephone system area. For local lead beyond the local telephone system area, full charges shall be applicable.
- No tariff for 1:4 customers of 64 kbps & 128 kbps is prescribed.
- Service Tax as applicable shall be extra.
- Shifting charges:** Nil.
- Advance Deposit:** Port rental for the payment term opted by the subscriber is payable as described below:

Annual Plan	Quarterly Plan	Monthly Plan
One Year rental	One quarter rental	Three month rental

- Advance deposit shall be refunded/ adjusted at the time of disconnection only. No interest shall be payable on advance deposit.
 - It may be ensured that the above amount should be deposited before activation
- Subsequent Payment of Port Charges:** Payment should be collected in advance in all cases
 - The charges for intermediate bandwidths will be on proportionate basis.
 - Local lead charges shall be applicable in MTNL area on back-to-back payment basis.
 - The discount already provided to the existing customers will not be applicable on the new tariff. However, customers will migrate to the revised tariff after the expiry of the commitment period.

G.09 INTERNET LEASE LINE ACCESS TARIFF CARD

C. Other Terms and Conditions:

10. **Up-gradation of Speed:** At the time of up-gradation of the ports speed, the port rental for upgraded speed shall be charged from the date of up-gradation. The advance quarterly port rental shall be charged as per quarterly port rental at upgraded speed and the advance rental already paid at old speed shall be adjusted.
11. **Down-gradation of Speed:** Down gradation of bandwidth is allowed subject to following conditions:
 - Charges for the minimum period of hire (i.e. three months) have been paid by the customer.
 - Rentals for the unused period cannot be refunded but shall be adjusted in future rentals for internet leased lines.
 - Cost of any other item installed to provide higher/ requested bandwidth shall be paid by the customer.
12. **Minimum period of hire:**
 - Minimum period of hire = Three months
 - Month's notice for termination of the contract. In case of disconnection, the charges are to be recovered on pro-rata basis subject to minimum notice period of one month.
 - The Advance Deposit amount shall be adjusted with termination notice period.
 - In case one-month notice is not given, the advance deposit for one month shall be forfeited.
13. The initial charges and advance deposit will not be taken from educational institutions/ State and Central Government Organization/ News Papers and News Agencies.
14. New customers will have a right to choose quarterly or annual payment plan options. Existing customers in monthly option will continue to enjoy monthly option.
15. Multiplying factor for arriving quarterly plan is 0.261192 and for Monthly plan is 0.088.
16. The above revised tariff will be effective from 1-12-2006 for new subscribers. For the existing subscriber, no refund will be made and the excess amount may be adjusted in the next billing cycle.

D. Tariff for Short Duration Internet Connectivity:

S.No.	Item	Details
1	Minimum period of hire	(i) upto 7 days (ii) more than 7 days but less than 15 days
2	Minimum hire bandwidth	512 Kbps
3	Initial Charges (One time) as per prevailing rates	Rs.1000/-
4	Fixed Charges	To be charged as per prevailing rates as under:- (i) upto 7 days equivalent to charges of 15 days (ii) more than 7 days and less than 15 days, equivalent to 1 month charges
5	Local Lead charges (on existing infrastructure)	As per Para C (3). Connectivity is to be provided on existing infrastructure only.
6	Special discount to institutions	No discount applicable
7	Payment	All payments will be in advance

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G.10 SMS & BULK SMS THROUGH SANCHARNET EMAIL SERVICE

Now use Sancharnet Email Service to Send SMS without the need of mobile phones and no hassle of writing SMS on mobile. **SMS charge @ 30 paise per SMS** will be directly deducted from users sancharnet account balance. SMS can be sent at national level. This service is also available for sending bulk SMSes

Follow the simple steps below to send SMS at National Level

- Open the sancharnet website www.sancharnet.in
- Enter Sancharnet Email User Name and Password
- Click on Compose
- Enter “mobilenumber@sms.sancharnet.in” in the To: field to send SMS to the mobile number of your choice **(Do not prefix '91' or '0' before the mobile number)**
- Enter the short message text in the message window.
- Text under subject will not be displayed in SMS.
- Click on Send and relax. SMS will immediately zip through to the mobile number.
- You may enter upto 10 mobile numbers separated by commas in To: field to send SMS to 10 recipients simultaneously. Enter each mobile number as mobilenumbers@sms.sancharnet.in.
- Each SMS delivered per recipient is charged @ 30 Paise to your Sancharnet account
- You may also use any other POP Email client configured for Sancharnet to send SMS.
- Check your SMS count and account balance on Sancharnet Website (www.sancharnet.in)
- In SMS, source address displayed will be only first 11 characters. In case of User Id of length greater than 11 characters, either first 11 characters or SANCHARNET will be displayed as SMS source address. Bulk SMS customers should try to get User Id of maximum 11 characters.

Packages for bulk SMS through Sancharnet Email

S.No.	Package name	Validity	Hours	Value *	Maximum SMS allowed	Charge per SMS
1.	Sancharnet-SMS-Silver	1 month	500	Rs. 2500.00	10,000	Rs.0.25
2.	Sancharnet-SMS-Gold	1 month	1000	Rs. 5000.00	25,000	Rs.0.20

(*Service tax as applicable will be extra)

Other Details:

1. Validity for both the packages is one month from the date of creation of account.
2. Maximum 10,000 and 25,000 SMS are allowed in SMS-Silver and SMS-Gold package respectively, in one month. If more SMS are required to be sent the account can be renewed anytime.
3. As per tariff SMS will be charged @ Rs.0.25 and @ Rs. 0.20 per SMS in SMS-Silver and SMS-Gold package respectively.
4. The dialup account for these packages are normal PSTN dialup account with one email id of 4 Mb mail quota.
5. Billing for dialup access using account of these packages will be done @Rs. 5/- per hour.
6. These packages are created as PSTN package only. Therefore if the account is used for PSTN dialup access it will be billed @Rs.5/- per hour. In that case the permitted number of SMS will be reduced accordingly. For example if the account of SMS-Silver package is used for PSTN dialup access for one hour, the account balance will be reduced by 3600 seconds and the subscriber will now be allowed to send only 9980 SMS in the remaining validity period of the account. In the same way if SMS-Gold package is used for browsing one hour then only 24975 SMS can be sent in the remaining validity period of the package.
7. Free browsing during night and on Sunday and National Holidays is applicable to these packages also.
8. This provision has been made to facilitate customers to use the amount that they have paid, for sending SMS and for dialup access, but if the account is only used for sending SMS the maximum number of SMS that can be send is limited to 10000 and 25000 in respective packages. Also if customer uses the same userid for dialup access also the allowed SMS count will be reduced accordingly.
9. For sending SMS the detailed instructions can be seen at <http://sancharnet.in/sms.html>
10. Subscriber of these packages will be provided a software application free of charge for sending bulk SMS. This software can be downloaded from <http://sancharnet.in/BulkSMS/BulkSMS.html>
11. In SMS, Source Address displayed will be only first 11 characters. In case of UserId of length greater than 11 characters, either first 11 characters or SANCHARNET will be displayed as SMS Source Address. Bulk SMS Customers should try to get UserId of maximum 11 characters.
12. SMS service is available only from BSNL IP domain.

H. Bandwidth Services

H.01 TARIFF FOR HIGH SPEED LEASED LINE SERVICE INCLUDING MLLN (TABLE A)

Distance (in kms)	64 Kbps (Rs)	64 Kbps MLLN (Rs)	2 Mbps (Rs.)	8 Mbps (Rs.)	34 Mbps (Rs.)	45 Mbps (Rs.)	155/140 Mbps (Rs.)
5	10207	17811	17016	59556	108902	666798	1787528
10	10533	18137	25180	88130	161152	666798	1787528
15	10859	18463	33344	116704	213402	666798	1787528
20	11185	18789	41509	145282	265658	666798	1787528
25	11511	19116	49673	173856	317907	666798	1787528
30	11837	19442	57837	202430	370157	666798	1787528
35	12163	19768	66001	231004	422406	666798	1787528
40	12489	20094	74165	259578	474656	666798	1787528
45	12815	20420	82329	288152	526906	666798	1787528
50	13241	20819	92667	324335	593069	709301	1901152
55	13540	21145	100831	352909	645318	766738	2055245
60	13866	21471	108995	381483	697568	824176	2209337
65	14192	21797	117159	410057	749818	881613	2363430
70	14519	22123	125324	438634	802074	939050	2517523
75	14845	22449	133488	467208	854323	996488	2671615
80	15171	22775	141652	495782	906573	1053925	2825718
85	15497	23101	149816	524356	958822	1111362	2979801
90	15823	23428	157980	552930	1011072	1168800	3133893
95	16149	23754	166144	581504	1063322	1226237	3287986
100	16548	24152	176482	617687	1129485	1314690	3524884
105	16874	24478	184646	646261	1181734	1372128	3678977
110	17200	24804	192810	674835	1233984	1429565	3833069
115	17526	25131	200975	703413	1286240	1487003	3987162
120	17852	25457	209139	731987	1338490	1544440	4141255
125	18178	25783	217303	760561	1390739	1601877	4295347
130	18504	26109	225467	789135	1442989	1659315	4449440
135	18831	26435	233631	817709	1495238	1716752	4603533
140	19157	26761	241795	846283	1547488	1774189	4757625
145	19483	27087	249959	874857	1599738	1831627	4911718
150	19881	27486	260297	911040	1665901	1920080	5148616
155	20208	27812	268461	939614	1718150	1977517	5302709
160	20534	28138	276625	968188	1770400	2034955	5456801
165	20860	28464	284790	996765	1822656	2092392	5610894
170	21186	28790	292954	1025339	1874906	2149830	5764987
175	21512	29117	301118	1053913	1927155	2207267	5919079
180	21838	29443	309282	1082487	1979405	2264704	6073172
185	22164	29769	317446	1111061	2031654	2322142	6227265
190	22490	30095	325610	1139635	2083904	2379579	6381357
195	22817	30421	333774	1168209	2136154	2437016	6535450
200	23215	30820	344112	1204392	2202317	2525470	6772348
205	23541	31146	352276	1232966	2254566	2582907	6926441
210	23867	31472	360440	1261540	2306816	2640344	7080533

Distance (in kms)	64 Kbps (Rs)	64 Kbps MLLN (Rs)	2 Mbps (Rs.)	8 Mbps (Rs.)	34 Mbps (Rs.)	45 Mbps (Rs.)	155/140 Mbps (Rs.)
215	24193	31798	368605	1290118	2359072	2697782	7234626
220	24520	32124	376769	1318692	2411322	2755219	7388719
225	24846	32450	384933	1347266	2463571	2812657	7542811
230	25172	32776	393097	1375840	2515821	2870094	7696904
235	25498	33102	401261	1404414	2568070	2927531	7850996
240	25824	33429	409425	1432988	2620320	2984969	8005089
245	26150	33755	417590	1461565	2672576	3042406	8159182
250	26549	34153	427927	1497745	2738733	3130859	8396080
255	26875	34479	436091	1526319	2790982	3188297	8550173
260	27201	34807	444256	1554896	2843238	3245734	8704265
265	27527	35132	452420	1583470	2895488	3303171	8858358
270	27853	35458	460584	1612044	2947738	3360609	9012451
275	28179	35784	468748	1640618	2999987	3418046	9166543
280	28505	36110	476912	1669192	3052237	3475484	9320636
285	28832	36436	485076	1697766	3104486	3532921	9474728
290	29158	36762	493240	1726340	3156736	3590358	9628821
295	29484	37088	501405	1754918	3208992	3647796	9782914
300	29882	37487	511742	1791097	3275149	3736249	10019812
305	30209	37813	519906	1819671	3327398	3793686	10173905
310	30535	38139	528071	1848249	3379654	3851124	10327997
315	30861	38465	536235	1876823	3431904	3908561	10482090
320	31187	38791	544399	1905397	3484154	3965998	10636182
325	31513	39118	552563	1933971	3536403	4023436	10790275
330	31839	39444	560727	1962545	3588653	4080873	10944368
335	32165	39770	568891	1991119	3640902	4138311	11098460
340	32491	40096	577055	2019693	3693152	4195748	11252553
345	32818	40422	585220	2048270	3745408	4253185	11406646
350	33216	40821	595557	2084450	3811565	4341639	11643544
355	33542	41147	603721	2113024	3863814	4399076	11797637
360	33868	41473	611886	2141601	3916070	4456513	11951729
365	34194	41797	620050	2170175	3968320	4513951	12105822
370	34521	42125	628214	2198749	4020570	4571388	12259914
375	34847	42451	636378	2227323	4072819	4628825	12414007
380	35173	42777	644542	2255897	4125069	4686263	12568100
385	35499	43103	652706	2284471	4177318	4743700	12722192
390	35825	43430	660870	2313045	4229568	4801138	12876285
395	36151	43756	669035	2341623	4281824	4858575	13030388
400	36550	44154	679372	2377802	4347981	4947028	13267276
405	36876	44480	687536	2406376	4400230	5004466	13421368
410	37202	44807	695701	2434954	4452486	5061903	13575461
415	37528	45133	703865	2463528	4504736	5119340	13729554
420	37854	45459	712029	2492102	4556986	5176778	13883646
425	38180	45785	720193	2520676	4609235	5234215	14037739
430	38507	46111	728357	2549250	4661485	5291652	14191832
435	38833	46437	736521	2577824	4713734	5349090	14345924

Distance (in kms)	64 Kbps (Rs)	64 Kbps MLLN (Rs)	2 Mbps (Rs.)	8 Mbps (Rs.)	34 Mbps (Rs.)	45 Mbps (Rs.)	155/140 Mbps (Rs.)
440	39159	46763	744686	2606401	4765990	5406527	14500017
445	39485	47089	752850	2634975	4818240	5463965	14654110
450	39883	47488	763187	2671155	4884397	5552418	14891008
455	40210	47814	771352	2699732	4936653	5609855	15045100
460	40536	48140	779516	2728306	4988902	5667283	15199193
465	40862	48466	787680	2756880	5041152	5724730	15353286
470	41188	48792	795844	2785454	5093402	5782167	15507378
475	41514	49119	804008	2814028	5145651	5839605	15661471
480	41840	49445	812172	2842602	5197901	5897042	15815564
485	42166	49771	820336	2871176	5250150	5954479	15969656
490	42492	50097	828501	2899754	5302406	6011917	16123749
495	42819	50423	836665	2928328	5354656	6069354	16277842
500	43217	50822	847002	2964507	5420813	6157807	16514740
> 500	44000	51000	850000	2975000	5440000	6159000	16520000

Note-1 The distance referred to the above is the "Chargeable Distance" i.e. equal to 1.25 times of the radial distance between the points connected.

Note-2 The tariff of 64 kbps-Classical, 64 kbps-MLLN, 2 Mbps, 45 Mbps (DS 3) and 155 Mbps (140 Mbps) is based on the ceiling prescribed by TRAI. For 8 Mbps and 34 Mbps circuits the factor of 3.5 and 6.4 on the 2 Mbps rates has been used. For 140 Mbps the tariff as applicable for 155 Mbps / STM-1 shall apply.

Note-3 The above tariff is specified in distance slabs of 5 Kms and with minimum of 5 Kms or 50 Kms. The calculation of tariff for intermediate distances (lying in between the distance slabs) will be made on pro rata basis. For this, difference in tariff of the lower and upper distance slabs rates will be taken and divided by 5 Kms to arrive at per km rate. The distance will be rounded off to the next Km. This is explained below with the help of an example-

The Illustration of 7 km distance of 64 kbps-MLLN is given below:

i)	Charges of 5 km	=	Rs. 17811/-
ii)	Charges of 10 km	=	Rs. 18137/-
iii)	Difference (ii) – (i)	=	Rs. 326/-
iv)	Per km rate (iii)/5	=	Rs. 65/-
v)	Rate for 7 km [(i) + 2 Km x (iv)]	=	Rs. 17811+[2 x Rs. 65]
		=	Rs. 17941/-

Note-4 For press circuits, no discount are proposed, however, lower of the new rates applicable as above OR the existing charges payable thereof will be applicable.

TARIFF FOR CAPACITY RANGING ABOVE 64 Kbps AND BELOW 2 Mbps:

(i) The tariffs for capacity ranging from 128 kbps to 1 mbps shall be determined by multiplying the tariff for leased circuits of 64 kbps by the coefficients specified below, subject to the maximum of respective distance slabs of 2 Mbps rates.

Capacity (kbps)	Coefficient	Capacity (kbps)	Coefficient	Capacity (kbps)	Coefficient
960	7.6	384	4.0	192	2.5
768	6.4	320	3.6	128	1.8
512	4.8	256	3.1	1000	8.6

H.01 LEASED LINE SERVICE

TARIFF FOR LOCAL LEAD (OR END LINKS) OR LOCAL CIRCUITS:

i) **Tariff for Local Lead (or End Links) or Local Circuits to be Charged as:**

(a) **Classical Local Lead and Local circuits up to 64 kbps and MLLN based Local Lead up to 64 kbps:** Charges for 64 kbps shall be at the **classical rates as specified in Table A** except charges for local lead and local circuits of less than 5 kms are as under: -.

S.No.	Distance	Amount	S.No.	Distance	Amount
1	1 kms	Rs.4500	3	3 kms	Rs.8500
2	2 kms	Rs.6500	4	4 kms	Rs.10000

Note: In MLLN based local lead the NTU rental/charges are required to be added in the above charges applicable for Classical Circuits.

(b) **MLLN Based Local Circuits upto 64 kbps-** Charges shall be at the **MLLN rates as specified in Table (A)** except charges for Local circuits of less than 15 kms the tariff (inclusive of NTU rental) will be as under:

S.No.	Distance	Amount (Rs.)	S.No.	Distance	Amount (Rs.)	S.No.	Distance	Amount (Rs.)
1	1 kms	Rs. 4500	6	6 kms	Rs. 13000	11	11 kms	Rs. 20500
2	2 kms	Rs. 6500	7	7 kms	Rs. 14500	12	12 kms	Rs. 22000
3	3 kms	Rs. 8500	8	8 kms	Rs. 16000	13	13 kms	Rs. 23500
4	4 kms	Rs. 10000	9	9 kms	Rs. 17500	14	14 kms	Rs. 25000
5	5 kms	Rs. 11500	10	10 kms	Rs. 19000	15	15 kms	Rs. 25463

Note: In case of MLLN based Local circuits beyond 15 km, NTU rental shall also be added in MLLN based tariff.

(c) **Above 64 kbps but below 2Mbps circuits (Classical & MLLN based):** Charges shall be at the rates as specified as per Table (A) of circular or co-efficient as applicable for Classical and MLLN based Leased Circuits as the case may be.

TARIFF FOR LOCAL LEAD (OR END LINKS) OR LOCAL CIRCUITS:

(d) **Local Leads: (2 Mbps and above):** Charges for local leads for 2 Mbps & above bandwidth except for circuits of 45 Mbps and above for more than 500 Kms shall continue as per the existing three way charging principle. Local lead charges at both ends have been waived off only for bandwidth of 45 Mbps & above for a distance more than 500 Kms.

(e) **Local Circuits (2 Mbps and above):** Local circuits will be charged minimum tariff of 5 Kms or 50 Km, as the case may be. The minimum charge for Local circuits shall be as under:

S.No.	Capacity/Speed	Tariff Applicable
1	Circuits below 45 Mbps (DS3)	5 km
2	Circuits of 45 Mbps and above	< 50 km

NOTE: The minimum tariff of 45 Mbps & 155 Mbps for distance below 50 Km will be Rs.666798/- & Rs.1787528/- respectively. For intermediate distances above the minimum distance slab, the procedure given in note-3 of Table-A shall apply.

- (i) Even if only one end is MLLN based, the circuits are to be billed / provided at MLLN based tariff only.
- (ii) Where the provision of local leads of any capacity is not possible on the existing media then the local leads may be provided on
 - (a) Rent and Guarantee Basis or (b) Contribution Basis or (c) Special Construction Basis
- (iii) Wherever the subscriber provides the end link the maintenance of same may be carried out by BSNL on specific written request of the subscriber @ 10% of the cost of the end link per annum.
- (iv) For intermediate distances above 5 kms, the note 3 to Table (A) above shall apply.
- (v) No discount is applicable (as per existing procedure) for press for local leads or local circuits. In other words Press/Newspaper shall be charged for the case may be. The charging for local lead & Local circuits shall be made as per rate specified above. In fact, circuits leased to Newspaper/Press on MLLN shall attract NTU charges subject to the condition that their bill under new tariff regime should not increase the total charges paid by them for individual circuits
- (vi) Charging of 2 wires & 4 wires local leads of Long Distance Circuits and local circuits shall be in accordance with the existing instructions.
- (vii) Charging of local leads of 2 Mbps on 1 pair (2 wires) or 2 pair (4 wires) will be done at single rate only. This normal charging is to be followed when the local leads are provided on existing capacity. The charging of the facility will be based on the bandwidth and not on 2W/4W basis. However where local leads are constructed specially for the exclusive use of subscriber, the same is required to be charged as per the R & G terms only.

H.01 LEASED LINE SERVICE

Tariff for Local Lead and Local Circuits provided on Special Constructions on OFC (previously known as R&G cases) - Charges for STM bandwidth

Bandwidth	Distance	3 Yr commitment	2 Yr commitment	1 Yr commitment
STM4	0-5 km	Rs 36 lakhs	Rs 45 lakhs	Rs 72 lakhs
	5-10 km	Rs 57 lakhs	Rs 72 lakhs	Rs 120 lakhs
Discount to be given if power plant & battery set provided by customer.		Rs 40000	Rs 40000	Rs 40000

ADDITIONAL INSTRUCTIONS

1. Registration Fee: Nil
2. The existing leased line circuits provided on MLLN systems other than Press are required to be charged for the NTU's provided at subscriber premises at the following rates. **The NTU charges (as table below) are required to be charged from all existing and new customers including new Press/Newspaper:-**
- 3.

Type of MLLN Modem (NTU)	Modem (NTU) Rental per annum per end
64 kbps	Rs.3500
n X 64 kbps	Rs.5000

4. Local lead alone for any long distance circuit, whether domestic or international taken from other licensed service provider shall not be provided by BSNL without prior commercial agreement of the provider of such long distance circuits with BSNL Corporate Office.
5. Installation & testing charges for upgradation of existing bandwidth is Nil.
6. **The new tariff as above applies from 1st May 2005.** In case of customers who have already paid the charges for the period starting from 1st May 2005, the difference shall be either adjusted from the future rentals, or refunded, where the subscriber so insists.

DISCOUNT ON LEASED LINES CIRCUITS:

Bandwidth taken by customer	Discount on main circuits between select cities
For 2 Mbps and above	25 %

Note:

- (i) No discount will be applicable for ISP's and other licensed services providers e.g. BSOs, CMSPs, NLDOs and ILDOs.
- (ii) Discount offered to the customers under Club Benefit and Leader Advantage schemes has been withdrawn.
- (iii) These customers of lease line will not be eligible for further discount on these circuits under any other prevalent scheme of BSNL such as Corporate Account Holder Scheme, MOU etc.

List of all selected cities for which Big Bit Benefit Scheme will be applicable:

S.No.	City Name	S.No.	City Name	S.No.	City Name	S.No.	City Name
1	Adilabad	21	Ghaziabad	41	Ludhiana	61	Sambalpur
2	Agra	22	Goa	42	Madurai	62	Shimoga
3	Ahmedabad	23	Godhra	43	Mangalore	63	Shivpuri
4	Akola	24	Gurgaon	44	Maraimalai Nagar	64	Sholapur
5	Allahabad	25	Gorakhpur	45	Moradabad	65	Srinagar
6	Ananthpur	26	Hubli	46	Mumbai	66	Surat
7	Aurangabad	27	Hyderabad	47	Mysore	67	Trichy
8	Bangalore	28	Indore	48	Nanded	68	Trissur
9	Behrampur	29	Jabalpur	49	Nagpur	69	Tirupur
10	Belgaum	30	Jammu	50	Nasik	70	Vadodara
11	Bhuj	31	Jhansi	51	Nellore	71	Varansi
12	Bilaspur	32	Kalyan	52	New Delhi	72	Vellore
13	Chandrapur	33	Kanpur	53	Noida	73	Vijaywada
14	Chennai	34	Karimnagar	54	Pune	74	Vishakapatnam
15	Coimbatore	35	Karwar	55	Purulia	75	All State Capitals and
16	Cuttack	36	Kharagpur	56	Rajkot		UTs not covered above
17	Davangere	37	Kolkata	57	Rajgarh		
18	Dhule	38	Kota	58	Ratnagiri		
19	Ernakulum	39	Kottayam	59	Rourkela		
20	Faridabad	40	Kozikkode	60	Salem		

H.02 MPLS BASED VPN SERVICE

1. Tariff of MPLS VPN and IP VPN Services in Rs. (W.E.F 01/10/2005)

Particular	64 Kbps	128 Kbps	192 Kbps	256 Kbps	384 Kbps	512 Kbps
Gold	63000	105000	138000	178000	221000	301000
Silver	52000	88000	116000	149000	185000	249000
Bronze	43000	72000	95000	122000	162000	219000
IP VPN	35000	60000	79000	102000	137000	186000

Particular	768 Kbps	1 Mbps	2 Mbps	8 Mbps	34 Mbps	45 Mbps
Gold	368000	423000	610000	2134000	3902000	4389000
Silver	306000	353000	487000	1706000	3119000	3509000
Bronze	267000	305000	355000	1242000	2272000	2556000
IP VPN	229000	263000	294000	1028000	1880000	2115000

Particular	100 Mbps	155 Mbps (STM-1)	1 Gbps	2.5 Gbps
Gold	8079500	11770000	56496000	101222000
Silver	6459500	9410000	45168000	80926000
Bronze	4705000	6854000	32899200	58944400
Best Effort	3893500	5672000	27225600	48779200

Note: The bandwidth of Bronze category would be restricted to 50% of bandwidth. However, the minimum B/W of 25% B/W will be committed to Bronze customers

2. Discount offered in MPLS VPN

(a) **Discount on MPLS VPN ports on non-graded basis (w.e.f 01/12/2006):** Multiple port discounts on the total number of ports (not required to be located in a city) hired across the country is provided as under

No. of ports	1-4	5-25	26-50	51-100	101-150	More than 150 ports
Discount on VPN Port	0%	5%	10%	10%	15%	20%

(b) **Volume based discount on MPLS VPN Service:** Annual volume based discount on graded basis may be given to all customers as under:

Annual Revenue (in Rs.) on MPLS VPN Service per annum	Volume based Discount on Graded basis
Upto Rs.50 lakhs	No discount
Rs.50 lakhs to 1 Crore	5%
Rs.1 Crore to 2 Crore	7.5%
Rs.2 Crore to 5 Crore	10%
More than Rs.5 Crore	15%

3. Other Details/Charges:

- (i) **Shifting charges of MPLS VPN & IP VPN Port:** Rs.2000/- per port.
- (ii) **Minimum hiring period for MPLS VPN and IP VPN ports:** 3 months (wef 17.12.2008). In cases, where bandwidth / port is to be provided by investing additional amount, minimum hiring period of one year will be applicable.
- (iii) **Charges for upgradation of port to higher Bandwidth:** No charges to be levied for upgradation to higher bandwidth. The rent for the lower BW port to be adjusted on pro-rata basis.
- (iv) Down gradation of MPLS and IP VPN ports to lower bandwidth will be allowed only after completion of minimum hiring period.
- (v) **Local Lead charges:** Charges in para 1 above are inclusive of local lead charges, if these are within local area of telephone system of a city / town (virtual node). Otherwise Local Lead charges are as per existing tariff or on R&G at actuals.
- (vi) All charges are exclusive of Service Tax.

H.03 TARIFFS FOR DIAL UP VPN SERVICE

This service can be used by MPLS VPN customers by dialing access code “127233” and “127225” through PSTN/ISDN Dial Up respectively for connecting to MPLS VPN. Customer will charge as per existing dialup Internet service available from PSTN/ISDN dial up connection.

1. Tariff of Prepaid Dial Up VPN Service:

Dial Up VPN Package	Usage Charges per hour (In Rs.)	Account Charges for 250 hours (In Rs.)	Account Charges for 500 hours (In Rs.)	Account Charges for 1000 hours (In Rs.)	Dial in users	Validity
ISDN-64 Kbps	20	5000	9000	16000	5	6 Months
ISDN-128 Kbps	40	10000	18000	32000	5	6 Months
ISDN-256 Kbps	80	20000	36000	64000	5	6 Months
ISDN-384 Kbps	120	30000	54000	96000	5	6 Months
PSTN Dial Up	16	4000	7200	12800	5	6 Months

NOTE:

1. Access Code for PSTN Dial Up: 127233
2. Access Code for ISDN Dial Up: 127225
3. The charging of “127233” & “127225” shall be at par with existing dial up Internet service available from PSTN/ISDN Dial up connections.
4. The number of dial-in users restricted to 5 for all the above packages.
5. For more than five dial in users, additional 5 % of the account charges in 250, 500 and 1000 hours packages may be charged for every additional 5 users or part thereof.

2. Tariff of Postpaid Dial Up VPN Service (w.e.f. 01/05/2007):

(i) Duration Based Plans:

Particulars	Number of Dial-in Users				
	5 Users	25 Users	50 Users	100 Users	250 users
Security Deposit (Rs.)	10,000	50,000	1,00,000	2,00,000	5,00,000
Activation charges(one time) Rs.	500	2,500	5,000	10,000	10,000
Monthly fixed charges(Rs.)	6,000	30,000	60,000	1,20,000	3,00,000
Monthly free usages (equivalent to Rs.)	6,000	30,000	60,000	1,20,000	3,00,000
Credit Limit (Rs.)	10,000	50,000	1,00,000	2,00,000	5,00,000
Usage Charges (Rs. per hour)					
PSTN	16	16	14	12	10
ISDN (64K)	20	20	18	16	14
Other Charges per User per month (Rs.)					
CLI Restriction Deactivation	10	10	10	10	10
Time of Day access Restriction	10	10	10	10	10
Details of child usages	5	5	5	5	5
Source NAP restriction activation	5	5	5	5	5

(ii) Volume Based Plans:

Particulars	Number of Dial-in Users				
	5 Users	25 Users	50 Users	100 Users	250 users
Security Deposit (Rs.)	10,000	50,000	1,00,000	2,00,000	5,00,000
Activation charges(one time) Rs.	500	2,500	5,000	10,000	10,000
Monthly fixed charges(Rs.)	6,000	30,000	60,000	1,20,000	3,00,000
Monthly free usages (equivalent to Rs.)	6,000	30,000	60,000	1,20,000	3,00,000
Credit Limit (Rs.)	10,000	50,000	1,00,000	2,00,000	5,00,000
Usage Charges (Rs. per MB)					
PSTN	1.00	1.00	0.80	0.70	0.60
ISDN (64K)	0.75	0.75	0.65	0.55	0.50
Other Charges per User per month (Rs.)					
CLI Restriction Deactivation	10	10	10	10	10
Time of Day access Restriction	10	10	10	10	10
Details of child usages	5	5	5	5	5
Source NAP restriction activation	5	5	5	5	5

(iii) Other terms and conditions:

- (a) Monthly Fixed charges are payable in advance;
- (b) Minimum 10 MPLS leased line ports should be in VPN before Postpaid dial-up facility is allowed;
- (c) Account will be deactivated once credit limit is crossed and fresh Action Charge will be payable.
- (d) PSTN/ ISDN rentals and access charges will be extra;
- (e) Service Tax will be extra.

H.04 VPN OVER DSL BROADBAND (VPN_oBB) SERVICE

VPN_oBB will be offered as a separate service in line with the services offerings of MPLS VPN i.e. as a low-cost version of MPLS VPN. VPN_oBB Service will be offered in following two versions:

- (a) Low cost Basic Version without fixed IP and on purely best effort basis.
- (b) High cost Premium Version with fixed IP and committed data rate.

Tariff for BroadNet Basic Version:

Particulars	VPN _o BB 256 (Basic 256)	VPN _o BB 512 (Basic 512)
Up and Down BW	256 Kbps	512 Kbps
Fixed Charges per annum	Rs. 50000	Rs. 90000
Monthly Charges	Rs. 5000	Rs. 9000
1. Unlimited usage; 2. Without fixed IP; 3. On purely Best Effort basis.		

Tariff for BroadNet Premium Version:

Particulars	VPN _o BB 256 (Premium 256)	VPN _o BB 512 (Premium 512)
Up and Down BW	256 Kbps	512 Kbps
Fixed Charges per annum	Rs.65000	Rs.110000
Monthly Charges	Rs.6500	Rs.11000
1. Unlimited usage; 2. Without fixed IP; 3. Committed data rate of 25%.		

NOTE:

- 1. All existing customers to be migrated to Basic version after expiry of present committed period or after completion of at leastt 6 months w.e.f. the date of applicability of new tariff, whichever is later.
- 2. The above tariff is applicable w.e.f. 1st Feb, 2008 subject to the following:
 - (i) The tariff issued earlier will continue for e-Governance and all projects of Ministry of IT, Government of India.
 - (ii) The VPN_oBB will be launched as a separate service and not as an ADD ON service. However, it would be provided only with BSNL landline.
 - (iii) The discounts, as applicable to MPLS VPN, will also apply to the Premium and Basic VPN_oBB plans.

H.05 MPLS NETWORK THROUGH CDMA FWTs

CDMA Connectivity (FWTs) integrated with MPLS Network is utilized for providing wireless connectivity to,

- (i) ATM Services of Banks.
- (ii) As a Backup of Leased Lines/MPLS Connectivity.

1. Tariff for accessing MPLS network through CDMA FWTs:

Particulars	Tariff (Rs)
Fixed Monthly Charges for CDMA FWTs with MPLS	4000
Annual Charges for CDMA FWTs with MPLS (payable in advance)	40,000

2. Discount on bulk booking:

Number of FWTs	Discount on fixed Monthly Charges
< 10	NIL
11-25	5%
26-50	10%
51-100	15%
101-200	20%
201-500	25%
> 500	30%

Discount is on graded basis.

3. Charges for back up link through CDMA FWT:

Charges for back up links through CDMA FWT if last mile or local lead is already taken from BSNL for a particular ATM on copper/OFC are as under.

Particular	Tariff (Rs)
Fixed monthly charges for backup links	2000
Annual charges for backup links (payable in advance)	20000

4. Other terms and conditions:

- (a) In case the FWT is also being used for voice purpose, the relevant FWT/WLL plan shall be applicable.
- (b) The above tariff will be applicable for providing CDMA FWT connectivity to ATMs and also for backup Leased Lines/MPLS circuits taken by the customer from BSNL.
- (b) CDMA FWTs (Integrated with MPLS) will be booked in bulk on application of customer and advice notes for provisioning will be issued by CDMA in charge.
- (c) The billing of these circuits will be done using MPLS P3 Software or manually.
- (d) All other terms and conditions for CDMA FWTs and MPLS circuits will be applicable as per the existing instructions.

H.06 KU BAND VSAT SERVICE**Tariff for VSAT Ku Band services: (w.e.f. 01.06.2008)****1. Satellite Bandwidth Charges:**

Data Rate	Tariff in Rs/Annum
4 Kbps	7200
8 Kbps	14375
16 Kbps	28750
32 Kbps	57500
64 Kbps	115000
128 Kbps	230000
256 Kbps	460000
512 Kbps	800000
1 Mbps	1600000
2 Mbps	3200000

The backhaul charges for bandwidth on terrestrial media shall be charged as per the existing leased line tariffs.

2. Internet Bandwidth Charges:

The Internet bandwidth charges shall be as per the existing tariff of Leased Internet Port charges.

3. VSAT and ATA Leasing and Purchase options:**(i) VSAT Leasing and Sale Charges:**

VSAT Size	Leasing Charges /Annum (In Rs)	Sale Price (In Rs/annum) for Purchase Option
1.2 M / 1W	19000	46200
1.2 M / 2W	20000	50400
1.8 M / 2W	25000	71400

- (a) Installation Charges for each VSAT (One Time) : Rs 10000
- (b) Transportation Charges extra @ Rs 4000 per VSAT
- (c) AMC charges @ Rs 10000 per VSAT per annum after 1 year warranty

(ii) ATA Leasing and Sale Charges:

No of ATA Ports	Leasing Charges) /Annum (In Rs)	Sale Price (In Rs/annum) for Purchase option
2 FXS	3500	10500
4 FXS	5000	16660
1 FXS + FXO	3700	11340
4 FXO	5850	20300

- (a) Installation free if ordered along with VSAT otherwise Rs 3000 per site for exclusive visit
- (b) AMC charges @ Rs 1500 per ATA per annum after 1 year warranty.

4. PSTN Voice and VoIP Charges:

- (a) VSAT to PSTN Calls (Domestic) : Rs 1 per minute + Inter Circle rate/min
- (b) VSAT to PSTN Calls (International) : Rs 1 per minute + ISD rate/minute
- (c) VoIP Charges (VSAT to VSAT):
 - (i) Call Charges: Rs 1 /minute

5. Other Charges:

- (a) 1 KVA UPS (4 hours back up) Lease Charges : Rs 20000 per annum per VSAT (Optional)
- (b) Minimum Commitment Period : 3 Years
- (c) Other charges payable : WPC Charges, Licence Fee and Ser. Tax etc.

I. Intelligent Network Services

I.01 INDIA TELEPHONE CARD (ITC)

India Telephone Card (ITC) or Virtual Card Calling (VCC) card uses IN services by which subscriber can make calls from any normal telephone connection to any destination number and have the cost of these charged to the account of particular ITC, without any charge on calling or called line. This service is available from local PCO also. With the help of this card STD/ISD calls can also be made from the telephone with STD/ISD barred. ITC card purchased in one city can be used in any other city where this service is available. ITC card can also be used from BSNLWLL & Cellone connections.

1. Tariff for ITC Cards

Card Value (INR)	50	100	200	500	1000	2000	5000
Sale Price (Including S.T & Edu. Cess of 10.30 %)	55	110	221	552	1103	2206	5515
Talk Value (INR)	50	100	200	500	1100	2300	6000
No. of MCU allowed	50	100	200	500	1100	2300	6000
Unit Call Charges (INR) (Per MCU)	1.00	1.00	1.00	1.00	1.00	1.00	1.00
Activity period in months (Usage period after 1 st use)	1	3	4	5	7	9	12
Expiry Period (Shelf life in months)	18	18	18	18	18	18	18

2. Tariff for call made through ITC in the new IN Platform:

(a) Call made from bfone/FWT:

Calls from PSTN (bfone)		BSNL Network		Other Networks	
		Fixed*/WLL (except 10 digit numbers)	Cellular / WLL (10 digit numbers)	Fixed*/WLL (except 10 digit numbers)	Cellular / WLL (10 digit numbers)
Intra Circle Calls	Within SDCA	180 Sec	120 Sec	180 Sec	60 Sec
	< 50 Kms	180 Sec	120 Sec	180 Sec	60 Sec
	>50 Kms	120 Sec	120 Sec	120 Sec	60 Sec
Inter Circle Calls	<50 Kms	120 Sec	60 sec	120 Sec	60 sec
	>50 Kms	120 Sec	60 sec	120 Sec	60 sec
ISD Calls		Same rate as applicable to international call made from PSTN			

*Fixed means wireline

(b) Call made from postpaid mobile:

Call from GSM using ITC	Charges in respect of new IN platform (To any network)		Charges in respect of C-DOT IN (To any network)	
	Intra Circle	Inter Circle	Intra Circle	Inter Circle
Rs/Min	1.20	2.40	1.10	1.10
Pulse Rate	60 sec	60 sec	54 sec	27 sec

3. Procedure for the usage of ITC card (New plastic card):

- (i) Dial 1802SCPCCode (Number given on ITC card).
- (ii) After the welcome announcement select the language and then dial the 16 digit secret ITC number specified in ITC card followed by #.
- (iii) If a valid ITC card number is dialed and if there is a credit balance of call units left, there will be announcement about the credit balance and user will be prompted to dial the destination no.
- (iv) Dial the destination no. (it may be Local/STD/ISD) number followed by #.
- (v) When called party picks up the receiver the conversation can be started.
- (vi) After the call is over replace the handset.

I.02 STD/ISD CALLING CARDS “Call Now”

BSNL offers new STD/ISD calling cards under the Brand name “Call Now”. The details of these Calling Cards are as under:-

A. Tariff for Call Now Cards :-

Particulars	Denomination				
	100	300	500	1000	2000
Card Value (Service Tax extra) in Rs.	100	300	500	1000	2000
Talk Time in Rs.	100	300	500	1000	2000
Validity (In days)	30	90	90	105	120
Pulse in seconds	60	60	60	60	60
Local/STD Calls in Rs.					
BSNL to BSNL/MTNL	1.00	1.00	1.00	1.00	1.00
BSNL to others	1.50	1.50	1.00	1.00	1.00
ISD Calls in Rs.					
US, Canada	4.00	3.50	3.25	2.50	1.50
UK, South East Asia(SEA), France, Russia	4.00	4.00	3.50	3.25	3.25
Europe (except UK, France, Russia)	7.00	6.75	6.50	6.50	6.50
SAARC	7.00	7.00	7.00	6.50	6.50
Gulf	9.00	8.00	7.50	7.50	7.50
Rest of World	9.00	9.00	9.00	9.00	9.00

SAARC: Sri Lanka, Bangladesh, Bhutan, Maldives, Nepal & Pakistan.

Gulf: Kuwait, Bahrain, UAE, Oman, Qatar, Saudi Arabia, Yemen

SEA: Singapore, Thailand, Malaysia, Indonesia and Hong Kong.

B. Tariff for Gulf country Call Now Card: Gulf country call now card has been introduced in the two denominations i.e. Rs.250 and Rs.75 in the Brand name of Gulf Call Now and Small Wonder Gulf Call Now card respectively. The Tariff is as under:

Particular	Gulf Call Now	Small Wonder Gulf Call Now
Card Value (Service Tax extra as applicable) in Rs.	250	75
Talk Time in Rs.	250	75
Validity (In days)	45 days	15 days
Pulse in seconds	60	60
Local /STD Calls in Rs.		
BSNL to BSNL/MTNL	1.00	1.00
BSNL to others	1.50	1.50
ISD Call in Rs.		
Kuwait, Bahrain	4.00	4.25
Saudi Arabia, Yemen	6.50	6.75
UAE	7.00	7.25
Qatar, Oman	7.50	7.75
US/UK/SEA/Canada	5.50	6.00
All other countries	9.00	9.00

Note: - 1. The shelf life of Gulf country call now card will be 18 months.

2. The above tariff is implemented with effect from 16.06.2009

3. All other terms and conditions remain unchanged.

4. Service tax and other taxes extra as applicable.

Procedure for the usage of Call Now/ITC card (New plastic card):

1. Scratch off the panel to obtain the 16 digit secret card no.
2. Dial 1802XXX and follow the announcement.
3. When asked dial your secret card number followed by has (#) in tone mode. Your credit balance will be announced.
4. Dial the destination number followed by hash (#).
5. Use new “Follow on feature”. In case of “No Reply”, “Busy”, “Called Party Release”, you can directly dial same/other destination number.

Note:

1. Activate and consume the card within the validity period.
2. No refund is allowed for purchased card.

FREE PHONE / TOLL FREE SERVICE

This service is an ideal business promotion tool for business communities who want their customer to call them free of cost. Totally customer oriented organizations can provide information about their products, allow customers to place orders or even register their complaints/suggestions and offer assistance to customers without the user getting charges. Other features are:

1. This service can be taken on any existing telephone line without requiring any additional line.
2. Any user of BSNL telephone network can call FPH/TLF number free of charge.
3. All charges are to pay by the FPH/TLF holder (who has taken this service & receive the call).
4. The service subscriber is allotted a FPH service number (Eleven digits). For same FPH service number, the subscriber can have many destination numbers.
5. Any subscriber who is willing to become a free phone subscriber outside the cities where the IN switches are installed, the call charges will be as per the national STD tariff.
6. The charges indicated here are FPH service charges and they do not include the normal charges levied for basic telephony service.
7. Billing for the same is separately issued to subscriber on monthly basis, which does not include landline rent & charges on which the TLF/FPH services is taken.
8. **Access Code is 1800233 (For new IN platform).**
9. **Total digit for service is 1800-233-ABCD (For new IN platform)**
10. **Vanity numbers are available for selection of ABCD on charge basis.**

TARIFF:

1. Processing charge for service (Non refundable)	Rs.3000/-	
2. Security deposit (Refundable) (To be reviewed every 6 months)	Initially Rs.10,000/- & to be updated to 2 months average billing	
3. Fixed Monthly Charges for service	Rs.1000/- per month	
4. Call Charges	From Basic/WLL	
Local (Within same SDCA)	Rs.1.20/120 sec	
Intra Circle (Within same circle)	Rs.1.20/60 sec	
Inter Circle	Rs.1.20/60 sec	
	Cellular	
Within LSA	Rs.1.20/60 sec	
Outside LSA	Rs.1.60/60 sec	
National Roaming	Rs.1.60/60 sec	
5. Discount To Free Phone subscriber (Note: The discount is on non-graded basis)	Monthly Bill	Discount
	Upto 10000	Nil
	10001 to 50000	10 %
	50001 to 250000	15 %
	250001 to 500000	20 %
	> 500000	25 %
6. IN Number	New IN platform	
	1800233ABCD	
7. Charges for any modification in service on request from subscriber	Rs.100/- per modification	
8. Detail billing soft copy (on demand by Sub.) (Per month)	Rs.100/-	
9. Vanity Numbers Charges	One Time	Monthly Payment
Super Premium (Category A)	Rs.10000/-	Rs.1000/-
Premium (Category B)	Rs.7500/-	Rs.750/-
Prime (Category C)	Rs.5000/-	Rs.500/-

NOTE:

1. The processing charge may be waived off for CIC and Corporate customers giving revenue of Rs.1,00,000/- per month from other BSNL services.
2. The fixed monthly charges applicable to FPH/UAN number may be waived off for customers with call revenue of Rs.50,000/- p.m or more from the particular FPH/UAN number.

UNIVERSAL ACCESS NUMBER (UAN)

The subscriber having this service can be reached nationwide under a unique IN number. The calling user will pay the charges upto SSP as per local / STD rates (to be charged at local exchange) and the called subscriber will pay from SSP up to destination (through detailed billing at SSP). A number of destination numbers can be designated to an UAN number. Other features are:

1. This service can be taken on any existing telephone line without requiring any additional line.
2. Any user in BSNL telephone network can call this number.
3. The calling user will pay the charges upto SSP as per local/STD rates (to be charged at local exchange) and the called subscriber will pay from SSP up to destination (through detailed billing at SSP).
4. Charges from out of station calls are same as per the existing STD rates in BSNL.
5. Billing for the same is included with landline rent & charges who dials this UAN number.
6. Unit charge/pulse is Rs.1.20.
7. **Access Code for “UAN” is 1860-XYZ (XYZ – SCP code)**
8. **Total digit for service is 1860-XYZ-ABCD**
9. **Vanity numbers are available for selection of ABCD on charge basis.**

TARIFF:

Particulars	UAN-Full Charge		UAN-Split Charge	
	Monthly Bill	Discount	Monthly Bill	Discount
1. Processing charge for service (Nonrefundable)	Rs.5000/-		Rs.3000/-	
2. Security deposit (Refundable) (To be reviewed every 6 months)	N.A		Initially Rs.10,000/- & to be updated to 2 months average billing	
3. Fixed Monthly Charges for service	Rs.3,000/- per month		Rs.1,000/- per month	
4. Call Charges Payable by	Calling Party (Rs./Sec)		Calling Party (Rs./Sec)	Called Party (Rs./Sec)
(I) From Landline/WLL				
(a) Local (Within same SDCA)				
(i) From BSNL/MTNL	30 Sec		Local call charge to PSTN	Free
(ii) From Other Networks	Not Applicable		Not Applicable	1.20/180
(b) Intra Circle (Within same circle)	30 Sec		Local call charge to PSTN	1.20/60
(c) Inter Circle	30 Sec		Local call charge to PSTN	1.60/60
(II) From Cellular				
(a) Within LSA	2.00/60		Local C2F as per plan	1.20/60
(b) Outside LSA	2.00/60		Local C2F as per plan	1.60/60
(c) National Roaming	Prevailing national roaming tariff (calls beyond visited LSA) as per plan		Prevailing national roaming tariff within LSA as per plan	1.60/60
5. Discount To Free Phone subscriber	Monthly Bill	Discount	Monthly Bill	Discount
Note:	Upto 10000	Nil	Upto 10000	Nil
(i) The discount is on non-graded basis	10001 to 50000	15 %	10001 to 50000	15 %
(ii) In case of UAN (Split charging)	50001 to 250000	20 %	50001 to 250000	20 %
Excludes local calls	250001 to 500000	25 %	250001 to 500000	25 %
	> 500000	30 %	> 500000	30 %
4. IN Number	1860 XYZ ABCD		1860 XYZ ABCD	
	XYZ – SCP Code		XYZ – SCP Code	
	ABCD - (0001 TO 4999)		ABCD - (5000 TO 9999)	
5. Any modification in service (on demand)	Rs.100/-		Rs.100/-	
6.Detail billing soft copy (Per month) (On demand by subscriber)	Rs.100/-		Rs.100/-	
7. Vanity Numbers Charges	One Time		Monthly Payment	
Super Premium (Category A)	Rs.10000/-		Rs.1000/-	
Premium (Category B)	Rs.7500/-		Rs.750/-	
Prime (Category C)	Rs.5000/-		Rs.500/-	

NOTE:

1. *Rate per MCU is as per applicable plan
2. The processing charge may be waived off for CIC and Corporate customers giving revenue of Rs.100000/- per month from other BSNL services.
3. The fixed monthly charges applicable to FPH/UAN number may be waived off for customers with call revenue of Rs.50000/- p.m or more from the particular FPH/UAN number.

VOICE VIRTUAL PRIVATE NETWORK

The Voice VPN service enables the subscribers to establish a private network using public network resources. The subscriber's lines connected to different fixed line network switches constitute a Virtual PABX including a number of PABX capabilities such as Private Numbering Plan (PNP), Call Transfer and Call Hold etc. Restrictions on O/G and I/C calls can also be imposed.

ACCESS CODE: 1801-XYZ (XYZ – SCP code)

TARIFF:

The Voice VPN on the fixed lines, through IN platform, may be offered in three categories namely within SDCA, within Circle and All India. The charges for such VPN services shall be split in to two parts namely Fixed Plan Charges and Usage charges per minute. The usage charges shall be ON-Net (Within VPN) and OFF-Net (Outside VPN). The OFF-Net charges shall be as per the applicable tariff of BSNL. Following are the VPN tariff in addition to normal rental/plan charges of basic phone DEL in the group.

1. Activation Charge	Rs.1000/-			
2. Minimum Period of hire	One Year			
3. Creation/Deletion/Addition/Modification per no.	Rs.100			
4. Charges for the change of feature (per request)	Rs.100			
5. VPN and Usage Charges	SDCA	LDCA	Circle	All India
(a) Minimum Connections for VPN (PNP)	25	25	25	50
(b) Fixed VPN Charges per month per DEL (In Rs.)	99	149	249	399
(c) ON-Net Charges per minute	Nil	Nil	Nil	Nil
(d) OFF-Net Charges outside VPN (Local, STD, ISD, Cellular and WLL (M))	As per the existing tariff from fixed to other networks			
6. Discount on the OFF-Net Calls of the group (Only on calls) (On graded basis)-All existing subscriber of C-Dot platform will get this discount only when migrated to new platform.				
(a) Below 10000	Nil			
(b) 10001 to 25000	2.5 %			
(c) 25001 to 50000	5 %			
(d) 50001 to 100000	7.5 %			
(e) > 100001	10 %			
Note: No other Corporate Discount scheme will be applicable on the above charges				
7. Any creation/deletion/addition/modification per number	Rs.100/-			
8. Charges for the change of feature (per request)	Rs.100/-			
9. Addition/Deletion/Modification of any of the following feature per request per extension				
(i) Exception List (List of numbers not allowed for incoming and outgoing calls)	Rs.100/-			
(ii) Barring of off-net calls (Barred from making call outside VPN)	Rs.100/-			
(iii) Selected off-net destinations (only selected destinations outside VPN is allowed)	Rs.100/-			
(iv) Barring/Opening STD, ISD on number within VPN (Normal STD/ISD opening/barring)	Rs.100/-			
(v) Time dependent routing of incoming calls (All incoming call can be routed according to time).	Rs.100/-			
(vi) Origin dependent routing of incoming calls (All incoming call can be routed according to their origin).	Rs.100/-			
(vii) Multiple Account Code (Allows users of given VPN group to mark their calls according to business so that company receives a bill, which details cost of communication according to company activities and organization)	Rs.1000/- per month			
(viii) Dual Invoicing (Allows to bill calls made by VPN extension either on companies corporate account or on personal account)	Rs.100/- per extension			

PREMIUM RATE SERVICE (PRM)

This is a service that can be accessed by telephone subscribers all over the country on new Intelligent Network platform. The PRM service will facilitate service providers to offer service like forecast, future, share market, job consultation etc. The service provider is allotted a PRM service number (1867-XYZ-ABCD) by the network operator (BSNL) and that number can be accessed from any point in the network. For this service, call charges will be at a higher rate (these charges will be borne by calling users) i.e. premium rate and the revenue earned is shared between service provider (receiver of call) and network provider (BSNL). For the same PRM service number, the subscriber can have a number of destination numbers. Other features are:

1. This service is available on any existing telephone line and does not require any additional line.
2. Any user in the telephone network can call PRM number.
3. All charges are paid by the calling user.
4. Charges from out of station call are as same as existing STD rates in BSNL plus premium rate choice by the service provider (receiver of call).
5. Minimum period of hire of the service will be one month.
6. **Access Code: 1867-XYZ (XYZ – SCP code).**
7. **Total digit for service is 1867-XYZ-ABCD**

TARIFF:

1. Activation Charge	Rs.3000/-
2. Fixed Monthly Charges	Equivalent to the monthly rental of an ordinary line applicable to different exchange system capacity.
3. Fixed PRM Charges Per Month	Rs.500/-
4. Minimum Hire Period	One Month
3. Any modification, addition, and deletion in time dependent routing, origin dependent routing and all such available features	Rs.100/- per addition/per deletion
4. Pulse duration (Depending upon the premium service Type)(Applicable on the new IN platform as well)	2, 3, 4, 8, 30, 60 & 90 seconds per unit call
5. Call charges	Rs.1.20 per pulse
6. All the other miscellaneous charges including Vanity number	As in case of Free Phone, UAN etc.
7. Revenue share on graded basis to customers of Premium Rate Service Monthly billed MCUs to IN subscriber per month	Revenue Share (In Rs.)
(a) Up to 1 Lakh	0.20
(b) 1 to 5 Lakhs	0.30
(c) >5 to 10 Lakhs	0.40
(e) >10 Lakhs	0.50

TELEVOTING SERVICE

Tele voting is a service by which a telephone subscriber can indicate his opinion on any matter by dialing an IN number of the service subscriber followed by a single digit for the opinion. This service is very useful where large number of TV programs are operating incentive schemes to increase/retain their viewers. Service provider can get the choice by calls make by public on per day/per week/per month in percentage. Other features are:

1. This service is available on any existing telephone line and does not require any additional line.
2. Any user in telephone network can call televoting number.
3. All charges are pay by the service receiver who receives the call.
4. Charge for the call is same as the existing Local/STD rates in BSNL.
5. **Access Code for Televoting (Pollster Pays) is 1803-424, for Televoting (Voter Pays) is 1861-424& for Premium Televoting (Voter Pays) is 1862-424.**
6. **Total digit for Televoting (Pollster Pays) is 1803-424-ABCD, for Televoting (Voter Pays) is 1861-424-ABCD & for Premium Televoting (Voter Pays) is 1862-424-ABCD.**
7. **Two MCUs will be charged to customers voting on IN No.1862-424-ABCD**
8. **Vanity numbers are available for selection of ABCD on charge basis.**

TARIFF:

Particulars	Televoting- (Pollster Pays)		Televoting- (Voter Pays)	
	PSTN/WLL	Cellular	PSTN/WLL	Cellular
1. Processing charge for service (Nonrefundable)	Rs.5000/- (Nonrefundable)		Rs.5000/- (Nonrefundable)	
2. Security Deposit (Refundable) (Amount to be reviewed every 6 months)	Initially Rs.10,000/- & to be updated to 2 months average billing		N.A	
3. Fixed Monthly charges for service	Rs.1500 per week or Rs.4000 per month		Rs.1500 per week or Rs.4000 per month	
4. Call Charges				
(i) Charge from calling party	N.A	No Access	1 unit call per vote	No Access
(ii) Charge from Called/IN subs. party	Rs.1.20 per vote	No Access	N.A	No Access
5. Discount to televoting subscriber	Votes polled/week	Rate (Rs.) per vote	N.A	N.A
	Upto 1 lakh	0.2	N.A	N.A
	>1-5 lakhs	0.3	N.A	N.A
	>5-10 lakhs	0.4	N.A	N.A
	>10 lakhs	0.5	N.A	N.A
6. Any modification in service (on demand)	Rs.100/-			
7. Extension of monitoring facility to view the televoting results online	Rs.500 per week. Nil in case weekly votes are >1 lakh			
8. Vanity Numbers Charges	One Time		Monthly Payment	
Super Premium (Category A)	Rs.10000/-		Rs.1000/-	
Premium (Category B)	Rs.7500/-		Rs.750/-	
Prime (Category C)	Rs.5000/-		Rs.500/-	

Revenue Sharing of New IN No. 1861-424-ABCD

Revenue Sharing of New IN No. 1862-424-ABCD

S.No.	Televoting (Voter Pays)		Premium Televoting (Voter Pays)	
	Televotes poled per week	Revenue Share (In Rs.) On graded basis	Televotes poled per week	Revenue Share (In Rs.) On graded basis
1	Upto 1 lakh	0.2/Vote	Upto 1 lakh	Nil
2	>1-5 lakhs	0.3/Vote	>1-5 lakhs	0.45/Vote
3	>5-10 lakhs	0.4/Vote	>5-10 lakhs	0.60/Vote
4	>10 lakhs	0.5/Vote	>10 lakhs	0.75/Vote

ACCOUNT CALLING CARD (ACC)

This service is for those who want to have a permanent account with BSNL. This is similar to India Telephone Card. The main difference from ITC/VCC card is that in 16-digit confidential no. (i.e. password for the use of account and making a call) subscriber can change last four digits any time as per his/her choice just by dialing from any telephone.

Features of ACC card:

1. This service can be used from any existing telephone line.
2. Any BSNL user (bphone, WLL & Cellone) in the telephone network can use this number to make a call.
3. Access code for ACC service is 1804XYZ (XYZ - SCP code) and then follows as per announcement.

Tariff:

1. ACC Tariff for new IN Platform:
2. Activation Charge: Rs.100
3. Minimum Amount: Rs.5510 (Including Service Tax), Talk Value: Rs.5000
4. Minimum additional Top Up: Rs.1102 (Including Service Tax), Talk Value: Rs.1000
5. Validity Period: One Year
6. MCU Rate: Rs.1.10
7. Usage Charges: As per ITC Tariff
8. For every additional amount of Rs.5000/-, additional validity shall be available subject to a maximum of one year.
9. No activation for amount of subscription of Rs.10000 or above.
10. The following will be additional talk time:

Amount of ACC Usage (Rs.)	Additional Talk Time in %
Up to Rs.10000	5 %
Rs.10001 to Rs.50000	10 %
Rs.50001 to Rs.100000	15 %
> Rs.100000	20 %

UNIVERSAL PERSONAL NUMBER (UPN)

A subscriber to this service can receive or make calls using his Universal Personal Number from any BSNL phone. The subscriber will be given some management codes and password. Using that he can convert/reconvert any BSNL phone into his Universal Personal Number. All the calls made by subscriber using his UPN will be billed at his UPN by the IN Platform. The subscriber will be able to get all his calls incoming on the UPN number anywhere in India.

Access Code for UPN is 1808-XYZ (XYZ – SCP code)

1. Initial and Miscellaneous Charges:

Item	Charges (In Rs.)
Activation Charge	Rs.100
Fixed Monthly Charges	Rs.25 (The service can be offered free to existing fixed line customers whose average monthly bill is Rs.1000 or more)
Minimum Hire Period	Three Months
ARD/Security Deposit	Rs.2000 (Not to be taken if fixed line security is available)
White List: UPN subscriber can select numbers from where incoming calls can be allowed	Rs.100 Per addition/Per deletion
Grey List: UPN Subscriber can select numbers from where incoming calls are not admissible	Rs.100 Per addition/Per deletion

2. Usage Call Charges:

Type	Call Charges to UPN Subscriber		Call Charges to Calling Party
	When UPN receive calls	When UPN makes calls	Call Charges to Calling Party
UPN in Reg. LDCA & Calling party also in Reg. LDCA	No Charge	As per ITC Table (From Origination to Destination)	As per ITC Table (From Origination to Destination)
UPN in Reg. LDCA & Calling party outside Reg. LDCA	No Charges		
UPN outside Reg. LDCA & Calling party in Reg. LDCA	Rs.1.00 per 60 Sec pulse		
UPN outside Reg. LDCA & Calling party also outside Reg. LDCA	Rs.2.00 per 60 Sec pulse		

J. DID EPAPX Services

J.01 DID EPABX UNDER FRANCHISEES SCHEME

Subscriber Owned PABX/EPABX and Telecom Services through private EPABX under franchise scheme from BSNL:

The BSNL permits interested parties to have a group EPABX on shared basis in large multistoried building/office/department/commercial/industrial establishment and residential premises. Junctions for the EPABX will be provided on out of turn basis under NON OYT general category subject to the following general conditions:

- EPABX should be procured from any of the types approved by the DOT.
- The owner of the EPABX/Main hirer shall be responsible for the payment of all charges to the Department.
- The main hirer will procure, install and maintain at his own risk, EPABX with extensions and accessories.
- Normally no external extensions will be permitted.
- In case of Group Housing Societies, where more than one building is constructed, External Extensions not exceeding 500 meters can be provided. These external extensions are provided and maintained by the EPABX owner. For line/cable laid across a public road, license is to be obtained from the BSNL on payment of applicable license fee.
- The owner of the EPABX will pay the rental for the junctions and License Fee for EPABX and call charges.
- Junction lines sanctioned on out of turn basis will not be permitted to be shifted from EPABX nor will these be permitted to work as DEL.
- The Company will retain the right to provide telephone facility to individual subscribers in the same building/premises. The owner of EPABX will provide necessary facilities for telephone wiring.

A. Tariff Charges for DID Franchisees:

1. Tariff and commission rate for DID franchisees (w.e.f. 01/05/2006):

MCU/Franchisee per month	Charge per MCU (MRP)	Net rate per MCU billed	Effective Commission per MCU
Up to 50,000	Rs.1.10	Rs.0.90	Rs.0.20
50,001 to 75,000	Rs.1.10	Rs.0.88	Rs.0.22
75,001 to 1,00,000	Rs.1.10	Rs.0.85	Rs.0.25
1,00,001 to 1,50,000	Rs.1.10	Rs.0.82	Rs.0.28
1,50,001 to 3,00,000	Rs.1.10	Rs.0.80	Rs.0.30
More than 3,00,000	Rs.1.10	Rs.0.75	Rs.0.35

Note: The above commission shall be on non-graded basis

2. Fixed Monthly Charges of ISDN PRI: Rs.1750/- per month

- (a) This rental will be applicable for all type of junction's uniformly i.e. outgoing, incoming and both way junctions.
- (b) **Waival of fixed monthly charges of ISDN PRIs:** In addition to above fixed monthly charge for ISDN PRI of Rs.1750/- may be waived off, in case DID franchisee gives the minimum revenue of Rs.25000 per month per PRI/Junction

B. Provision of Broadband service through DID franchisees:

1. (i) 10 % revenue share of plan charges (subject to maximum of Rs.100/- subscriber/month).
- (ii) 10 % revenue share from the volume charges paid to BSNL by subscribers of DID franchisees (excluding free download in the plan)
2. No revenue share shall be paid for the one time or periodical payment for ADSL modem
3. The revenue share shall be paid to DID franchisee in the subsequent month on the realized revenue.
4. Review of revenue share shall be made after six months based on feedback from the field units.
5. Security deposit for DSLAM: The DID franchisee has to pay security deposit for placing BSNL DSLAM at franchisee premises, as per following detail:

DSLAM Capacity	Security Deposit/Bank Guarantee (in Rs.) in case of minimum 15 broadband connections provided by franchisee from the DSLAM	Security Deposit/Bank Guarantee (in Rs.) in case of less than 15 broadband connections provided by franchisee from the DSLAM
64 & 128 Ports	25,000	50000
240 & 480 Ports	50,000	100000
960 Ports	75,000	150000

This security deposit is w.e.f. 01.04.2009 and it may also be accepted in the form of Bank Guarantee (for a period of 3 years). After expiry of three years, fresh Bank Guarantee will be taken.

J.02 “ONE INDIA” PLAN (OPTIONAL) FOR DID EPABX FRANCHISEES

One India Plan can be offered to DID EPABX Franchisees on their request. The following will be the tariff:

1. Tariff for “One India Plan” for DID Franchisees:

S.No.	Particulars	Amount in Rupees
1	Fixed Monthly Charges	10000/-
2	Free Calls	Nil
3	Per MCU Rate	1.00
4	Pulses	As per existing “One India Plan” of bfone

2. Commission Rate:

(i) Commission to DID Franchisee on Domestic Calls:

S.No.	Amount Per Month	Commission on billed amount on non graded basis
1	Upto 100000	20 %
2	100001 to 200000	25 %
3	200001 to 300000	30 %
4	300001 & above	35 %

(ii) Commission to DID Franchisee on International Calls:

S.No.	Amount Per Month	Commission on billed amount on non graded basis
1	Upto 50000	15 %
2	50001 to above	20 %

NOTE:

- (a) Waival of rental of ISDN PRI/Junctions: Not applicable in any case
- (b) It may be ensured that DID Franchisees opting for this plan offer “One India Plan” to their customer at MRP Rs.1.00/MCU.
- (c) DID Franchisees not opting for “One India Plan” shall continue in their existing plan.
- (d) This offer is w.e.f 01/08/2007.
- (e) All other terms and conditions shall remain unchanged.

K. MISCELLANEOUS SERVICES

K.01 CENTREX (GROUP TALK) SERVICE ON LANDLINE

It is central office based communication service, which integrates all your multi located telephone lines (Existing and New) into a single highly functional communication group with more distinctive features without any additional equipment (like EPABX) at your premises. Highly cost effective, Free Intra Centrex calls, No worry to select innovative (PBXs) equipment, No risk of obsolescence of technology, No requirement of power supply, No need to waste valuable floor space, No annual maintenance charges, totally flexible are some of the salient features of Centrex facility.

Centrex Tariff Charges & other Conditions:

The following conditions are prescribed for the provision of Centrex facility:

(i) The registration amount, initial deposit, monthly rental, installation charges, etc for DELs under Centrex shall be same as normal DEL.

(ii) The monthly plan charges shall be levied on each DELs covered under Centrex as under:

Number of DELs in Centrex	Fixed Monthly Centrex Plan charges
2	Rs. 50 per DEL
3	Rs. 75 per DEL
4 & above	Rs. 100 per DEL

(iii) All intra Centrex calls shall be free.

(iv) The free monthly call shall be allowed on the DELs covered under the Centrex.

(v) There is no upper limit on the number of members in the Centrex group.

(vi) The option of consolidated billing, payment and discount, under the "Corporate Account Holders scheme" where applicable, may be provided to the groups or organizations covered under the Centrex.

However, the condition of combined billing for all the DELs covered therein shall be mandatory. In other words, wherever technically feasible to generate single/consolidated billing/payment the Centrex feature shall be offered, otherwise it will not be provided. However, existing Centrex groups may continue even without consolidated billing/payment.

(v) The DELs belonging to public services like, call centers, enquiry numbers, ISP Dial in numbers, paging service numbers, etc., besides franchises, PCO holders shall not be part of the Centrex group.

K.02 CENTREX FACILITY FOR CIC/CORPORATE CUSTOMERS

A. Centrex Facility in the BSNL network for CIC/Corporate Customers:

Tariff Details:

Particular	Fixed Monthly Charges (Rental & Plan Charges)		
	Upto Rs.200/-	> Rs.200 & < Rs.500	> Rs.500
Size of the Centrex Group	Centrex Charges per DEL per month (In Rs.)		
5-15	75	60	0
16-50	60	40	0
51-100	40	25	0
101-500	25	0	0
>500	0	0	0

NOTE:

- (i) The above Centrex charges will not be levied for CIC/Corporate customer whose annual revenue is more than Rs. 4 lakhs with combined billing wherever technical feasible.
- (ii) Centrex facility may also be allowed to the trade related groups, which are identified/authorized by respective associations like medicine, hardware, sanitary, doctors, lawyers and general store etc. within SDCA after charging of above mentioned Centrex charges

B. Rent free incoming connection:

Rent free connection for corporate customers, housing societies multistory complex etc. may also be provided for the use of incoming calls and making calls to other Centrex numbers subject to the fulfillment of following conditions

Size of Centrex Group	Rent free incoming connection
15-25	01
26-50	02
51-100	03
For every additional 100 connections	1 additional connection in addition above

C. Other terms & conditions:

- (i) The security deposit, fixed monthly charges, installation charges, free calls etc. shall be same as applicable to normal DEL.
- (ii) All intra Centrex call shall be free
- (iii) The DELs belonging to public services like call centers, enquiry numbers, ISP dial in numbers, PCO holders etc. shall not part of Centrex group
- (iv) This scheme is w.e.f 01/02/2007

K.03 VPN PACKAGE BETWEEN BSNL FIXED AND BSNL CELLULAR SERVICES

VPN package has been introduced between BSNL Fixed and BSNL Cellular under two categories namely Unlimited VPN Facility and Concessional VPN Facility.

1. Unlimited VPN facility between BSNL Fixed and BSNL Cellular service:

No's of DELs	Circle VPN		All India VPN	
	25 to 99	100 & Above	25 to 99	100 & Above
Fixed Monthly VPN Charges (In Rs.)	275	199	399	349
Call charges within VPN	Nil	Nil	Nil	Nil
Call charges outside VPN	As per existing tariff			

2. Concessional VPN facility between BSNL Fixed and BSNL Cellular service:

No's of DELs	Circle VPN		All India VPN	
	25 to 99	100 & Above	25 to 99	100 & Above
Fixed Monthly VPN Charges (In Rs.)	99	75	199	149
Call charges within VPN	0.20	0.20	0.50	0.50
Call charges outside VPN	As per existing tariff			

Note:

- (i) In addition to VPN charges, normal fixed charges shall be leviable as applicable to a particular plan.
- (ii) The above package is not applicable to PCOs/DID/ISDN services etc.
- (iii) No discount shall be applicable for calls made outside VPN.
- (iv) All calls from Basic / Cellular to fixed / cellular network and vice-versa within Tamilnadu including Chennai, West Bengal including Kolkata and UP (E) / UP (W) / Uttaranchal shall be treated as in one circle and calls shall be treated as intra circle calls. Further IN VPN calls in these circles shall also be treated as intra-circle for mobile customers roaming within these circles.
- (v) The above packages will be w.e.f. 01/05/2007.

K.04 VIDEO CONFERENCING SERVICE

Video Conferencing service allows multiple participants to converse with each other regardless of their location through the video end-points or Personal computers. It involves Video and Audio communication. It's about connecting people. A video conference subscriber can add two or more video participants in a particular conference. The customers can schedule their video conferences through the Web. The video conferencing service can be availed by any user through IP or ISDN interface. The service is available to existing BSNL subscribers only. The Video end-point required for conferencing should be ITU - H.323/H.320 compliant. Any conference scheduled can have both Dial-in and Dial-out participants on either IP or ISDN. The customer will have to procure the video end-point from the market. Personal computer user can download the software called "PVX" from BSNL's Video Conferencing Portal to avail the Video Conferencing facility with their web-cam. This software will be made available shortly at BSNL's Video Conferencing Portal.

TARIFF FOR VIDEO CONFERENCING SERVICE

1. Tariff for Video conferencing service for Subscribers:

Sl.No.	Particulars	Tariff in Rs.	Remarks
1	Registration fee (Non- refundable)	200/-	
2	Fixed Monthly Charges (Rs.)	100/-	
3	Usage charge		
	(i) Point to Point charges	Rs.10/- per minute	1. Minimum commitment for 15 minutes usage is compulsory. 2. Free incoming calls. 3. Pulse rate is 60 second. 4. Tariff to be charged on per minute of usage.
	(ii) Point to Multi –Point charges	10*N/per minute Where 'N' is number of terminating end	

2. Tariff for Video Conferencing service at Customer Service Centers:

Sl.No.	Particulars	Tariff in Rupees	Remarks
1.	Activation charges	200/-	
2.	Usage Charges		
	(i) Point to Point charges	10/- per minute	1. Minimum commitment for 15 minutes usage is compulsory. 2. Pulse rate is 60 second
	(ii) Point to Multi Point charges	10*N/per minute Where 'N' is number of terminating end.	

Note: Subscriber (Scheduler of a conference) has to pay for both dial-in and dial-out calls of a conference.

Procedure For Registration of Video Conferencing:

Any existing subscriber of the BSNL can subscribe for the service. For registration he can follow the following approach:

1. Download the **Video Conferencing Application Form** from the site <http://www.bsnl.co.in> under *Services -> Video Conferencing -> Application Form* and submit the filled up form at the Registration counter of any of the Customer Service Center of BSNL.
2. Approach the nearest Customer Service Center of the BSNL and submit the filled up **Video Conferencing Application Form** at the Registration counter.
3. Once approved, the *User ID* and *Password* to use the service will be delivered at your Billing address

K.05 AUDIO CONFERENCING SERVICE

Audio Conferencing service allows multiple participants to converse with each other regardless of their location through the normal fixed line telephone or cellular phone. An audio conference subscriber can add two or more participants in a particular conference. The customers can schedule their audio conferences through the Web or through IVR. The service is available to existing BSNL subscribers only. Any conference scheduled can have both Dial-in and Dial-out participants. Conference can be scheduled one time or standing. A standing conference is always on. The authorized participants have just to dial in a particular telephone number followed by a password to enter into a conference.

On demand conference can be made. The chairperson can invite several users one by one in the conference without using the web. He/she has to just dial a number followed by certain number and the called party number for doing a conference call.

Tariff For Audio Conferencing Service (Postpaid):

S.No.	Particulars	Tariff in Rupees	Remarks
1	Registration charges (Non refundable)	Rs.200/-	
2	Port charges/port/hour (For Dial out and Dial in both)	Rs.50/-	1. Minimum commitment for 15 minutes usage is compulsory.
	Call charges/minute		2. Pulse rate is 60 second
	(i) For Dial out	Rs. 2.40 per minute	
	(ii) For Dial in	As per plan	(Charged to calling party)

Procedure For Registration of Audio Conferencing:

Any existing subscriber of the BSNL can subscribe for the service. For registration he can follow the following approach:

1. Download the **Audio Conferencing Application Form** from the site <http://www.bsnl.co.in> under *Services -> Audio Conferencing -> Application Form* and submit the filled up form at the Registration counter of any of the Customer Service Center of BSNL.
2. Approach the nearest Customer Service Center of the BSNL and submit the filled up **Audio Conferencing Application Form** at the Registration counter.
3. Once approved, the *User ID* and *Password* to use the service will be delivered at your Billing address

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K.06 Alternate AUDIO, VIDEO CONFERENCING TO BROADBAND CUSTOMERS

(Alternative Plan for Audio & Video Conferencing)

BSNL has launched Audio, Video conferencing services to Broadband customers of BSNL on all India basis with the help of M/s Communication Experts Private Limited

Tariff For Audio & Video Conferencing on broadband:

S.No	Details	Plan 0	Plan 499	Plan 999	Plan 1999
1	Registration Charges (Rs.) (One time Non-refundable)	200	200	200	200
2	Pulse Rate (in seconds)	60	60	60	60
3	Minimum commitment per conference	Nil	Nil	Nil	Nil
Usage Charges Video Conferencing					
4	Monthly Plan Charge (Rs.)	0	499.00	999.00	1999.00
5	Free Usage in minutes (Per Months)	0	75	200	500
6	Point to Point Usage Charges (Rs./min)	12.00	8.00	7.00	5.00
Usage Charges Audio Conferencing					
7	Port charges/port/hour (Rs.)	Nil	Nil	Nil	Nil
8	Call Charges (Rs./Min)	3.25	3.00	3.00	3.00

Other Terms and Conditions:

1. Additional charges of Rs.3/- per minute may be charged when any external users are invited to join conference through any device (PSTN/Mobile).
2. Service tax shall be charged extra as applicable from time to time.
3. Registration charges are one time and non-refundable.
4. Tariff will be effective from the date of commercial launch of service.
5. Pulse rate is 60 seconds i.e. billing will be done on per minute basis.
6. Each participant will be charged separately.
7. Billing will be done per participant per conference.
8. There is no minimum commitment of usage per conference.
9. Audio Charges:
 - (i) Audio charges will be applicable only when external users are invited to join the conference through any device (PSTN/Mobile)
 - (ii) The Audio charges will be billed to the participant extending the invitation.

K.07 WEB CONFERENCING SERVICE

BSNL launches web conferencing service. The BSNL Web Conferencing service is revolutionary, Multipoint, Multimedia, Desktop based, Audio, Video & Data Conferencing service.

BSNL Web Conferencing Service is made available on your desktop and enables you to conduct virtual meetings with your partners, suppliers, employers etc. It has the innovative feature such as persistent meeting rooms, which simulates physical room environment wherein authorized users can enter their designated rooms the way do in physical meetings. The users can access the rich features, apart from multi-point, multi-media (Audio, Video & Data) conferencing service. BSNL web Conferencing service provides very powerful data conferencing tools to enhance collaboration among users such as sharing of Power Point Presentation, Whiteboard, Documents, & Chat facility amongst the conference participants, which will significantly aid in increasing the effectiveness of your business meetings.

BSNL Web Conferencing Service does not require expensive end points. All that you require are a PC, Webcam and an ADSL Connection.

This service is ideally suited for users at all levels in large corporate houses, Small and medium businesses, SOHOS & quality conscious individuals to enhance collaboration, increase productivity and save costs.

This service will be provided using the Franchisee's equipment. (M/s Communication Experts Private Limited).

Web Conferencing Tariff:

S.No	Details	Plan 0	Plan 499	Plan 999	Plan 1999
1	Registration Charges (Rs.) (One time Non-refundable)	200	200	200	200
2	Minimum commitment per conference	Nil	Nil	Nil	Nil
3	Pulse Rate (in seconds)	60	60	60	60
Usage Charges (for Audio, Video & Data Conferencing)					
4	Monthly Plan Charge (Rs.)	0	499.00	999.00	1999.00
5	Free Usage permitted (in Minutes)	0	75	200	500
6	Usage Charges (Rs. per min)	12.00	8.00	7.00	5.00

Other Terms and Conditions:

1. Service Tax shall be charged extra as applicable from time to time.
2. Registration Charges are one time and non-refundable.
3. Each participating participant will be charged separately, i.e billing will be done per participant per conference as per usage.
4. Pulse rate is 60 Secs, i.e. billing will be done on per minute basis.

K.08 TARIFF OF DSPT SERVICE ON COMMERCIAL BASIS

Tariff for Digital Satellite Public Telephone (DSPT) Service on Commercial basis

S. No.	Particulars	Amount
1	Sale Price including installation of each DSPT terminal (1.2 m Antenna Diameter with BUC (1 Watt))	Rs.80,000 (Non refundable)
2	Sale Price of SPV equipment per unit	Rs.35,000 (Non refundable)
3 (i)	Voice Usage Charges (Within India) Fixed monthly charges	Rs.500.00
(ii)	Call charges per minute	Rs. 5.00
(iii)	Pulse rate	60 seconds
4	Minimum Commitment	2 years
5	Other charges	WPC charges, Service Tax , Licence Fee etc.

Other terms and conditions: DSPT service shall be provided after an agreement is signed with the customer. The agreement should, inter alia, include following points:

- (i) For commercial purpose, DSPT will be procured based on the request received from the customer;
- (ii) In case of surrender of service by the customer before the expiry of the minimum commitment period, the customer shall be liable to pay the dues on account of all engaged service, for the remaining period;
- (iii) In addition to (ii) above, in case of surrender before the expiry of commitment period, the decommissioning charges @Rs.10,000/per DSPT terminal shall also be payable by the customer;
- (iv) The transportation of equipment to site is customer's responsibility;
- (v) WPC charges, Licence Fees will be charged @ 15% on item 1 & 2 above (i.e. Sale price of DSPT Terminal and Sale price of SPV equipment)
- (vi) Broadband Service to DSPT customer may be provided under Unlimited Business Plan UL3300/UL3300 plus as per existing guidelines for Broadband services

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K.09 DIFFERENT BILLING SCHEMES LIKE ECS, VDS, GROUP BILL DISCOUNT

ECS (Electronic Clearing System):

Ahmedabad Telecom District is ahead in providing new facilities to the customer. This time a new ECS Scheme introduce which will allow payment of bill without standing in “Q” and also provide **1% discount** on bill payment. In this way, the customer will be doubly benefited from the new ECS scheme.

Additionally, in the interest of the customer, the telephone bill amount will be withdrawn from their bank account on the last day of payment of bill. Thus, they can well plan for and arrange the bill amount in their bank account without any inconvenience.

Mandate form can be collected from the Telephone Bills Collection Centers or the Office of the Accounts Officer Telecom Revenue. To avail this new ECS scheme, it is necessary for the customers, to ensure payment of all outstanding bills, if any before submitting the Mandate Form. This scheme/facility is however, not open for BSNL corporate billing scheme customers.

For more information, customers can contact personally or on phone to Account Officers Telecom Revenue of their area. All information can also be taken by dialing BSNL Call Center No. 1500

Group Billing Scheme in bfone

If you are having more than 5 Telephones working in your name / organizations Partnership firms / Group of Companies and your consolidated usage charge for these is above Rs. 1,00,000/- p. m. then register your phones under this scheme and get single consolidated bill and make payment by single cheque. You will also get itemized bills for all phones under this scheme. Also get

- 5% Discount on monthly bills above Rs. 1,00,000/-
- 10 % Discount on monthly bills above Rs. 2,00,000/-

Voluntary Deposit Scheme

- Customer Deposits his money voluntary for paying of Telephone Bill is called voluntary deposit scheme.
- Customer earns 9% interest per annum on his deposited amount.
- Customers need not to go BSNL office for bill payment.
- No fear of disconnection of late payment.
- Telephone Bill of every month will be deducted from the deposited amount.
- Minimum amount of Voluntary Deposit qualifying for interest under the scheme should not be less than “the average bill amount per month of previous six months multiply by 6”.
- Maximum amount of voluntary deposit qualifying for interest under the scheme should not be more than “the average bill amount per month of previous six months multiply by 12”
- Customers have to contact their areas concerned Account Officer.
- Dial 1500 (toll free) for Voluntary Deposit Scheme.

Corporate billing & discounts for monthly cellular bills

Total combined monthly cellular bill for the same customer in the Circle	Discount
(i) Less than Rs.50,000	Nil
(ii) Rs.50,001 to Rs.1,00,000	2.5 %
(iii) Rs.1,00,001 to Rs.1,50,000	5 %
(iv) Rs.1,50,001 to Rs. 2,00,000	7.5 %
(v) Rs.2,00,001 and above	10 %